



# Report on **Dr. Bisher Al-Khasawneh's Government Performance in its First Year**

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Introduction,  
Methodology, Report  
Axes, Executive  
Summary, and  
Recommendations

## Introduction

This report, issued by Al-Hayat Center - RASED, is the fourth in the monitoring of the performance of Dr. Bisher Al-Khasawneh's government, covering the first 12 months since its formation (12 October 2020 to 11 October 2021). It presents quantitative and qualitative data and facts that have been collected and analyzed based on scientific and objective methodologies, taking into consideration international best practices in this regard. It is noteworthy that RASED issued its first report on monitoring the Al-Khasawneh government, covering its first 100 days, its second report on monitoring the performance over a period of six months, and finally, its third report monitoring the performance over nine months since the government's formation.

Monitoring the government's performance is considered one of the most important elements when evaluating the ability of the government and public institutions to fulfill their commitments and provide the services within their responsibility, targeting citizens and society, as well as evaluating the extent of their effectiveness in pursuing the implementation of projects, achieving their set goals, and meeting the needs and aspirations of the community in a way that yields valuable returns for the Jordanian society, in accordance with standards of efficiency and effectiveness, to improve government performance.

Regarding the international standards governing accountability, we find that accountability has two sources: legislation and principles of integrity. This means that the government is accountable for its performance and commitments stipulated in the constitution and other legislation. However, the government is also responsible for its performance, following the principles of integrity. This derives from ensuring the optimal use of resources, the fight against corruption, and the obligation to implement written and verbal commitments while clarifying the reasons behind the decisions taken to the public and indicating the consequences of these decisions and other commitments.

The report aims to provide information on the government's performance, to be used as a source of information to indicate the shortcomings and achievements in implementation its commitments and to provide recommendations that would develop its performance. The report's working team indicates that the government has published its indicative plan and the economic priorities program. The report aims at raising the level of social accountability of the government. It considers the presentation and accomplishment of commitments to be a strong indicator of the strength or weakness of the government's performance for the current or future periods. The report also targets Jordanians by equipping them with a reference on government performance to enable them to exercise their role in monitoring, evaluating, and holding the government accountable based on documented facts and information. Furthermore, the report targets the



media as well as researchers, academics, and public opinion in general.

The report presents the government's commitments (from various sources)<sup>(1)</sup> during the first 12 months since its formation, from 12 October 2020 to 11 October 2021. The report also monitors the activities of the Prime Minister and members of the ministerial team and the Council of Ministers' decisions. Furthermore, the report also provides information about defense laws issued or amended by Al-Khasawneh government. The report also includes a qualitative assessment of the government's performance through the use of the mechanism of quality main interviews<sup>(2)</sup> and focus group discussions<sup>(3)</sup>. The report presents the results of the electronic survey regarding the level of satisfaction with the government's performance<sup>(4)</sup> and evaluating it in its first year.

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(1) Commitment Sources/Research Methodology; page 10.

(2) The results of the analysis of main phone interviews with stakeholders; page 40.

(3) The analysis of focus group discussions with stakeholders; page 40.

(4) The analysis of the survey on the level of public satisfaction with the government's performance; page 51.

## Methodology

This report was prepared based on a clear research methodology that includes qualitative and quantitative indicators developed based on RASED's accumulated experience in preparing monitoring reports in accordance with some of the international practices that provide monitoring methodologies and scientific indicators to measure evaluate the level of government performance. It was prepared by Al-Hayat Center - RASED. The research team took a set of steps to prepare the report, represented by the following stages:

### 1. Information-Gathering Stage:

The research team collected information related to all axes of the report and used reliable sources of information, namely:

- A. The Official Gazette
- B. The official website of the Prime Ministry
- C. The official websites of Ministries
- D. The government's official website.
- E. The ministries' and ministers' social media accounts.
- F. Jordan News Agency (Petra).
- G. The Google Search Engine: Only used when the research team could not find information in the sources listed above. This was the last stage of the search to ensure more standards of reliability and accuracy in the search.

### 2. Information Verification Stage:

Following the information collection stage, a session was held for the working team to review the collected information and verify its accuracy. A representative sample of the incoming information was reviewed and confirmed that the main sources received were approved in the research process.

### 3. Information Classification and Analysis Stage

After verifying the accuracy of the collected information, the report's axes were distributed among several research teams. Each team undertook the task of classifying the information within the axis that falls under its responsibility. Each team then worked on analyzing this information.

### 4. Information Verification from Relevant Ministries

After sorting the information related to government commitments, the working team contacted all ministries and the Prime Ministry to verify the information on the commitments and the level of implementation of these commitments.

## 5. Data Analysis and Validation with Stakeholders

The analysis and verification stage was divided into two main categories. The first category was quantitative, which involved a survey that included a set of questions about the government's performance. The survey was distributed to a representative sample throughout Jordan. The second category was a qualitative analysis. Several stakeholders were selected by integrating the largest number of stakeholders and experts in evaluating the results and providing an impartial, transparent, and objective point of view to assess the true level of achievement in several targeted sectors. In addition, experts and representatives of sectors directly related to some of the commitments, including civil society organizations, the private sector, and journalists, were invited to participate in qualitative interviews and focus group discussions.

## 6. Community Participation and Input in the Report's Findings

The work team shared the report's conclusions with the community by holding a press conference to announce the report's most important findings. This was followed by publishing the report on the Al-Hayat Center-RASED's website and on social media (via the Center's accounts), so that the citizens could participate and comment on the results. The contributions and input of those interested in the report results, their comments, and their analyses were collected to be included in this report.

### The Methodology of Preparing the Reports Axes

#### First: The Government's Commitments and Promises

##### 1. The Collection of Commitments and Promises

RASED tracked what was issued by the Prime Minister, Dr. Bisher Al-Khasawneh, in all government meetings, in addition to what was stated in the government's statement to seek the Lower House's vote of confidence. The team extracted commitments contained in these statements and analyzed the response letter to the Parliament's discussions. Moreover, all the Prime Minister's media meetings and field visits were monitored to identify the commitments made by the Prime Minister.

## 2. Classification of Commitments

After collecting the commitments, the report team classified them into seven axes according to the type of each commitment as follows:

1. Administrative Reform and Anti-Corruption
2. Economic Reform
3. Development and Services
4. The Rule of Law and Human Rights
5. Foreign Affairs
6. Political Reform
7. Transparency and the Media

## 3. Tracking the Level of Commitments' Implementation

The reporting team carried out extensive research relying on the information sources approved in this report to determine the level of implementation of the government's commitments. It classified them according to the status of commitment. Furthermore, the team distributed the commitments according to their content and sent them out to the executive authorities and ministries associated with them to verify the level of implementation. The levels of implementation were classified according to three scores that were selected based on RASED's experience in evaluating government plans and commitments and based on several international standards. These scores are:

- **Completed: The commitment is awarded this level when the following conditions are met:**
  - All material foundations of the commitment were executed.
  - There was a clear and proven outcome of the commitment.
- **In Progress: A commitment is considered "in progress" when the following conditions are met:**
  - Implementation of one or more of the material foundations of a given commitment has begun.
  - There was clear and documented evidence of implementation aimed at achieving the commitment.

**For commitments that are in progress, the level of achievement was classified as follows:**

- High
- Medium
- Low

- **Not Started:** A commitment is considered “Not Started” if the research team did not find any evidence of starting to implement any of the committee’s foundations.

#### **Second: Cabinet Members’ Activities**

To track the activities of the ministers, the team relied on the official websites and pages as well as social media sites of the government, the ministries, and the ministers to collect information from all possible sources. Information was also collected from the Jordan News Agency (Petra). In addition, ministries were officially and in writing requested to provide information about the ministers’ activities.

#### **Third: Defense Orders and Notifications**

All defense orders were issued under the Defense Law and published in the Official Gazette, and the amendments and notifications issued regarding previous Defense laws, were monitored. These orders were analyzed and converted into items within the main axes. Moreover, the reports and instructions published in the Official Gazette and issued under the defense orders were collected to analyze.

#### **Fourth: Cabinet Decisions**

The research team tracked all the decisions issued by the Cabinet and published them in the Official Gazette. The team also analyzed these decisions and classified them into the main categories and axes.

## Executive Summary

This report provides a qualitative analysis of the performance of Al-Khasawneh government during the first 12 months of its formation. The report also monitors and analyzes all the commitments made by the Al-Khasawneh government. Three hundred and eighty-two commitments were analyzed based on the axes on which the commitments were distributed along with their sources and the degree to which they were fulfilled. The report also included a qualitative analysis that focused on stakeholders and experts and their evaluation of the government performance. This action included nine quality interviews and three focus group discussions with the participation of nearly 35 people from various sectors, including youth, women, politicians, journalists, and current and former members of parliament.

Results of the interviews and focus groups sessions showed that most stakeholders believe that the government was capable, though weakly to a medium level, to shoulder its responsibilities it was entrusted with during the first year since its formation, and that it did not have realistic work programs and it did not offer any commitment that would alleviate the challenges facing citizens in various sectors. Most stakeholders considered the government to have practiced the principle of transparency and making information available to citizens and the media weakly. They attributed that to the absence of government media and its late response to the events that took place during the first year of the government's formation. Some stakeholders add that they receive their information and news from other sources rather than government ones.

Stakeholders alluded to their level of satisfaction with the government performance in dealing with the Covid-19 pandemic and its ramifications during the first year of the government's life. Most of them expressed their medium satisfaction with the way the government dealt with the pandemic and its effects, particularly regarding the provision of vaccine. Most stakeholders mentioned that they were weakly satisfied with the government's fulfilment of its commitments during the first year, and that the government did not offer commitments related directly to improving the living conditions of citizens and to address problems they faced.

Regarding their satisfaction with the electronic services provided by the government during the first year since its formation, most of them expressed medium satisfaction for the services provided by the government, considering the services provided were good but suffered from a number of challenges and problems in terms of the difficulty in accessing and using government applications. Regarding the extent to which the government developed their capacities to face the different challenges it faced, most stakeholders believed that the government was capable, though weakly, to develop its capabilities to confront the challenges it faced during its first year.

Stakeholders unanimously agreed that over a group of recommendations, most prominently work to dedicate the principle of transparency with citizens and the media, focusing on developing its various media tools, completing comprehensive planning to upgrade all sectors, the need to stop applying the Defense Law, reinforce participation and to use experts and civil society institutions in planning and setting strategies, retrieving citizen confidence in the government, that the government have a true mandate, and to develop electronic services and smart government applications by simplifying access to it and its use. The government is to show more interest in the control process over its institutions and companies affiliated with it, and the need to reconsider the educational policy and to rectify aberrations from which the government education sector is suffering.

The report includes the result of the survey carried out by RASED on Al-Khasawneh's government performance during the first year. It included a number of questions on general satisfaction with the government's performance and its ability to shoulder its responsibilities. Among the survey's most prominent result is that 48.6% of Jordanians believe that the ministerial team was incapable of shouldering its responsibilities during the first year. 20.4% of Jordanians believed that the team was capable of shouldering its responsibilities to a medium level. The survey targeted a sample that included 3192 male and female citizens.

Regarding the government's practice of the transparency principle and making information available for citizens and the media, 7.8% of Jordanians believed that the government did practice it to a large extent, while 18.2% believed that the government practiced it to a medium extent. At the level of the government's dealing with the Covid-19 pandemic, results showed that 9.6% were satisfied to a large extent with the government's dealing with the Covid-19 pandemic and its ramifications, while 46.8% expressed their dissatisfaction with the government's dealing with the Covid-19 pandemic and its ramifications.

Regarding Jordanians' satisfaction with the level of electronic services provided during the government's first year, it was evident that 10.2% of Jordanians were satisfied to a large extent, and that 22.8% of Jordanians were satisfied to a medium extent. Those who were poorly satisfied were 27.2% of Jordanians while those dissatisfied were 39.7% of Jordanians.

The report includes an analysis of all the decisions taken by Al-Khasawneh's government during the first year of its formation. The number of decisions taken by the government were 366 decisions. These decisions were compiled from official sources published in the Official Gazette. All decisions were studied and analyzed based on a number of main axes.

The report also traced all defense orders issued by Al-Khasawneh's government according to the Defense Law, which were published in the Official Gazette, or the amendments and statements issued regarding previous defense laws, totaling 16, as well as 35 statements following former defense orders, which were analyzed within main axes.

The report preparation team traced all activities by members of Al-Khasawneh's government since its formation a year ago. All activities carried out were compiled from reliable sources, and these activities by government members reached 2456 activities. 58 field visits by the Prime Minister were monitored. The minister to carry out the most field activities was the Agriculture Minister with 104 field activities, followed by the Minister of Social Development with 84 field activities, then the Minister of Water and Irrigation and the Minister of Tourism with 77 field activities each.


