



Report on
**Dr. Bisher
Al-Khasawneh's
Government
Performance in
its Third Year**

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Government performance monitoring report after three years

Executive summary

Al-Hayat Center works periodically to monitor the performance of governments and submits a report about it every six months. Through this work, Al Hayat strives to contribute to strengthening the principles of accountability, transparency, and popular participation, by tracking and evaluating government plans and strategies and submitting reports on the government's achievements and the extent of its progress. The progress of work in government plans, with the aim of providing a clear picture to the government, citizens and civil society that shows the reality of the situation, the extent of progress and the challenges that the government faces, in addition to providing recommendations drawn from international standards and best practices that would enhance the government's work to implement its reform plans.

This is the ninth report on monitoring the performance of Dr. Bishr al-Khasawneh's government for the time frame of **4/12/2023 - 10/12/2023**. The report provides a qualitative analysis of the performance of the Khasawneh government during three years of its formation, as the report includes monitoring and analysis of several axes. Starting with monitoring and analyzing all **731** commitments issued by the Khasawneh government, included within the government's economic action priorities program (**2021-2023**), the government's indicative executive program (**2021-2024**), the economic modernization vision, and the public sector modernization program, and they were analyzed based on the axes. The sub-categories into which the obligations are distributed, their sources, and the degree to which those obligations are fulfilled.

The results show that **26%** of the total commitments have been completed, while the commitments being implemented amounted to **65%**, while the percentage of government commitments that have not begun was **9%**. When tracking the commitments of the economic vision during

the year **2023**, it becomes clear that the percentage of completion of these commitments is **3%**, and **88%** of them are being implemented, while work has not begun at **9%**. Regarding the commitments of the public sector modernization plan, it became clear that there are **51** commitments during the year **2023**, and after research and verification of the extent of completion of these commitments reveals that **29%** of them have been completed, and **65%** of these commitments are being implemented, while work has not begun on **6%**.

In the second component, the report touched on the government's decisions during its three years of existence, and the results show that it took **997** decisions, distributed among a number of sub-component, with the legislative reform component being the highest at **33%**, followed by the administrative component and the financial and economic component in equal proportions of **23%** of the total decisions, and **10%** of the decisions were for the development and services component, **9%** for the appointments component, and finally the international agreements and treaties component came at **3%**. Regarding the merits of the results of the component of appointment decisions issued by the Council of Ministers, the number reached **94** decisions within three years of the formation of the government, according to which **117** people were appointed, noting that the appointments that were approved were appointments to leadership positions. **21** Secretary-Generals and **27** Director-Generals were appointed, and the Boards of Commissioners and Administration were formed and reconstituted, with **52** people appointed to them, **6** ambassadors, **5** to the Central Bank, a CEO and the Mayor of Amman, an advisor to the Prime Minister's Office.

The report also tracked the activities of ministers during three years of the formation of the government, and the results show that the total activities of all members of the government were **9,154** activities, with the total field activities reaching **5,082** activities, representing **56%** of the total activities, and the total office activities reaching **4,072** activities, representing **44%**. The report monitored the presence of **222** field

activities for the Prime Minister, distributed over the first half of the government's term with **6** activities, the second half with **52** activities, the third half with **20** activities, and the fourth half with **56** activities, while the number of activities in the fifth half was **58** field activities, and in Sixth half: **30** field activities. It was found that the ministers who carried out field and office activities the most during the last six months from **4/12/2023 - 10/12/2023**, respectively, were; Tawfiq Krishan, Muhammad Al-Nabulsi, Azmi Al-Muhafadha, Khaled Al-Hanifat, Youssef Al-Shamali, Wafa Bani Mustafa, Ahmed Al-Hanandeh, Haifa Al-Najjar, Khloud Al-Saqqaf, Maher Abu Al-Saman, Muhammad Al-Khalayleh.

Considering the growing role of social media platforms in their influence, and the expansion of their spread and reach to various segments of Jordanian society, the work team is expanding the extent of its monitoring of the government's performance, to include the activities of ministries' pages via the Facebook platform, during the period (**4/12/2023 - 10/12/2023**), and the results show that the total of publications during that period was **10,308** publications, amounting to these posts received more than **77** million views, while the number of people who interacted with them reached **808,173** thousand people reached these posts (like, comment, share), with a percentage of **1%** of the number of people who viewed all publications, and it was found that **550,319** thousand people interacted with these publications through the "Like" button, at a rate of **64%** of the total number of people who agreed He was flexible with the posts, and the number of interactions using the comment reached **154,834** thousand interactions, a rate of **18%** The number of interactions through participation reached **106,876** thousand, representing **12%** of the total number of interactions.


The team presents a number of recommendations that, if implemented, could contribute to the progress and development of government performance, and this in turn will have a direct and indirect impact on an important number of sectors and groups in the country, such as working to consolidate the approach of cross-governmental reform strategies and


programs, so that There are fixed and clear work programs for ministries and ministers, and the obligation to adhere to them is framed in accordance with policies and legislation. The report also recommends consolidating the principle of transparency and participation for society, citizens, and civil society institutions, which constitutes an opportunity to follow up on the government's work and monitor its performance.

The report also recommends increasing the interaction of ministries' accounts via social media platforms with the public, to deliver updates, explanations, and workflow about government activity and implement reform programs for citizens in a simple and clear manner that is compatible with the extent of technological development currently existing. The recommendations urge Parliament (both the House of Representatives and the Senate) to carry out its oversight responsibilities. By reviewing the outcomes of this report and working to hold the government accountable based on the commitments it has made, and giving priority to the public interest, Rased also calls for applying the principles of good governance, consolidating the concept of societal accountability, and strengthening the approach of independent oversight of government performance.



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