The report included a number of comparisons between Al-Khasawneh's government and the last three governments at the level of the number of ministers who formed the government. Al-Khasawneh's government comprised 47 ministers in the first formation and had four reshuffles. Comparing the number of ministers who formed the government during its first year with the last three governments, we see that the number of ministers in Al-Razzaz government during the first year was 43 ministers, with 40 ministers in Al-Mulqi's government, and 32 ministers in Ansour's government in their first year. Comparing the number of commitments by Al-Khasawneh's government with those of Al-Razzaz government, one sees that Al-Khasawneh offered 171 commitments while Al-Razzaz offered 299 commitments. The ratio of completed commitments by Al-Khasawneh's government reached 13% while those in Al-Razzaz government were 14% in the first year. The decisions issued by Al-Khasawneh's government reached 366 decisions compared to 441 decisions by Al-Razzaz government.



## Recommendations

1. RASED calls on the government to provide qualitative commitments that contributes to the access of information in order to strengthen the trust between the government and citizens.
2. The necessity of the governments' adopting the engagement methodology in making its commitments to be in line with the national, economical, and living requirements.
3. RASED calls on the House of Representatives to undertake its oversight role through examining the outcomes of this report and seek to hold the government accountable based on the commitments it made.
4. RASED calls on various media outlets and investigative media officials to assume their role and verify and monitor regularly the extent to which the government is committed to implementing its commitments, to give credit to active ministries, and to hold uncooperative ministries accountable.
5. The government should make measurable and commitments bound by a timeline and connected to specific entities.
6. The ministers should increase their field visits, direct communication with the citizens, and observe the entities' performance.
7. It is recommended that the government consults with the civil society in general, with trade and professional institutions in particular when needed, to understand the needs of specific sectors or before issuing any decisions or draft laws.
8. There is a need to implement previous strategies, and dedicate the cross-governmental and cross-ministerial strategies as a work program not connected to a specific person or official.
9. Reinforce the government's cooperation with civil society institutions and activate the articles of the right to access information law, as well as reinforce transparency and good governance values.
10. Ministries should publish all news related to the work and activities of ministries to ensure transparency and preserve the rights of citizens to examine the ministers' performance.
11. The government's viewing this report as a preliminary inventory of its first year reinforces the values of transparency and participation and provides society, its citizens, and civil society institutions an opportunity to monitor the government's work and performance.
12. The fact that some ministries or ministers neglect to respond to enquiries by the work team although they were given a specific timeline to respond, with the work team following-up with these ministries and urging them to respond represents a negative outlook on behalf of these ministries towards the role of civil society institutions and the role and constitutional right of society to monitor and evaluate the government and hold it responsible for its performance, commitments, and decisions.





## Chapter One: Government Commitments

## 1.1 Introduction

This chapter includes a quantitative and qualitative analysis of the total commitments made by the Al-Khasawneh government during its first 12 months, in terms of the number of commitments, their sources, the main axes they were distributed to, and the degree of their achievement. It is worth noting that many commitments are difficult to measure because a large proportion of them is not linked to a set timeframe. Moreover, most of the commitments are related to the Prime Ministry without referring to specific ministries that would be implementing these commitments. This made the investigation and verification process more difficult to determine the specialized authority responsible for implementing the commitments.

## 1.2 . Percentages of Government Commitments' Fulfillment

Within a year, the government made 382 commitments. By analyzing the fulfillment percentages of the commitments, it becomes clear that the government has not started implementing 34% of the commitments it made. The percentage of commitments in progress reached 52% and the percentage of completed commitments reached 14%. As for the level of achievement of the commitments in progress, the percentage of those with a high level of achievement reached 22%, medium level reached 57%, and low level reached 21%.

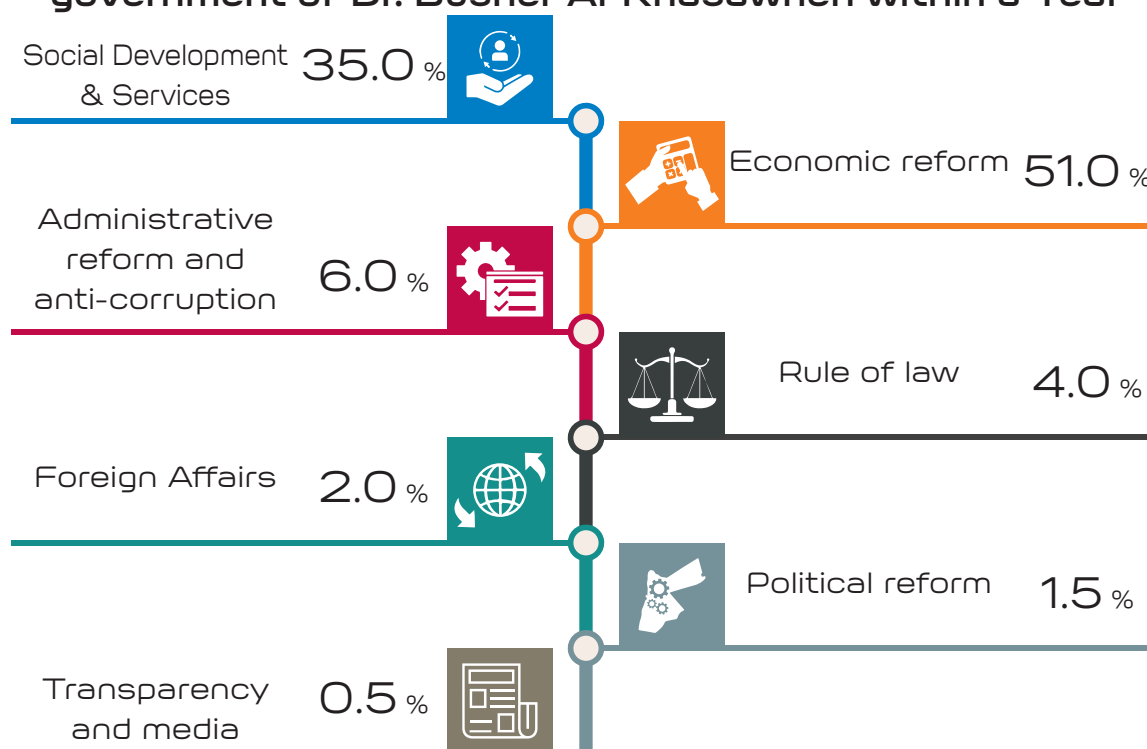
### 1. The level of Achievement of the Governmental Commitments during the First Year



### 1.3 Axes of the Government's Commitments

The commitments were analyzed in line with seven main axes, most of which were concentrated in the axis of economic reform with 196 commitments or 51%. This was followed by development and services with 135 commitments or 35%. The axis of administrative reform and anti-corruption followed with 24 commitments or 6%; the axis of the rule of law with 14 commitments at 4%; the axis of foreign affairs with 65 commitments at 2%; the axis of political reform with five commitments at 1.5%; and the axis of transparency and the media with two commitment at 0.5%.

#### 2. The Distribution of the commitments' Axes of the government of Dr. Bisher Al-Khasawneh within a Year



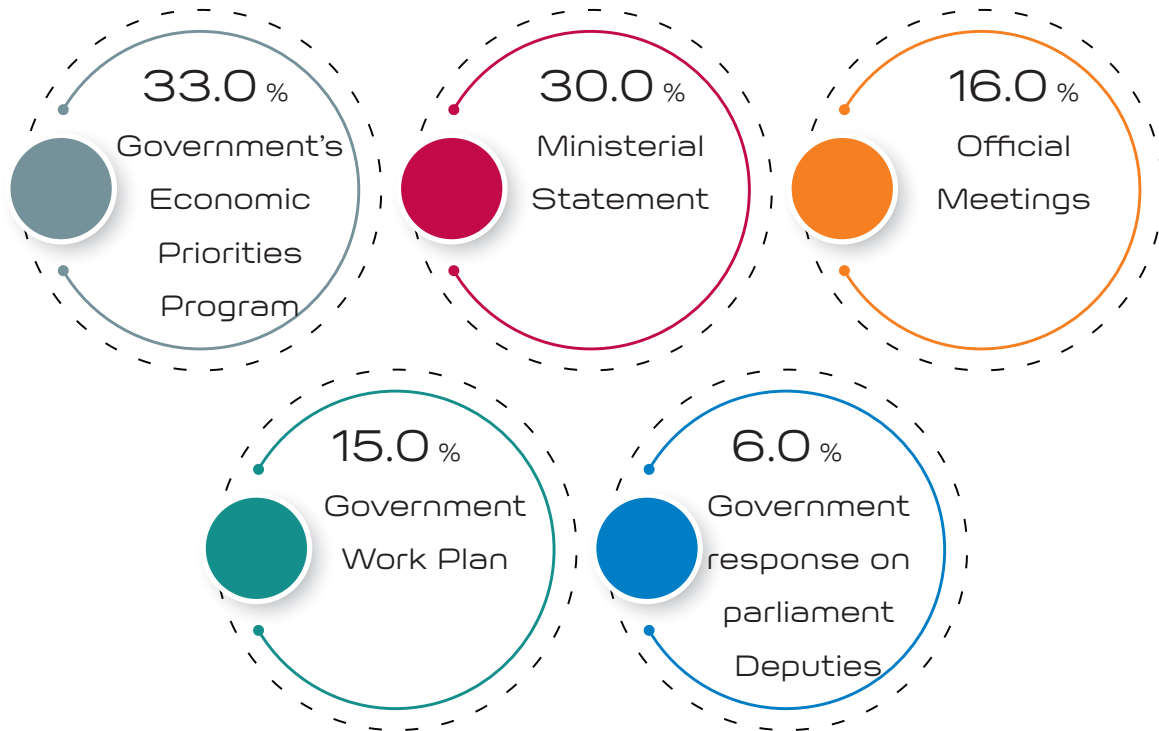
### 1.4 Sources of the Government's Commitments

Most of the sources from which the commitments were derived were issued through the program on the priorities of the government's economic work, at 125 commitments or 33%. This was followed by the ministerial statement, at 116 commitments or 30%, and the commitments made during the Prime Minister's official meetings with various sectors of the Jordanian society, at 59 commitments or 16%. This was followed by the commitments issued through the indicative plan, at 57 commitments or 15%, and

finally the commitments issued by the government's response to the Parliament's discussions on the vote of confidence, at 25 commitments or 6%.

### 3. Commitments' Sources of Dr. Alkhasawneh Government in a year

382 Commitments'



The following table shows all the commitments made by the Al-Khasawneh government within 12 months and the level of their implementation:

Table (1): Commitments made by the Al-Khasawneh government within 12 Months and the Level of their Implementation

| No. | Text of Commitment  | Main Axis                              | Commitment Source     |             |
|-----|---|--|-----------------------|-------------|
| 1   | An executive program for the years 2021-2024 that includes a comprehensive methodology for dealing with various economic, social, financial, and political issues, following national priorities in various sectors.  | Administrative reform, anti-corruption | Ministerial Statement | Complete    |
| 2   | Activate the partnership between the public and private sectors in full transparency and governance, by preparing projects that can be implemented from the financial, technical, and legal aspects, and submitting them to the private sector for implementation purposes. | Administrative reform, anti-corruption | Ministerial Statement | Complete    |
| 3   | Carry out structural reforms and promoting good governance in the energy sector.  | Administrative reform, anti-corruption | Ministerial Statement | In Progress |
| 4   | Carry out structural reforms and promoting good governance in the water sector.   | Administrative reform, anti-corruption | Ministerial Statement | In Progress |
| 5   | Carry out structural reforms and promoting good governance in the labor sector.   | Administrative reform, anti-corruption | Ministerial Statement | In Progress |
| 6   | Intensify oversight, holding accountable all those who fail to provide public service and rewarding those with achievement.   | Administrative reform, anti-corruption | Ministerial Statement | In Progress |
| 7   | Enhance the level of services provided by the public sector to citizens.  | Administrative reform, anti-corruption | Ministerial Statement | In Progress |
| 8   | Implement a scientific study to structure the public sector   | Administrative reform, anti-corruption | Ministerial Statement | In Progress |



| No. | Text of Commitment   | Main Axis                              | Commitment Source                                    |             |
|-----|--|--|--|-------------|
| 9   | Consider the possibility of the scientific merging of some ministries and bodies   | Administrative reform, anti-corruption | Ministerial Statement                                | In Progress |
| 10  | The government will welcome the communication and dialogue with professional unions with open arms, based on the role these national institutions play in serving their members and give voice to their professional issues.   | Administrative reform, anti-corruption | Government Response to MPs' Discussions of Statement | In Progress |
| 11  | The government will submit a scientific study to his Majesty regarding the development of the administration and the draft laws that require amendment to proceed with this process.   | Administrative reform, anti-corruption | Government Response to MPs' Discussions of Statement | Complete    |
| 12  | The government will be committed to responding to parliamentary questions, interrogations, and inquiries within the legal periods.   | Administrative reform, anti-corruption | Government Meetings                                  | In Progress |
| 13  | The government pledges to provide all forms of support and assistance to the armed forces and security services, and to continue to take care of them and pay attention to them in terms of training, preparation, and arming. | Administrative reform, anti-corruption | Ministerial Statement                                | In Progress |
| 14  | Improve the conditions of retired military personnel.  | Administrative reform, anti-corruption | Ministerial Statement                                | In Progress |
| 15  | Improve the conditions of employees of the armed forces and security agencies.   | Administrative reform, anti-corruption | Ministerial Statement                                | In Progress |
| 16  | Strengthen the role of oversight institutions, granting them more independence, and activating their role in controlling any attempts or practices to encroach on public funds.  | Administrative reform, anti-corruption | Ministerial Statement                                | In Progress |

| No. | Text of Commitment   | Main Axis                              | Commitment Source                                    |             |
|-----|--|--|--|-------------|
| 17  | Combat corruption in its various forms and manifestations, as well as financial and administrative corruption.   | Administrative reform, anti-corruption | Ministerial Statement                                | In Progress |
| 18  | Uphold the independence of the Integrity and Anti-Corruption Commission and its support for the public system aimed at combating corruption and promoting the values of integrity.   | Administrative reform, anti-corruption | Government Meetings                                  | In Progress |
| 19  | The government's willingness to cooperate with the Anti-Corruption Commission to work on filling some gaps in the legislation through which some may implement practices classified as corrupt practices or wasting public money.                                | Administrative reform, anti-corruption | Government Meetings                                  | In Progress |
| 20  | Work to correct any violations and defects included in the Audit Bureau's report in a manner that preserves the integrity of public money and prevents any violations of it.   | Administrative reform, anti-corruption | Government Meetings                                  | In Progress |
| 21  | Adopt a methodology to stimulate economic growth that includes a common vision on the government's approach and program for managing the national economy in partnership with the private sector, and with the support of international institutions and donors. | Economic Reform                        | Ministerial Statement                                | In Progress |
| 22  | The government commits not borrow a single penny to finance any additional current spending, and that any additional borrowing of any kind will be directed to investment and productive projects.   | Economic Reform                        | Government Response to MPs' Discussions of Statement | Not Started |
| 23  | Improve the purchasing power of citizens by enhancing social protection.   | Economic Reform                        | Ministerial Statement                                | Complete    |
| 24  | Take the necessary legislative and administrative measures to unify tax administration.  | Economic Reform                        | Ministerial Statement                                | In Progress |

| No. | Text of Commitment  | Main Axis       | Commitment Source     |             |
|-----|---|-----------------|-----------------------|-------------|
| 25  | Complete the bidding procedures for the national invoicing system, and submitting the tax computer system bid.  | Economic Reform | Ministerial Statement | Complete    |
| 26  | Improve tax and customs collection.   | Economic Reform | Ministerial Statement | In Progress |
| 27  | Accelerate tax services for tax-obligated companies and facilitate them through the Golden List program.  | Economic Reform | Ministerial Statement | In Progress |
| 28  | Activate international cooperation to combat tax evasion by exchanging information and making use of agreements to prevent double taxation.                                       | Economic Reform | Ministerial Statement | In Progress |
| 29  | Unify customs administration for all regions of the Kingdom.  | Economic Reform | Ministerial Statement | In Progress |
| 30  | Activate tax and customs settlements and reconciliation committees to resolve outstanding issues.   | Economic Reform | Ministerial Statement | In Progress |
| 31  | The government will carry out a qualitative shift in customs procedures and administration, digitize them, and review customs tariffs.  | Economic Reform | Ministerial Statement | In Progress |
| 32  | Combat evasion, tax avoidance, and governing exemption.   | Economic Reform | Ministerial Statement | In Progress |
| 33  | Address tax distortions and imbalances and fill gaps in the procedures of the tax system, by developing legislation that regulates this within the tax reforms measures for 2021. | Economic Reform | Ministerial Statement | In Progress |
| 34  | Re-disburse the increase in allowances for public sector employees, civil and military.   | Economic Reform | Ministerial Statement | Complete    |
| 35  | Increase national exports.  | Economic Reform | Ministerial Statement | In Progress |
| 36  | Reduce the budget deficit by boosting domestic revenues, and addressing gaps and distortions in the revenues and expenditure.   | Economic Reform | Ministerial Statement | In Progress |

| No. | Text of Commitment  | Main Axis       | Commitment Source                                    |             |
|-----|---|-----------------|--|-------------|
| 37  | Open export markets for Jordanian products and conclude trade agreements that grant preferential treatment for these products in those markets.   | Economic Reform | Government Response to MPs' Discussions of Statement | In Progress |
| 38  | Increase capital spending to drive economic growth.   | Economic Reform | Government Meetings                                  | In Progress |
| 39  | Limit government purchases to the local industry and within the specified terms and specifications.   | Economic Reform | Government Meetings                                  | Complete    |
| 40  | Establish a sovereign investment fund, to which the government and foreign investment funds contribute, and open to Jordanian expatriates.  | Economic Reform | Ministerial Statement                                | Not Started |
| 41  | Create economic and financial structural reforms aimed at improving the business environment.   | Economic Reform | Ministerial Statement                                | In Progress |
| 42  | Develop a rewarding system to stimulate investment and direct it geographically and sectorally to create job opportunities for Jordanians in the governorates, districts, and regions with high unemployment rates. | Economic Reform | Government Response to MPs' Discussions of Statement | In Progress |
| 43  | Automate permits related to the labor market.   | Economic Reform | Ministerial Statement                                | Complete    |
| 44  | Focus on empowerment programs and strengthening the system of training and vocational and technical education to meet the requirements of the labor market.   | Economic Reform | Ministerial Statement                                | In Progress |
| 45  | Limit violations that occur in the work environment, such as child labor.   | Economic Reform | Ministerial Statement                                | In Progress |
| 46  | Reduce unemployment rates.  | Economic Reform | Ministerial Statement                                | Not Started |
| 47  | Control and regulate the labor market.  | Economic Reform | Ministerial Statement                                | In Progress |

| No. | Text of Commitment   | Main Axis                | Commitment Source                                    |             |
|-----|--|--------------------------|--|-------------|
| 48  | Develop the system of inspection, safety and occupational health in the labor sector.  | Economic Reform          | Ministerial Statement                                | In Progress |
| 49  | Provide new job opportunities supported by the implementation of professional and technical training programs to meet the needs of the local and foreign markets, especially in the modern digital fields. | Economic Reform          | Government Response to MPs' Discussions of Statement | In Progress |
| 50  | Support the construction sector, given its important role in moving the national economy, and employing manpower.  | Economic Reform          | Government Response to MPs' Discussions of Statement | In Progress |
| 51  | Direct foreign aid towards national priorities related to filling financing gaps.  | Economic Reform          | Ministerial Statement                                | In Progress |
| 52  | Employ digital economy to boost economic growth.   | Economic Reform          | Ministerial Statement                                | In Progress |
| 53  | Develop political life and our democratic march through dialogue.  | Political Reform         | Ministerial Statement                                | In Progress |
| 54  | Expand the participation of citizens in political life and national decision-making.   | Political Reform         | Ministerial Statement                                | In Progress |
| 55  | Promote the decentralized approach in providing services and handling complaints.  | Development and Services | Ministerial Statement                                | In Progress |
| 56  | Reduce poverty rates.  | Development and Services | Ministerial Statement                                | Not Started |
| 57  | Organize children's nurseries.   | Development and Services | Ministerial Statement                                | Complete    |
| 58  | Establish a special fund for the elderly to support them with all necessary needs, and to ensure a decent life for them through the Ministry of Social Development.  | Development and Services | Government Response to MPs' Discussions of Statement | Complete    |

| No. | Text of Commitment  | Main Axis                | Commitment Source                                    |             |
|-----|---|--------------------------|--|-------------|
| 59  | Continue to improve the school environment by constructing new school buildings and additions, and carrying out the necessary maintenance.                              | Development and Services | Ministerial Statement                                | In Progress |
| 60  | Continue to develop the curricula.  | Development and Services | Ministerial Statement                                | In Progress |
| 61  | Expand the enrollment of our children in kindergartens according to a specific plan to fully accommodate children from the age of five years within the next two years. | Development and Services | Ministerial Statement                                | In Progress |
| 62  | Provide students in need with equipment and devices so that e-learning supports and enhances the development of a quality school education and higher education.        | Development and Services | Ministerial Statement                                | In Progress |
| 63  | Develop electronic educational content to be more interactive.  | Development and Services | Ministerial Statement                                | In Progress |
| 64  | Raise the competencies of teachers.   | Development and Services | Ministerial Statement                                | In Progress |
| 65  | Develop the option of distance education to be part of the educational process.   | Development and Services | Government Response to MPs' Discussions of statement | In Progress |
| 66  | Conduct a detailed study to apply multiple water harvesting techniques.   | Development and Services | Ministerial Statement                                | In Progress |
| 67  | Motivate local communities and the private sector to produce yields crops and industrial yields in the agricultural sector.   | Development and Services | Ministerial Statement                                | In Progress |
| 68  | Promote innovation and entrepreneurship in the agricultural sector.   | Development and Services | Ministerial Statement                                | In Progress |
| 69  | The government works to regulate the agricultural sector with the aim of relying on modern agricultural technologies.   | Development and Services | Ministerial Statement                                | In Progress |

| No. | Text of Commitment  | Main Axis                | Commitment Source                                    |             |
|-----|---|--------------------------|--|-------------|
| 70  | Support agricultural research and developing suitable varieties for our Jordanian environment.  | Development and Services | Ministerial Statement                                | In Progress |
| 71  | Support agricultural industries that depend on local inputs.  | Development and Services | Ministerial Statement                                | In Progress |
| 72  | Automate and digitize work in the agricultural sector, to increase productivity.  | Development and Services | Ministerial Statement                                | In Progress |
| 73  | A shift away from traditional agriculture.  | Development and Services | Ministerial Statement                                | In Progress |
| 74  | Support the stability of the agricultural sector and protecting its production, which is the base and lifeline of national food security.                             | Development and Services | Ministerial Statement                                | In Progress |
| 75  | Implement the "agricultural map" project, through which we will invest parts of the treasury lands that are suitable for agriculture.                                 | Development and Services | Government Response to MPs' Discussions of statement | In Progress |
| 76  | Provide a package of incentives to support farmers and help them overcome the difficult conditions faced by the agricultural sector.                                  | Development and Services | Government Response to MPs' Discussions of statement | In Progress |
| 77  | The government will achieve total sufficiency of agricultural vegetables for this year 2021.  | Development and Services | Government Response to MPs' Discussions of statement | In Progress |
| 78  | Focus on developing domestic tourism.   | Development and Services | Ministerial Statement                                | In Progress |
| 79  | Facilitate the entry procedures for patients into the Kingdom and ensure that the best level of treatment services is provided to them at fair and attractive prices. | Development and Services | Ministerial Statement                                | In Progress |

| No. | Text of Commitment  | Main Axis                | Commitment Source                                    |             |
|-----|---|--------------------------|--|-------------|
| 80  | Support workers in the tourism sector and establishments in this sector within the announced support and protection programs, and through the Tourism Risk Fund.  | Development and Services | Government Response to MPs' Discussions of statement | In Progress |
| 81  | Secure the necessary facilities to sustain the work of tourist facilities and to preserve employment in them.   | Development and Services | Ministerial Statement                                | In Progress |
| 82  | Implement a strategic plan for tourism marketing and promotion.   | Development and Services | Ministerial Statement                                | Complete    |
| 83  | Complete the computerization of hospitals and health centers to save time and effort and contribute to providing high quality services  | Development and Services | Ministerial Statement                                | In Progress |
| 84  | Adhere to a transparent and open approach to publicizing the capabilities of our health system.   | Development and Services | Ministerial Statement                                | In Progress |
| 85  | Supply hospitals and health centers with the necessary medical and nursing staff and equipment.   | Development and Services | Ministerial Statement                                | In Progress |
| 86  | The government will expand training and qualification programs to include new specializations and larger numbers to fill the shortfall in all specialties.  | Development and Services | Ministerial Statement                                | In Progress |
| 87  | Complete the necessary procedures to operate the National Center for Epidemics and Communicable Diseases Control to provide its services with efficiency and quality.   | Development and Services | Ministerial Statement                                | Complete    |
| 88  | Provide free-of-charge vaccines to citizens within an integrated, accurate, fair, and transparent plan that takes into account giving it according to the priorities and internationally recognized needs, starting in the first quarter of the current year. | Development and Services | Ministerial Statement                                | Complete    |
| 89  | Field hospitals will have a tangible positive impact on improving the reality of health services provided to citizens after the COVID-19 crisis so that these services will be more efficient and fairer.   | Development and Services | Ministerial Statement                                | Complete    |



| No. | Text of Commitment   | Main Axis                | Commitment Source                                    |             |
|-----|--|--------------------------|--|-------------|
| 90  | We strive to achieve comprehensive health insurance in all governorates.   | Development and Services | Ministerial Statement                                | In Progress |
| 91  | Launch of a new health insurance system that includes defined-benefit insurance packages, to involve the uninsured groups during the next two years, and we have started the necessary legislative and administrative procedures for this. | Development and Services | Government Response to MPs' Discussions of Statement | Not Started |
| 92  | Continue to develop food and pharmaceutical industries, maintaining strategic stocks of basic commodities, controlling prices, preventing monopoly, and ensuring the provision of goods to citizens at fair prices.                        | Development and Services | Government Response to MPs' Discussions of Statement | In Progress |
| 93  | Promote accountability values to achieve equitable distribution and reduce water losses by maximizing the benefits of digital transformation applications.   | Development and Services | Ministerial Statement                                | In Progress |
| 94  | Execute major strategic projects to achieve water security for the Kingdom.  | Development and Services | Ministerial Statement                                | In Progress |
| 95  | Digitize operating and collection systems related to the water sector.   | Development and Services | Ministerial Statement                                | In Progress |
| 96  | The government will develop its capabilities in the water sector to cope with the exceptional circumstances of epidemics, floods, and attacks.   | Development and Services | Ministerial Statement                                | In Progress |
| 97  | Provide a computerized database linking the municipalities with the relevant institutions in the public and private sectors, leading to a unified integrated comprehensive plan.   | Development and Services | Ministerial Statement                                | Not Started |
| 98  | The government will work to assess the current decentralization experience, build on its advantages, overcome its disadvantages, and amend the draft local administration law.   | Development and Services | Ministerial Statement                                | Complete    |

| No. | Text of Commitment   | Main Axis                | Commitment Source                                    |             |
|-----|--|--------------------------|--|-------------|
| 99  | The government will refer the new local administration bill to the House of Representatives, to make the necessary amendments to serve national goals.   | Development and Services | Government Response to MPs' Discussions of Statement | Complete    |
| 100 | Establish a comprehensive plan in cooperation with the municipalities and the competent authorities to protect agricultural property.  | Development and Services | Government Response to MPs' Discussions of Statement | Not Started |
| 101 | Study all matters related to the promotion of some administrative units that some members of the Parliament have demanded, to achieve public interest within the available capabilities.   | Development and Services | Government Response to MPs' Discussions of Statement | Not Started |
| 102 | Implement programs targeting youth, to enhance their participation in decision-making, and to activate their pioneering role in the development of their local communities.  | Development and Services | Ministerial Statement                                | In Progress |
| 103 | Empower unemployed youth and employing them in all governorates regarding the agricultural sector  | Development and Services | Ministerial Statement                                | In Progress |
| 104 | Study the possibility of transforming the sports complexes of the Ministry of Youth into a nucleus of youth cities, so that there is a city for youth in every governorate, in addition to continuing to support the sports, from clubs and national teams, in various activities and games. | Development and Services | Government Response to MPs' Discussions of Statement | In Progress |
| 105 | Encourage the establishment of extractive industries and transformative industries based on national raw materials   | Development and Services | Ministerial Statement                                | In Progress |
| 106 | Develop the sector-based system to make Jordan a regional center for the exchange of energy in its various forms.  | Development and Services | Ministerial Statement                                | In Progress |

| No. | Text of Commitment   | Main Axis                | Commitment Source                                    |             |
|-----|--|--------------------------|--|-------------|
| 107 | Enable foreign and domestic investment as key entry points to job creation and employment in the energy sector.  | Development and Services | Ministerial Statement                                | In Progress |
| 108 | Implement the energy strategy for the years 2020-2030  | Development and Services | Ministerial Statement                                | In Progress |
| 109 | Attract investments in the mining sector.  | Development and Services | Ministerial Statement                                | In Progress |
| 110 | Reduce energy costs for the national economy.  | Development and Services | Ministerial Statement                                | In Progress |
| 111 | Increase the contribution of local and renewable energy sources within total energy  | Development and Services | Ministerial Statement                                | In Progress |
| 112 | Expansion of exploration operations for natural gas in the Risha field, by drilling more wells this year and in the coming years.  | Development and Services | Government Response to MPs' Discussions of Statement | In Progress |
| 113 | The government shall cooperate with the Parliamentary Energy Committee to discuss all issues related to energy in a manner that serves the supreme national interest in this strategic sector. | Development and Services | Government Response to MPs' Discussions of Statement | In Progress |
| 114 | Prepare a strategy for the mining and mineral resources sector for the next ten years, to be followed by an implementation plan with specific timelines.                                       | Development and Services | Government Response to MPs' Discussions of Statement | Complete    |
| 115 | Empower women in the labor market and raise their economic participation through the implementation of the flexible work system.   | Development and Services | Ministerial Statement                                | Complete    |
| 116 | Develop smart transportation systems.  | Development and Services | Ministerial Statement                                | In Progress |

| No. | Text of Commitment   | Main Axis                | Commitment Source                                    |             |
|-----|--|--------------------------|--|-------------|
| 117 | Employ modern technologies and clean energy in the transportation sector   | Development and Services | Ministerial Statement                                | In Progress |
| 118 | The government will continue to implement its strategy to create an advanced and sustainable public transport  | Development and Services | Ministerial Statement                                | In Progress |
| 119 | The Fast Bus project is regularly scheduled between Amman and Zarqa, which is expected to be completed by the end of this year   | Development and Services | Ministerial Statement                                | In Progress |
| 120 | The urban transport project inside cities.   | Development and Services | Ministerial Statement                                | In Progress |
| 121 | Set up the Aqaba port projects system.   | Development and Services | Ministerial Statement                                | In Progress |
| 122 | Capacity building of workers in the transport sector.  | Development and Services | Ministerial Statement                                | In Progress |
| 123 | Rehabilitate roads linking the Kingdom with neighboring countries within the available resources, according to priorities. There is an urgent priority to complete the desert road and the Baghdad International Road. | Development and Services | Government Response to MPs' Discussions of Statement | In Progress |
| 124 | Increase the available governmental open data sets and AI strategy.  | Development and Services | Ministerial Statement                                | In Progress |
| 125 | Launch more electronic payment projects.   | Development and Services | Ministerial Statement                                | In Progress |
| 126 | Complete the legislative infrastructure necessary to achieve these goals related to the information technology sector.   | Development and Services | Ministerial Statement                                | In Progress |
| 127 | Continue to build an advanced digital infrastructure to enable smart cities, smart transportation means, health care, education services, and other areas.   | Development and Services | Ministerial Statement                                | In Progress |
| 128 | Promote industrial development by making available the necessary digital technologies.   | Development and Services | Ministerial Statement                                | Not Started |

| No. | Text of Commitment  | Main Axis                    | Commitment Source                                    |             |
|-----|---|------------------------------|--|-------------|
| 129 | The government is working to complete the digital and integrated infrastructure, which will advance the digital transformation in the Kingdom and economic development projects.  | Development and Services     | Ministerial Statement                                | In Progress |
| 130 | Provide a single interactive government interface for all segments of society.  | Development and Services     | Ministerial Statement                                | In Progress |
| 131 | Increase the competencies of Jordanian youth in modern technologies.  | Development and Services     | Ministerial Statement                                | In Progress |
| 132 | Establish the national fiber optic network project.   | Development and Services     | Ministerial Statement                                | In Progress |
| 133 | Establish a comprehensive national data system.   | Development and Services     | Ministerial Statement                                | Complete    |
| 134 | Attract investments and opening regional and global markets to Jordanian projects and Jordanian entrepreneurs in the IT sector.   | Development and Services     | Ministerial Statement                                | In Progress |
| 135 | A plan to develop digital government services through the implementation of the "Jordanian Strategy for Digital Transformation" and its roadmap.  | Development and Services     | Ministerial Statement                                | Complete    |
| 136 | The government will continue to study any measures that would enable Jordanian press and media workers to fulfill their role and mission under decent living conditions.  | Transparency and the Media   | Ministerial Statement                                | In Progress |
| 137 | Cancel the instructions related to the non-renewal of passports of Jordanians residing abroad, whether sentenced or wanted for financial issues, with an emphasis that this procedure is consistent with the constitutional rights of citizens. | Rule of Law and Human Rights | Government Response to MPs' Discussions of Statement | Complete    |
| 138 | Commit to review legislation in order to address any gaps that are exploited by outlaws.  | Rule of Law and Human Rights | Government Meetings                                  | In Progress |

| No. | Text of Commitment   | Main Axis                    | Commitment Source                                    |             |
|-----|--|------------------------------|--|-------------|
| 139 | Expand the application of remote trials in line with international human rights standards, in a way that contributes to expediting litigation procedures and saving citizens' time, effort and financial costs.  | Rule of Law and Human Rights | Ministerial Statement                                | In Progress |
| 140 | Review the Judicial Execution Law regarding the issue of imprisonment of the debtor or those who are financially insolvent, in consultation with the competent authorities, and in cooperation with the Lower House of Representatives, in a manner that preserves the balance and rights between the creditor and the debtor.     | Rule of Law and Human Rights | Government Response to MPs' Discussions of Statement | In Progress |
| 141 | The government is working to expand the application of alternative societal sanctions.   | Rule of Law and Human Rights | Ministerial Statement                                | In Progress |
| 142 | Raise legal awareness among different groups of society through awareness campaigns emphasizing the principle of the rule of law and its implementation.   | Rule of Law and Human Rights | Ministerial Statement                                | In Progress |
| 143 | Commit to launch the National Strategy 2020-2025 updated in 2017.  | Rule of Law and Human Rights | Ministerial Statement                                | Complete    |
| 144 | Develop legislation related to sanctions in line with developments   | Rule of Law and Human Rights | Ministerial Statement                                | In Progress |
| 145 | The government will enhance its communication with the international community to shoulder its responsibilities and fulfill its obligations towards the consequences that Jordan shouldered and continues to shoulder as a result of the waves of refugees, and the increasing pressures that result from them on various sectors. | Foreign Affairs              | Ministerial Statement                                | In Progress |
| 146 | Increase the level of coordination, cooperation and mutual exchange with all, in a way that achieves our common interests and enhances our political, economic, and commercial and investment relations.   | Foreign Affairs              | Ministerial Statement                                | In Progress |

| No. | Text of Commitment  | Main Axis                | Commitment Source     |             |
|-----|---|--------------------------|-----------------------|-------------|
| 147 | The government will continue exerting all efforts to achieve a just peace that is based on international legitimacy decisions and is based on the two-state solution.   | Foreign Affairs          | Ministerial Statement | In Progress |
| 148 | We will continue to confront all practices and violations committed by the Israeli occupation authorities.  | Foreign Affairs          | Ministerial Statement | In Progress |
| 149 | Direct the ministerial team to intensify field work, communicate with citizens and seek their issues and needs, in all governorates of the Kingdom.   | Development and Services | Government Meetings   | In Progress |
| 150 | Work to establish a joint economic city. Procedures are still in progress to be completed to start the implementation process on the borders between Jordan and Iraq.   | Economic Reform          | Government Meetings   | In Progress |
| 151 | Exclude Iraqi and Jordanian products from any import registration system applied to enter the markets of both brotherly countries.  | Development and Services | Government Meetings   | Complete    |
| 152 | Allocate a plot of land to the Iraqi and Jordanian company for industry and determining the cost of the rental allowance for the lands allocated to the joint economic city.  | Economic Reform          | Government Meetings   | Complete    |
| 153 | Renew the Memorandum of Understanding signed between the two countries to import crude oil from Iraq for another year after agreement on the required amendments.   | Development and Services | Government Meetings   | Complete    |
| 154 | The government in addition to the Lower and Upper Houses Representatives are to handle the necessary communications with CSOs, municipalities, local communities, and political parties to work on developing legislation governing political life. | Political Report         | Government Meetings   | Complete    |
| 155 | The government will announce a tender to approve the location of the detained vehicles and the tender will be referred according to the procurement system and the instructions issued pursuant thereto.  | Development and Services | Government Meetings   | Not Started |

| No. | Text of Commitment   | Main Axis                    | Commitment Source   |             |
|-----|--|------------------------------|---------------------|-------------|
| 156 | Government support for the contracting and construction sector in Jordan as one of the main drivers of the various economic sectors.   | Economic Reform              | Government Meetings | In Progress |
| 157 | The government's willingness to take mitigating measures on Jordanian farmers by creating export markets and developing food processing.   | Development and Services     | Government Meetings | Complete    |
| 158 | The need to implement the projects presented by the Public-Private Partnership Project PPP for this year, which are ready in terms of feasibility studies and financial impact.  | Economic Reform              | Government Meetings | In Progress |
| 159 | Develop and build 15 schools for the Ministry of Education, as part of the Ministry of Education's plan to establish 600 schools throughout the Kingdom.   | Development and Services     | Government Meetings | In Progress |
| 160 | Activate the movement of transport and the flow of goods and commodities, and establishing joint investments between Jordan and Iraq.  | Foreign Affairs              | Government Meetings | In Progress |
| 161 | Strengthen the citizens' acceptance to register on the electronic platform, vaccine.jo, to receive the vaccination.  | Development and Services     | Government Meetings | In Progress |
| 162 | Intensify control over individuals and establishments in bakeries and markets, especially in light of the expected developments in the weather, and to ensure that everyone is committed to wearing masks and observing physical distancing, and avoiding crowds and gatherings. | Development and Services     | Government Meetings | In Progress |
| 163 | Enable the National Center for Epidemics and Communicable Diseases Control to start its actual work within an institutional and legislative framework.   | Development and Services     | Government Meetings | Complete    |
| 164 | Carry out an immediate investigation into the oxygen failure at Al-Salt Governmental Hospital.   | Rule of Law and Human Rights | Government Meetings | Complete    |
| 165 | Postpone the borrowers' installments from the Development and Employment Fund.   | Economic Reform              | Government Meetings | Complete    |
| 166 | Reach, by next summer, a stage of epidemic stability and the opening of all sectors.   | Development and Services     | Government Meetings | Complete    |



| No. | Text of Commitment   | Main Axis                                 | Commitment Source   |             |
|-----|--|---|---------------------|-------------|
| 167 | Develop the election law to achieve an effective democracy and to develop partisan life.   | Political Reform                          | Government Meetings | In Progress |
| 168 | Form a ministerial committee chaired by the Prime Minister to develop the public sector by handing the task of adopting policies, programs, and projects to develop the public sector and to study relevant legislation, Additionally it will adopt the outcomes of the Higher Committee for Restructuring the Government Apparatus.           | Administrative Reform and Anti-Corruption | Government Meetings | Complete    |
| 169 | Continue to provide citizens with agricultural products that are suitably priced and high quality.   | Development and Services                  | Government Meetings | In Progress |
| 170 | Automate operations inside the central market to serve farmers and merchants.  | Development and Services                  | Government Meetings | Not Started |
| 171 | Increase areas that are designated as handling inside the market to contribute to improvement the level of provided services.  | Development and Services                  | Government Meetings | Not Started |
| 172 | The first stage of the plan is to open and close sectors that will start on 6/1/2021. This will include the gradual reopening of some sectors and activities, as well as procedures to regulate the entry of those coming from outside the Kingdom. This plan will undergo review and assessment in light of the developments of the pandemic. | Development and Services                  | Government Meetings | Complete    |
| 173 | The detailed document of the plan to achieve a safe summer will be published today to be available to the media and to citizens.   | Development and Services                  | Government Meetings | Complete    |
| 174 | Strengthen the strategic partnership with the World Bank to support the government's efforts in the next stage in various aspects of priority.   | Economic Reform                           | Government Meetings | In Progress |
| 175 | Contribute to achieving the required economic recuperation and to overcoming the economic challenges imposed by the COVID-19 pandemic.   | Economic Reform                           | Government Meetings | In Progress |
| 176 | The government's support for entities operating on the Omari border center, (in terms of Interior Ministry staff and Customs Department), and willingness to provide all necessary needs.  | Development and Services                  | Government Meetings | In Progress |

| No. | Text of Commitment  | Main Axis                | Commitment Source   |             |
|-----|---|--------------------------|---------------------|-------------|
| 177 | Put in place a strategy for transport that takes into consideration the set priorities and existing projects in the transport sector. Particularly the railroad project from Aqaba Governorate towards Al-Madouna.  | Development and Services | Government Meetings | In Progress |
| 178 | Facilitate procedures for investors and resolve any problems or obstacles facing them in the private sector and for local and foreign investors.  | Development and Services | Government Meetings | In Progress |
| 179 | Provide public transportation for the Prince Hashim Bin Abdullah II City to the south of the city of Madaba to serve the youth and visitors to the athletic city.   | Development and Services | Government Meetings | Not Started |
| 180 | Construct a realistic and applicable strategy for the transport sector based on scientific principles that combines financial considerations with the various patterned needs in the sector.  | Development and Services | Government Meetings | In Progress |
| 181 | The government is proceeding with the initial agreement to complete the railroad project, in addition to considering the high-speed bus projects, which is still underway.  | Development and Services | Government Meetings | In Progress |
| 182 | Visit the Ghor Al-Safi youth club to examine the status of the Five-side pitch and to conduct the necessary maintenance in cooperation with the relevant parties.   | Development and Services | Government Meetings | Complete    |
| 183 | Produce a two-year road map for projects, timelines, and financing windows, (whether from the treasury or partnerships between the public and private sectors or open to investment), including the railroad project that primarily extends from Aqaba to Al-Madouna.   | Economic Reform          | Government Meetings | Complete    |
| 184 | Develop sector projects and just policies for these sectors: Provided they include approaches with positive effect on the economy in general and on the various economic sectors in particular.   | Economic Reform          | Government Meetings | Complete    |
| 185 | The ministerial committee will continue its work and carry out field visits to examine the adopted measures and to ensure that all issues are being addressed. Particularly in relation to services provided to citizens and the obstacles that face investors, as well as the improvement of the economic reality in the governorates. | Economic Reform          | Government Meetings | In Progress |

| No. | Text of Commitment   | Main Axis                                 | Commitment Source   |             |
|-----|--|---|---------------------|-------------|
| 186 | Expedite the endorsement of the "national billing" system.   | Economic Reform                           | Government Meetings | In Progress |
| 187 | The need to interact positively with complaints and contestations made by taxpayers regarding income tax estimates and to strengthen the mechanism of resolving administrative complaints before they reach the legal system.                        | Economic Reform                           | Government Meetings | In Progress |
| 188 | Simplify and facilitate procedures of the income tax services for citizens, economic sector representatives, and investors.  | Economic Reform                           | Government Meetings | In Progress |
| 189 | Improve the status of services provided to citizens, improve the economic situation, particularly in the governorates and the peripheral areas.  | Development and Services                  | Government Meetings | In Progress |
| 190 | Direct the ministerial committee, formed by the Prime Minister, to work extensively on addressing the presented issues and to file regular reports on the adopted measures.  | Administrative Reform and Anti-Corruption | Government Meetings | In Progress |
| 191 | Create the appropriate mechanisms to market the products of developmental and tourism projects to benefit their produces and contribute to increasing job opportunities.   | Development and Services                  | Government Meetings | In Progress |
| 192 | Facilitate licensing procedures for small and medium enterprises and facilitate licensing of their products to contribute to creating employment and job opportunities and to encourage entrepreneurial ideas and creative non-traditional projects. | Economic Reform                           | Government Meetings | In Progress |
| 193 | Prepare the catheterization department in Al-Bashir within one and a half months.  | Development and Services                  | Government Meetings | Complete    |
| 194 | Resolve the incorrect aspects of removing violations in the Amman Municipality within appropriate legal frameworks.  | Development and Services                  | Government Meetings | In Progress |

| No. | Text of Commitment   | Main Axis                | Commitment Source                                  |             |
|-----|--|--------------------------|--|-------------|
| 195 | Intensify monitoring of compliance of individuals and establishment with defense orders and instructions issued thereof, including mask-wearing, physical distancing, and gatherings.  | Rule of Law              | Government Meetings                                | In Progress |
| 196 | Return to face-to-face learning at schools during next September and at universities by the beginning of October with general health conditions.   | Development and Services | Government Meetings                                | Complete    |
| 197 | Implement the decision on electric tariff reform if it is endorsed in grades until Spring of next year.  | Development and Services | Government Meetings                                | Complete    |
| 198 | Support the central role of the Public Administration Institute to provide the public sector with administrative capabilities to contribute to enhancing the concepts of good governance and entrenching the principle of reward and punishment. | Development and Services | Government Meetings                                | In Progress |
| 199 | Keep up with current developments and automate services to facilitate their provision for citizens.  | Development and Services | Government Meetings                                | In Progress |
| 200 | Form a joint ministerial committee with the Libyan side to reach understanding and agreement to solve the issue of debts owed by the Libyan government to private Jordanian hospitals and to put in place a payment timetable.                   | Foreign Affairs          | Government Meetings                                | Complete    |
| 201 | Develop new legislate to regulate the business and investment environment.   | Economic Reform          | Government Economic Program Priorities (2021-2023) | In Progress |
| 202 | Simplify and digitize procedures related to the exercise of business, trade, and investment.   | Economic Reform          | Government Economic Program Priorities (2021-2023) | In Progress |

| No. | Text of Commitment  | Main Axis       | Commitment Source                                  |             |
|-----|---|-----------------|--|-------------|
| 203 | Attract foreign investments and motivate local investment.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 204 | Motivate investment and growth by implementing infrastructure projects and activating the partnership with the private sector.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 205 | Strengthen fair competition and motivate employment.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 206 | The government will carry out a periodic review of priorities with the private sector (every 6-9 months) according to their updates and reflect any changes in the program. | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 207 | Motivate employment and enable the private sector to maintain and create job opportunities.   | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 208 | Articulate a new law to regulate the investment environment and the practice of business.   | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 209 | Form a steering committee of the public and private sector and present the draft laws and regulations to the parliament (first quarter of 2022).                            | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |

| No. | Text of Commitment  | Main Axis       | Commitment Source                                  |             |
|-----|---|-----------------|--|-------------|
| 210 | Contract the Bayt Al-Khibra Company (experts in law and business) to legislate a law and new regulations based on the steering committee's vision and recommendations, and these regulations will be based on best international practices and will replace all current laws and regulations, in the third quarter of 2021. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 211 | Digitize and re-engineer procedures related to registration, licensing, and trade.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 212 | Simplify licensing and registration of economic activities.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 213 | Categorize economic activities for all the parties and finalize the ISIC 4 system.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 214 | Put in place a follow-up verification mechanism for activities within the fast track list.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 215 | Prepare a guide that includes all the necessary measures and approvals, fees and timelines, for starting work for every economic activities that also includes the mechanism for issuing licensing for the investor and the relevant parties.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 216 | Determine the required prior approvals to register individual companies/foundations and specify the mechanism for issuing the unified licensed to practice business for economic activities within the fast track list.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |

| No. | Text of Commitment  | Main Axis       | Commitment Source                                  |             |
|-----|---|-----------------|--|-------------|
| 217 | Agree on a unified model and determine the technical needs necessary for electronic linkage, facilitate contractual measures for foreign labor by merging the residency permit and the work permits in one document with the possibility of granting them for more than one year. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 218 | Develop a unified umbrella for inspecting economic activities.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 219 | Identify the various legislation and laws of relevant that contradict the Law on Monitoring and Inspection of Economic Activities.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 220 | Prepare draft amendments to the Law on Monitoring and Inspection of Economic Activities to include the removal of contradiction with monitoring and inspection laws.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 221 | Implement the computerized inspection system across the board at all monitoring and inspection parties.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 222 | Unify oversight reference at border crossings.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 223 | Decrease the time needed to release goods (not to exceed three days) and the cost to 25% at least of indirect costs at border crossings by unifying the point of reference and the decision-making entity by merging oversight parties under one umbrella.                        | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |

| No. | Text of Commitment  | Main Axis       | Commitment Source                                  |             |
|-----|---|-----------------|--|-------------|
| 224 | Launch the IBRS system and review and evaluate the relevant systems and laws.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 225 | Adopt the Companies Control Department as the only entity responsible for registering business in Jordan and reduce the number of necessary days and procedures for registration by 30%.                  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 226 | Identify a mechanism and window for making decisions related to attracting and following new major investments.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 227 | Expedite the determination of applications by major investments until a new mechanism is launched to promote investments and serve investors.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 228 | Form a ministerial work team to handle new applications related to major investments and to make the relevant decisions.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 229 | Assign the Public-Private Sectors Partnership Projects Unit at the Prime Ministry to handle secretarial work related to the team to support and handle the applications technically and administratively. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 230 | Strengthen competitiveness and lower production costs.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |



| No. | Text of Commitment  | Main Axis       | Commitment Source                                  |             |
|-----|---|-----------------|--|-------------|
| 231 | Reduce electric power costs for specific economic sectors.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 232 | Prepare a proposal for subsidized and unsubsidized electric power tariff for domestic use, determine the economic sectors for which the tariff will be reduced and prepare a proposal for the tariff for that, and endorse the updated electric power tariff for all sectors as per the rules and the Cabinet's approval. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 233 | Establish an application form for energy subsidy through the EMRC website and invite the citizens to benefit from the subsidized electric tariff.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 234 | The decision to restructure the customs tariff to strengthen the competitiveness of the national economy.   | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 235 | Study the unification of the categories and the possibilities within a set of scenarios and determine the electric tariff categories in coordination with the partners.   | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 236 | Raise the efficiency level of monitoring the imports.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 237 | Reduce the money cost for micro-funding enterprises licensed by the Central Bank.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |

| No. | Text of Commitment  | Main Axis       | Commitment Source                                  |             |
|-----|---|-----------------|--|-------------|
| 238 | Re-loan the equivalent of \$30 million to micro-funding enterprises.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 239 | Expand the loan guarantee company programs.   | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 240 | The Loan Guarantee Company: guaranteeing funding provided by the micro-funding companies to SMEs by 85%.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 241 | Digitize the most important 20% of government services, around 250 services that serve 80% of the citizens, and approve them by 2023.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 242 | Given an official capacity to a new governance administration structure for the national digitization transformation program through the digitization transformation council. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 243 | Develop and accredit standards/framework for determining the priorities of the digitization projects on the national level.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 244 | Activate the government digital payment system and the electronic invoicing system (transfer 60% of government payments into digital payments by 2023).                       | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |

| No. | Text of Commitment   | Main Axis       | Commitment Source                                  |             |
|-----|--|-----------------|--|-------------|
| 245 | Finalize the final format of the TORS and the EOL, the tender, and settle the contract.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 246 | Launch the government electronic payment portal and finalize the format of the linkage with the government services and websites.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 247 | Develop and launch the electronic invoicing system.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 248 | Raise communication and access to broadband national networks by 100%.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 249 | Conduct a feasibility study and offer a tender for partnership between the public and private sectors to manage, expand, and operate the national fiber optic network program. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 250 | Sign the partnership contract between the two sectors and begin the implementation.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 251 | Develop the Sanad application.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Complete    |

| No. | Text of Commitment   | Main Axis       | Commitment Source                                  |             |
|-----|--|-----------------|--|-------------|
| 252 | Issue and activate digital ID issuance stations to provide digital signature feature.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Complete    |
| 253 | Offer tender to work on self-service solutions and smart solutions.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 254 | Endorse personal data protection law.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 255 | Building national database by the end of 2022.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 256 | Develop the necessary infrastructure for the national data to contribute to digital transformation.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 257 | Link government data on main government databases.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 258 | Launch investment opportunities in strategic metals and industrial metals that have economic potential, as well as investment opportunities in open areas to explore for oil and gas, and attract five new strategic investments in the mining field and the relevant rare elements and transformational industries. | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |

| No. | Text of Commitment  | Main Axis       | Commitment Source                                  |             |
|-----|---|-----------------|--|-------------|
| 259 | Start procedures to facilitate the investors' journey in the mining sector in cooperation with all the relevant parties; using the expertise of Bayt Al-Khibra to develop a strategy for the mining and mineral resources sector.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 260 | Sign memoranda of understanding for investment in strategic minerals, oil, and gas and grant licensing for industrial metals.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 261 | Sign co-production agreements for oil and gas and executive agreements for strategic minerals.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 262 | Launch strategy to promote investment.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 263 | Restructure the Jordan Investment Board and amend legislation, create a follow-up services directorate within the Investment Board to communicate with new investors that benefit from the Board's services.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 264 | Activate the role of the government investment company by presenting to the Cabinet a comprehensive legislative proposal for reviewing authorities and the governance framework of the company with the aim of endorsing a set of regulations that contribute to activating the government as private shareholding companies. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 265 | Motivate the Amman Stock Exchange and support the structural, oversight, and operational abilities of the Securities Commission and capital establishments, including IT.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |

| No. | Text of Commitment  | Main Axis       | Commitment Source                                  |             |
|-----|---|-----------------|--|-------------|
| 266 | Develop production at Hamza oilfield and Al-Risha gas field.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Complete    |
| 267 | Implement the smart transport system to improve the quality of public transport (first stage in Jerash and the formal universities' lines).                             | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 268 | Offer and award the tender for the national transportation project and begin implementation in 2022.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 269 | The project to use solar and thermal power at government and military hospitals.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 270 | Establish a shore change unit and its attachments and carry out the necessary amendments to the port.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 271 | Rent a Floating Storage Unit at a lower cost until the construction of ground tanks for the storage of liquefied natural gas is completed.                              | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 272 | Finalize the preparation of a concept memo on the project of using thermal solar power at public hospitals, in addition to the feasibility study and financial reports. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |

| No. | Text of Commitment  | Main Axis       | Commitment Source                                  |             |
|-----|---|-----------------|--|-------------|
| 273 | Establish a railroad between the ports in Aqaba and the land port in Al-Madouna/Amman in partnership with the private sector and launch the national railroad project.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 274 | Develop and build 15 schools for the Ministry of Education.   | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 275 | Operate the bus rapid transit Amman-Zarqa by the fourth quarter of 2023 at an expected cost of JD30 million in partnership with the private sector.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 276 | Present tender to build shipping and passenger buildings and yards for the King Hussein Bridge by the fourth quarter of 2021 at a cost of JD126 million in partnership with the private sector.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 277 | Establish a new central market for agricultural products (trade logistical center) to increase efficiency of sales, distribution, and export and to serve the northern governorates and the Zarqa governorate, at a cost of JD30 million. | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 278 | Raise the capability of the electricity line between Jordan and Egypt to 1100 megawatts.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 279 | Raise the capability of the electricity line between Jordan and Palestine to 80 megawatts.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |

| No. | Text of Commitment   | Main Axis                           | Commitment Source                                  |             |
|-----|--|-------------------------------------|--|-------------|
| 280 | Implement the Jordan-Iraq linkage project.   | Economic Reform                     | Government Economic Program Priorities (2021-2023) | In Progress |
| 281 | The electric power linkage with Lebanon after re-operating the line with Syria.  | Economic Reform                     | Government Economic Program Priorities (2021-2023) | In Progress |
| 282 | Review and amend government procedures and requirements that obstruct competition and the companies' access to investments in various sectors: capital, legal collaterals. | Economic Reform                     | Government Economic Program Priorities (2021-2023) | In Progress |
| 283 | Review and develop the legislative and institutional environment of the competition system and monopoly prevention.  | Economic Reform                     | Government Economic Program Priorities (2021-2023) | Not Started |
| 284 | Review the principles and regulations that regulate market access, including business operation costs, to simplify them and reduce costs.                                  | Economic Reform                     | Government Economic Program Priorities (2021-2023) | In Progress |
| 285 | Activate the role of oversight entities concerned with applying fair competition in the markets.   | Economic Reform                     | Government Economic Program Priorities (2021-2023) | Not Started |
| 286 | Amend the Social Security Law to reduce the subscriptions to for new persons entering the labor market for a period of 10 years and involving new labor categories.        | Economic Reform/<br>Indicative Plan | Government Economic Program Priorities (2021-2023) | In Progress |



| No. | Text of Commitment   | Main Axis       | Commitment Source                                  |             |
|-----|--|-----------------|--|-------------|
| 287 | Introduce new amendments to the Labor Law to achieve higher flexibility in resolving pending issues between business owners and laborers and to create a safe environment for women workers, as well as regulating the labor market more efficiently and nullifying gender discrimination. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 288 | Extend the social security (Istidama) program for some target sectors until the end of June 2022.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 289 | Launch a national program to motivate employment by providing direct support for social security subscriptions and/or support wages and/or develop market required skills.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 290 | Support economic sectors: tourism, IT, agriculture, and industry.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 291 | Bring back tourist numbers to pre-pandemic levels by facilitating and expanding tourists' access in Jordan, supporting promotional programs, and developing tourism products and services.   | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 292 | Attract 4.5 million tourists to Jordan by 2023.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 293 | Continue to support low cost charter flights by bringing in a low-cost charter aviation company.   | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |

| No. | Text of Commitment   | Main Axis       | Commitment Source                                  |             |
|-----|--|-----------------|--|-------------|
| 294 | Review laws with the aim of enhancing the competitiveness of the tourism sector and facilitate access for tourists.            | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 295 | Launch the new tourism identity (present the new media marketing campaign).  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 296 | Develop and strengthen tourism products and services (no less than four marketing products).                                   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 297 | Tourism risks fund (provide facilities to no less than 90% of the affected tourism sector due to the pandemic).                | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 298 | Sign a re-loan agreements between the government and the Development and Employment Fund.                                      | Economic Reform | Government Economic Program Priorities (2021-2023) | Complete    |
| 299 | Secure and activate tools related to the launch of electronic visas to targeted markets/countries: five new countries by 2022. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 300 | Promote growth in the IT sector and create new job opportunities.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |

| No. | Text of Commitment   | Main Axis       | Commitment Source                                  |             |
|-----|--|-----------------|--|-------------|
| 301 | Launch the 5G Spectrum 5 by 10% in 2023.   | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 302 | Enable Jordanian companies to enter global markets: 100 digital or digitally enabled companies to export their products or services to global markets.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 303 | Launch the grants program to expand in global markets and to sign agreements with 21 Jordanian digital companies, as well as supporting digital startups in expanding in the Gulf markets, particularly in Saudi Arabia, while continuing support until 2025.                      | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 304 | Attract 10 global tech companies while focusing on companies specialized in supporting laborers, IT, and outsourcing (ITO/BPO) to expand in Jordan by 2025.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 305 | Prepare, adopt, and implement an entrepreneurship strategy.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 306 | Strengthen the adoption of modern agricultural techniques and encourage agricultural and food industries, as well as improving the competitive and export capabilities of the sector and increasing agricultural production by more than 20% by 2023 compared with levels in 2020. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 307 | Implement the business model for food security.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |

| No. | Text of Commitment   | Main Axis       | Commitment Source                                  |             |
|-----|--|-----------------|--|-------------|
| 308 | Encourage and motivate farmers to adopt modern agricultural technology by expanding agricultural loans.  | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 309 | Grant JD10 million in the form of loans to agricultural initiatives that use machines and/or digitalism and/or operations and techniques and/or modern procedures. | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 310 | Allocate one of the existing industrial cities/part of it for technological industries.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 311 | Amend the comprehensive scheme of the industrial cities and the Investment Board.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 312 | Establish and operation an agricultural marketing company and an electronic marketing platform by 2023.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 313 | Start the exploration of investment opportunities in food manufacturing with the private sector, encourage and motivate food manufacturing.                        | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 314 | Start operating food manufacturing for tomatoes by 2023.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |

| No. | Text of Commitment   | Main Axis       | Commitment Source                                  |             |
|-----|--|-----------------|--|-------------|
| 315 | Provide a motivating infrastructure for industrial investment.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 316 | Establish an industrial city in Zarqa governorate on 1000 Dunam.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 317 | Expand the Al-Muwaqqar industrial city (purchase a 1000 Dunam land).   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 318 | Determine a list of priority products and reexamine and develop the current standards and technical rules of relevance.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 319 | Put in place a national export strategy, raise the quality of Jordanian products in global and local markets, by improving export and promotion services through the activation of the Jordan Exports Company (Bayt Al-Tasdeer). | Economic Reform | Government Economic Program Priorities (2021-2023) | In Progress |
| 320 | Develop the infrastructure for quality and develop tests and capacity building.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 321 | Develop the Made in Jordan program by adopting quality standards and increasing the competitiveness of national products in the local and export markets.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |

| No. | Text of Commitment  | Main Axis       | Commitment Source                                  |             |
|-----|---|-----------------|--|-------------|
| 322 | Program to support linkages and increasing networking between the local food factories and the local production and service sectors.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 323 | Put in place the legislative framework for establishing a fund to support and develop industry and identify the mechanism of its finance, scope of work, and support areas.   | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 324 | Establish a fund to support and develop industry and finance and update industrial projects from services remuneration of the general customs.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 325 | Review the current system to support and motivate industrial activities.  | Economic Reform | Government Economic Program Priorities (2021-2023) | Not Started |
| 326 | Continue to achieve monetary stability related to inflation, establish a comfortable balance of foreign reserves, support the Dinar's stability, and maintain the safety and strength of the banking system and financing market. | Economic Reform | Indicative Plan                                    | Not Started |
| 327 | Improve the Kingdom's rank on the practicing business report and international reports and indicators.  | Economic Reform | Indicative Plan                                    | In Progress |
| 328 | Prepare a new law to regulate the general budget.   | Economic Reform | Indicative Plan                                    | Complete    |
| 329 | Issue new law for illegal earning that ensures transparency and protecting public money.  | Economic Reform | Indicative Plan                                    | Complete    |
| 330 | Amend laws to enhance transparency and the right to access information and financial data.  | Economic Reform | Indicative Plan                                    | Not Started |

| No. | Text of Commitment   | Main Axis                | Commitment Source |             |
|-----|--|--------------------------|-------------------|-------------|
| 331 | Complete the electronic transformation for issuing vocational licenses.  | Economic Reform          | Indicative Plan   | Complete    |
| 332 | Review, amend, and simplify procedures of the Land and Survey Department to be in line with the plan to improve the Kingdom's rank on the property registration indicator. | Economic Reform          | Indicative Plan   | Not Started |
| 333 | Publish instructions related to facilitating and regulating the selection and registration of trade names.   | Economic Reform          | Indicative Plan   | Not Started |
| 334 | Put in place policies, laws, and institutional and regulatory reforms related to ensuring fair competition and consumer protection.  | Economic Reform          | Indicative Plan   | In Progress |
| 335 | Launch the national strategy for electronic trade.   | Economic Reform          | Indicative Plan   | Not Started |
| 336 | Activate the insolvency law by establishing an electronic insolvency record, licensing and training insolvency clients, and capacity building for judges.                  | Economic Reform          | Indicative Plan   | In Progress |
| 337 | Improve oversight of the financing sector by placing all financing establishments under the Central Bank.  | Economic Reform          | Indicative Plan   | In Progress |
| 338 | Amend the Central Bank's instructions related to dealing with clients to prohibit gender discrimination in obtaining credit.   | Economic Reform          | Indicative Plan   | Not Started |
| 339 | Adopt the unified national register as the only gateway for all Jordanians seeking to obtain social assistance.  | Economic Reform          | Indicative Plan   | Not Started |
| 340 | Implement the main plan for the National Electric Company aimed at reducing cost and improving response to risks.  | Development and Services | Indicative Plan   | Not Started |
| 341 | Amend the water law to match national plans.   | Development and Services | Indicative Plan   | Not Started |
| 342 | Launch the electronic tracking program in the agricultural sector.   | Development and Services | Indicative Plan   | Not Started |
| 343 | Develop the classification and licensing system for tourist restaurants.   | Development and Services | Indicative Plan   | Not Started |
| 344 | Adopt the general framework for the national program to train workers in hotels and restaurants.   | Development and Services | Indicative Plan   | Not Started |

| No. | Text of Commitment  | Main Axis                    | Commitment Source |             |
|-----|---|------------------------------|-------------------|-------------|
| 345 | Open a library in the Jordanian Judicial Institute and providing digital content.   | Development and Services     | Indicative Plan   | In Progress |
| 346 | Develop a fund and support framework for free legal aid to provide services to eligible beneficiaries with a expanded set of criminal cases.  | Rule of Law and Human Rights | Indicative Plan   | Not Started |
| 347 | Handling civil and trade cases in a timely manner and efficiently by the specialized judges and court employees and trainers (such as notary publics and registration clerks).                              | Rule of Law and Human Rights | Indicative Plan   | In Progress |
| 348 | Put in place preemptive measures to end climate risks and achieve an economy with low emissions that ensures sustainable water and agricultural resources and flourishing and producing ecological systems. | Development and Services     | Indicative Plan   | In Progress |
| 349 | Endorse the science, technology, and innovation strategy and policy (2021-2025) by the government.  | Economic Reform              | Indicative Plan   | Not Started |
| 350 | Introduce smart meters into urban areas in the governorates to reduce water loss.   | Development and Services     | Indicative Plan   | In Progress |
| 351 | Complete the green path project for renewable energy and attach 500 megawatts of additional renewable energy.   | Development and Services     | Indicative Plan   | In Progress |
| 352 | Operate the electronic procurement system (JONEPS).   | Economic Reform              | Indicative Plan   | Complete    |
| 353 | Publish the main financial data and percentages for all the municipalities on the website of the Local Administration Ministry.   | Economic Reform              | Indicative Plan   | Complete    |
| 354 | Put in place a law that adopts the new status of the Cities and Villages Development Bank with a working plan and restructuring adopted by the government and proposed to the parliament.                   | Economic Reform              | Indicative Plan   | Complete    |



| No. | Text of Commitment  | Main Axis                    | Commitment Source |             |
|-----|---|------------------------------|-------------------|-------------|
| 355 | Implement the inclusive education strategy in government schools and provide suitable alternatives to school education, including ensuring the electronic readiness by providing the necessary computers in schools and Education Directorates and securing suitable Internet access, in addition to raising the capabilities of human resources at various administrative levels to enable them to use the technology and employ it in the teaching process. | Development and Services     | Indicative Plan   | Complete    |
| 356 | Issue rules and regulations that identify acceptable work conditions in the agricultural sector in order to regulate the market and reduce costs for farmers.   | Development and Services     | Indicative Plan   | Not Started |
| 357 | Develop the targeting plan for the Takafol 3 program beneficiaries.   | Economic Reform              | Indicative Plan   | Complete    |
| 358 | Launch projects to combine and update transportation lines and adopt smart systems in public transport administration.  | Development and Services     | Indicative Plan   | In Progress |
| 359 | Update trucks import standards.   | Development and Services     | Indicative Plan   | Not Started |
| 360 | Review the motivation programs to update the trucks fleets.   | Development and Services     | Indicative Plan   | Not Started |
| 361 | Develop the "in your service" platform.   | Development and Services     | Indicative Plan   | In Progress |
| 362 | Strengthen political participation (women, youth, and parties).   | Political Reform             | Indicative Plan   | In Progress |
| 363 | Strengthen the infrastructure of courts and subsidiary departments.   | Development and Services     | Indicative Plan   | Not Started |
| 364 | Electronic linkage between the Justice Ministry, the Land Department, and the Licensing Department.   | Economic Reform              | Indicative Plan   | In Progress |
| 365 | Develop the application of the systems for cases and appeals.   | Rule of Law and Human Rights | Indicative Plan   | Not Started |

| No. | Text of Commitment  | Main Axis                                 | Commitment Source |             |
|-----|---|---|-------------------|-------------|
| 366 | Implement the projects of the national strategy for integrity and anti-corruption: Account and Integrity Program ability                | Rule of Law and Human Rights              | Indicative Plan   | Not Started |
| 367 | Implement the Jordanian International Visitor Program.  | Development and Services                  | Indicative Plan   | Not Started |
| 368 | Establish the government media center to carry out main governmental media activities.  | Transparency & Media                      | Indicative Plan   | Not Started |
| 369 | Linking higher education outputs with labor market needs in terms of specializations related to digital transformation requirements.    | Development and Services                  | Indicative Plan   | Not Started |
| 370 | Update the public financial strategy to ensure continuity of managing revenues and controlling expenses effectively and efficiently.    | Economic Reform                           | Indicative Plan   | Not Started |
| 371 | Develop the Dead Sea developmental area.  | Economic Reform                           | Indicative Plan   | Not Started |
| 372 | Build typical industrial hangars in Al-Rawdah industrial area/Ma'an Development Area.   | Economic Reform                           | Indicative Plan   | Not Started |
| 373 | Develop a center to preserve archaeological possessions (Tabarbour).  | Development and Services                  | Indicative Plan   | In Progress |
| 374 | Establish an agricultural database.   | Development and Services                  | Indicative Plan   | Complete    |
| 375 | Invest, develop, and rehabilitate the Amman Civil Airport.  | Development and Services                  | Indicative Plan   | Not Started |
| 376 | Launch the national strategy for work inspection to match the government move to reduce time, efforts, and cost for the private sector. | Economic Reform                           | Indicative Plan   | Not Started |
| 377 | Put in place a strategy for the development of the public sector's performance.   | Administrative Reform and Anti-Corruption | Indicative Plan   | Not Started |

| No. | Text of Commitment   | Main Axis                                 | Commitment Source |             |
|-----|--|---|-------------------|-------------|
| 378 | Review the Public Administration Law to match the public sector development strategy.  | Administrative Reform and Anti-Corruption | Indicative Plan   | Not Started |
| 379 | Improve the youth sector by looking after their interests and creations and supplying them with the bases of knowledge, IT, and environment. | Development and Services                  | Indicative Plan   | In Progress |
| 380 | Build field hospitals for the Health Ministry (hospital in every region).  | Development and Services                  | Indicative Plan   | In Progress |
| 381 | The program to replace expatriate labor with Jordanian labor – provide incentives (deduction for income tax).                                | Economic Reform                           | Indicative Plan   | Not Started |
| 382 | Update the infrastructure of networks to facilitate the export of excess energy production.  | Development and Services                  | Indicative Plan   | Not Started |

## 1.5. Qualitative analysis of focused sessions and qualitative interviews about the Al-Khasawneh government's performance

The report's work team organized a number of main quality interviews and discussion focus groups were organized with a number of stakeholders on the government's general performance. Six quality meetings and 3 discussion focus groups were held in which 35 people participated from different sectors such as youth, women, politicians, journalists, and current and former members of the parliament.

Most stakeholders believed that the government was capable, weakly to a medium level, of shouldering its responsibilities which it undertook during the first week since its formation, and that it had no realistic work programs and did not offer any commitments that could mitigate the challenges facing citizens in various sectors. "Some positions were good but not without letting us down."<sup>(5)</sup> This statement was made by a stakeholder, and most stakeholders expressed the opinion that the government managed the health issue well in terms of providing vaccine in variety. "In general, it was incapable." This statement was made by a stakeholder who was expressing his opinion about the government's capability.

Most stakeholders stated that the government practice the transparency principle and providing information to citizens rather weakly.<sup>(6)</sup> They attributed that to the absence of a government media and its delay in responding to the events that took place during the first year since its formation, which left the door open for circulating rumors. "There is a crumbling bridge in trust between citizens and the government. The government narrative has become suspicious as the government was late in spreading news and information."<sup>(7)</sup> Some stakeholders add that they receive their information and news from other than the government sources."<sup>(8)</sup> They added that the government was not transparent, with one stakeholder saying that "the government did not reinforce transparency but rather increased opacity."<sup>(9)</sup>

(5) (ر.ر)، (م.ه)، (أ.س)، (ع.ق)، (ص.ي)، (م.ط)، (س.م)، (ع.ب)، (ي.ش) stakeholders in telephone interviews and in focus group discussions.

(6) (م.ط)، (س.م)، (ع.ب)، (ي.ش)، (ر.ر)، (م.ه)، (أ.س)، (ع.ق)، (ص.ي) stakeholders in telephone interviews and in focus group discussions.

(7) (ر.ح) stakeholder in focus group discussions.

(8) (ع.ب) stakeholder in focus group discussions.

(9) (ع.ر) stakeholder in focus group discussions.

Stakeholders alluded to the level of their satisfaction with the government performance in dealing with the Corona pandemic and its repercussions during the first year of the government's life. Most of them expressed their medium satisfaction regarding the government's dealing with the pandemic and its effects regarding the provision of vaccines.<sup>(10)</sup> "Good to a certain extent," as a stakeholder said expressing his opinion about the government performance regarding the Covid-19 pandemic. Nevertheless, some stakeholders expressed their dissatisfaction with the floundering in measures that accompanied the process of implementing health measure to mitigate the Covid-19 repercussions,<sup>(11)</sup> citing the change of more than one Health Minister during the first year. "There is a confusion in crisis management. This is a government of persons and not one of strategies."

Regarding stakeholder evaluation of Al-Khasawneh's government as related to its fulfillment of pledges it took during its first year, most stakeholders said that they were weakly satisfied with the government's fulfilment of its commitments during the first year,<sup>(12)</sup> and that the government did not offer direct commitments connected to improving citizen living standards and addressing the problems citizens face as a result of the Covid-19 pandemic. "There is vagueness in the type of programs and government commitment," says one stakeholder.<sup>(13)</sup> Most stakeholders believe that the government made many pledges with little implementation. Most stakeholders believed that the commitments of Al-Khasawneh's government were insufficient to upgrade the government's performance.<sup>(14)</sup>

Regarding their satisfaction with the electronic services provided by the government during the first year since its formation, most of them expressed their medium satisfaction with the services provided by the government and considered the services good, but suffered from a number of challenges and problems

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(10) (ع.ح)، (خ.ص)، (م.ط)، (ن.س)، (ع.ق)، (ف.د)، (ص.ي)، (أ.س)، (م.ه)، (ر.ر) stakeholders in telephone interviews and in focus group discussions.

(11) (م.ر) stakeholder in focus group discussions.

(12) (ن.س)، (ع.ق)، (ف.د)، (ص.ي)، (ع.ح)، (خ.ص)، (م.ط (أ.س)، (م.ه)، (ر.ر) stakeholders in telephone interviews and in focus group discussions.

(13) (ي.ش) stakeholder in focus group discussions.

(14) (ع.ح)، (خ.ص)، (م.ط)، (ن.س)، (ع.ق)، (ف.د)، (ص.ي)، (أ.س)، (م.ه)، (ر.ر) stakeholders in telephone interviews and in focus group discussions.

in terms of the difficulty in accessing and using government applications.<sup>(15)</sup> One stakeholder<sup>(16)</sup> said that “electronic services are good but the mechanism for offering them is unclear and they were not easy to use.”<sup>(17)</sup> Others proposed participation with the private sector regarding the organization and development of electronic services and applications provided by the government<sup>(18)</sup> in order to mitigate the receding services and wasting time and effort in the processes of various government electronic platforms.<sup>(19)</sup> Many stakeholders alluded to the challenges that emerged in using the “Sanad” application, and that these applications are incapable of making any change since they do not provide a clear service - at the end of the day. On the contrary, they “waste time” and require personal presence to complete any transaction.<sup>(20)</sup>

Regarding the extent to which the government worked at developing its capacities to confront the challenges it faced during the first year since its formation,<sup>(21)</sup> and its focus on developing the health sector alone,<sup>(22)</sup> stakeholders explained that the government did not have a strategy to develop its staff and employees. A stakeholder said that the government’s aim was to pass the stage of crisis management. “The government did not work at develop its capacities, especially its employees.”<sup>(23)</sup> Stakeholders see that the government was facing challenges by changing faces through the four reshuffles during the first year. This is due to the ways of forming governments, which is “subject to nepotism,”<sup>(24)</sup> according to one stakeholder. Furthermore, the government did not provide anything substantial but was a caretaker government only.”<sup>(25)</sup>

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(15) (د.ر) stakeholder in focus group discussions.

(16) (ع.ح)، (خ.ص)، (م.ط)، (أ.س)، (م.ه)، (ر.ر)، (ن.س)، (ع.ق)، (ف.د)، (ص.ي) stakeholders in telephone interviews and in focus group discussions.

(17) (م.ر) stakeholder in focus group discussions.

(18) (ع.ر) stakeholder in focus group discussions.

(19) (ر.ش) stakeholder in focus group discussions.

(20) (ر.ش) stakeholder in focus group discussions.

(21) (ع.ح)، (خ.ص)، (م.ط)، (أ.س)، (م.ه)، (ر.ر)، (ن.س)، (ع.ق)، (ف.د)، (ص.ي) stakeholders in telephone interviews and in focus group discussions.

(22) (د.ر) stakeholder in focus group discussions.

(23) (م.ر) stakeholder in focus group discussions.

(24) (ص.ي) stakeholder in focus group discussions.

(25) (ه.ع) stakeholder in focus group discussions.

Stakeholders agreed unanimously on a group of recommendations, including dedicating the principle of transparency with citizens and the media, and to concentrate on developing its different media tools, achieve comprehensive planning, the need to stop implementing the defense law, reinforce participation, and utilize expertise and civil society institutions in planning and strategizing, retrieving citizen trust in the government, and for the government to have the general mandate, mitigating bureaucratic measures, encouraging and protecting local investors and national capital in investment and economic projects, creating a fair progressive tax system, concentrating on supporting economic projects for youth, mitigating unemployment levels among the youth, and work at fulfilling the commitments and pledges it made.<sup>(26)</sup>

Most stakeholders also noted implementing these recommendations, including the development of electronic services and smart government applications, by facilitating accessing and using them. The government should pay better attention to the process of control over its institutions and companies, and the need to review the educational policy and to rectify the distortions from which the government educational system suffers, to work at developing the electronic government's infrastructure to accompany developments in the information technology sector, to work seriously at taking decisions and justifying them to citizens and the media, to unify government measures in all governorates, and to develop the mechanism for forming governments, selecting ministers, and involve more technocrats in governments.<sup>(27)</sup>

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(26) Recommendations made by stakeholders in telephone interviews and in focus group discussions.

(27) Recommendations made by stakeholders in telephone interviews and in focus group discussions.





**Chapter Two:**  
**Survey of Citizens’**  
**Opinions About**  
**Government**  
**Performance in Year**  
**One**

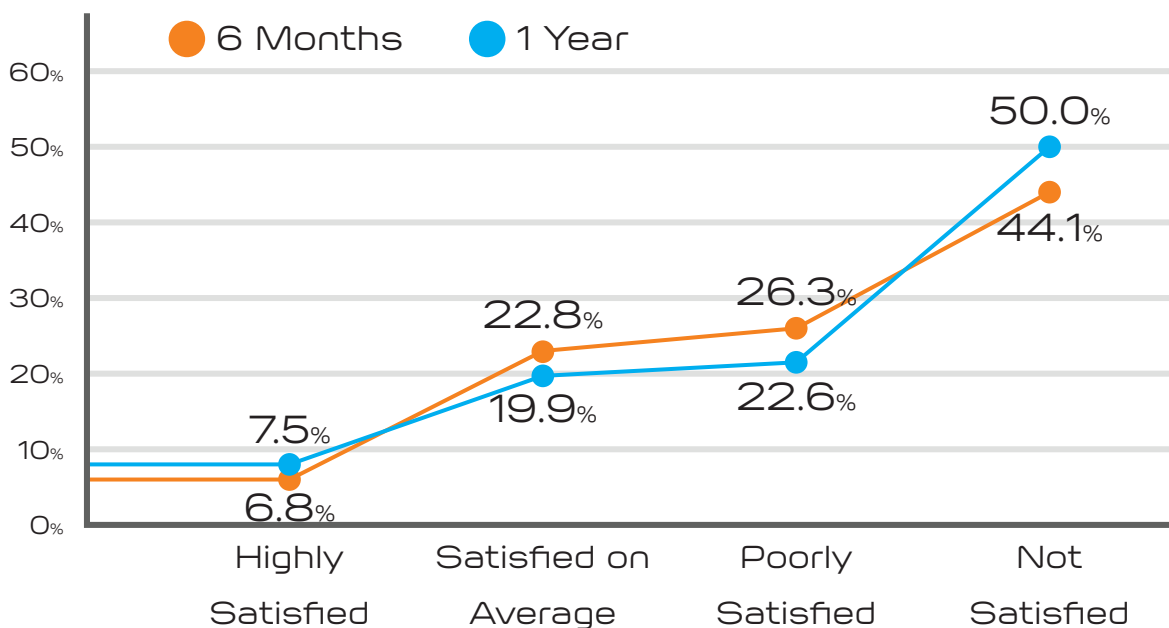
## 2.1. Introduction

In completion of RASSED's work of monitoring government performance, a survey was carried out on Al-Khasawneh's government performance during the first year. It included a number of questions about the general public satisfaction with the government's performance and its ability to shoulder its responsibilities, and citizen opinions about the extent to which government commitments made about dedicating the principle of transparency were fulfilled, as well as the government's handling the Corona pandemic, and satisfaction with government services. The survey targeted a sample of 3192 citizens distributed throughout the governorates at a rate of 50.1% females and 49.9% males.

## 2.2. Jordanians' Opinions About Ministerial Team's Ability to Shoulder its Responsibility

The survey showed that 7.8% of Jordanians believed that the ministerial team of Dr. Bisher Al-Khasawneh's government was capable of shouldering its responsibilities to large degree during the first year. 20.4% of Jordanians believed that the ministerial team was capable of shouldering his responsibilities to a medium degree, while 23.2% of Jordanians believed that the ministerial team 23.2% of Jordanians believed that the ministerial team was capable of shouldering its responsibilities to a weak degree. 48.9% of Jordanians believed that the ministerial team was not capable of shouldering its responsibilities during the first year.

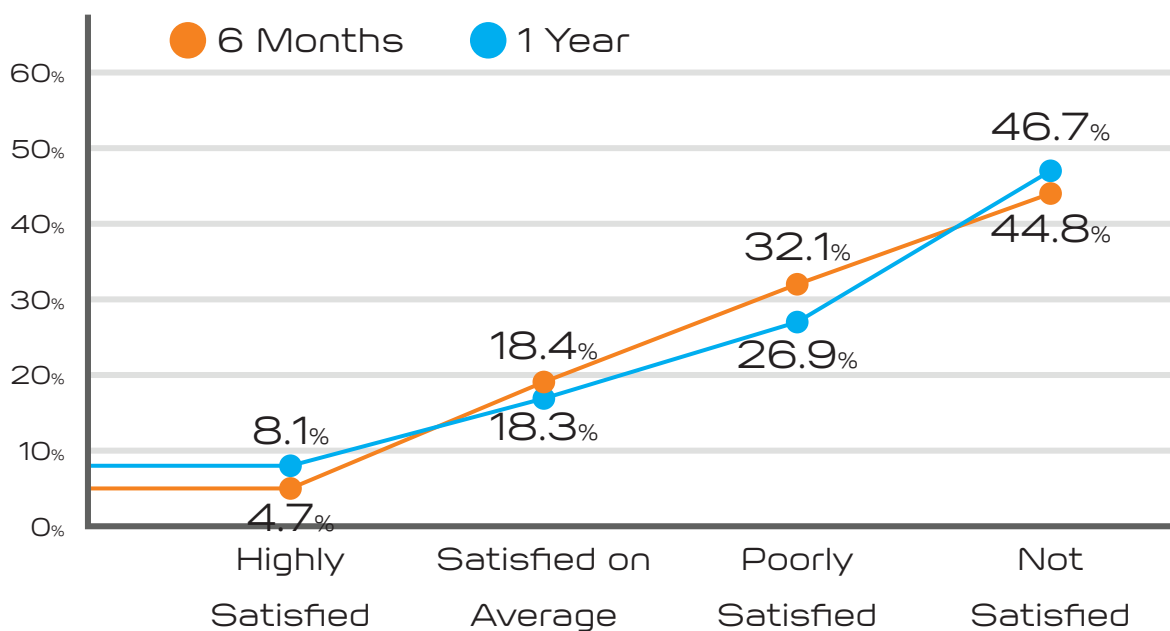
### 4. A Comparison of the Satisfaction Level of the Jordanians in the Governments carrying out its responsibility



## 2.3. Jordanians Opinions About Government's Exercise of the Principle of Transparency and Access to Information

Regarding the government practicing the principle of transparency and providing access to information to citizens, 7.8% of Jordanians believed that the government practiced it to a large extent in its first year. 18.2% of Jordanians believed that the government practiced it to a medium extent, while the percentage of Jordanians who believed that the government practiced it weakly was 27%. Finally, 47% of Jordanians believed that the government believed did not practice the principle of transparency and the provision of access to information to citizens and the media.

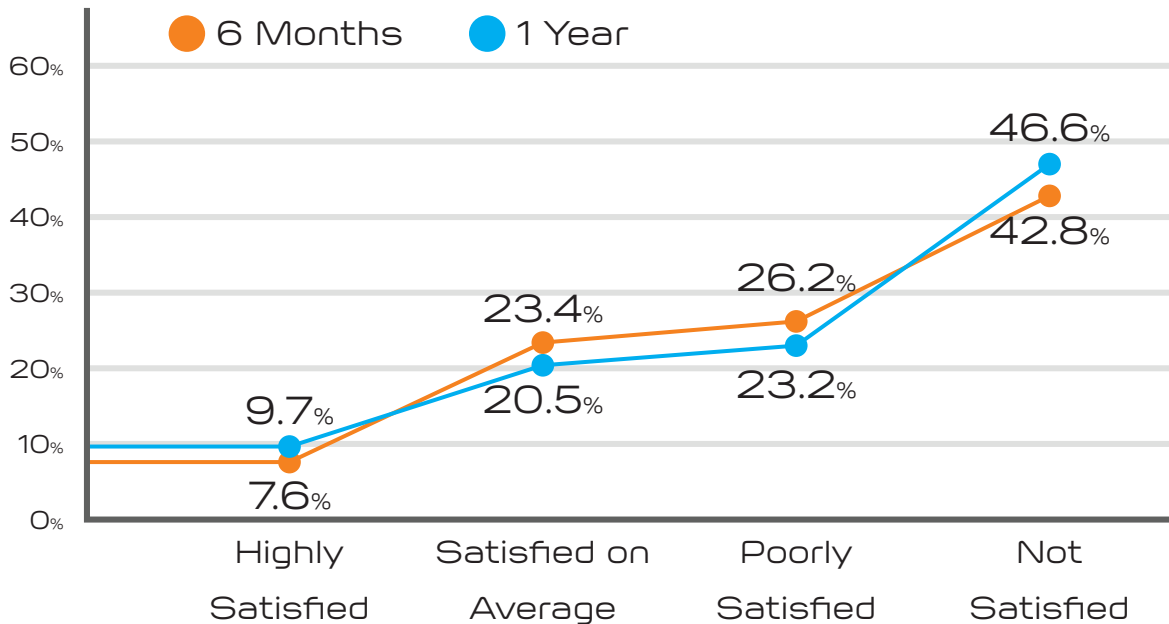
### 5. A Comparison of the Satisfaction Level of the Jordanians in the government not being transparent in providing information to citizens and the media.



## 2.4. Jordanians' Opinions About Government's Handling of Coronavirus Pandemic

The survey showed that 9.6% of Jordanians were satisfied to a large extent with the government's handling of the Corona pandemic and its repercussions during the first year, while 20.5 were moderately satisfied, and 23.1% of Jordanians were weakly satisfied. 46.8% of Jordanians were dissatisfied with the government's handling of the Corona pandemic and its repercussions.

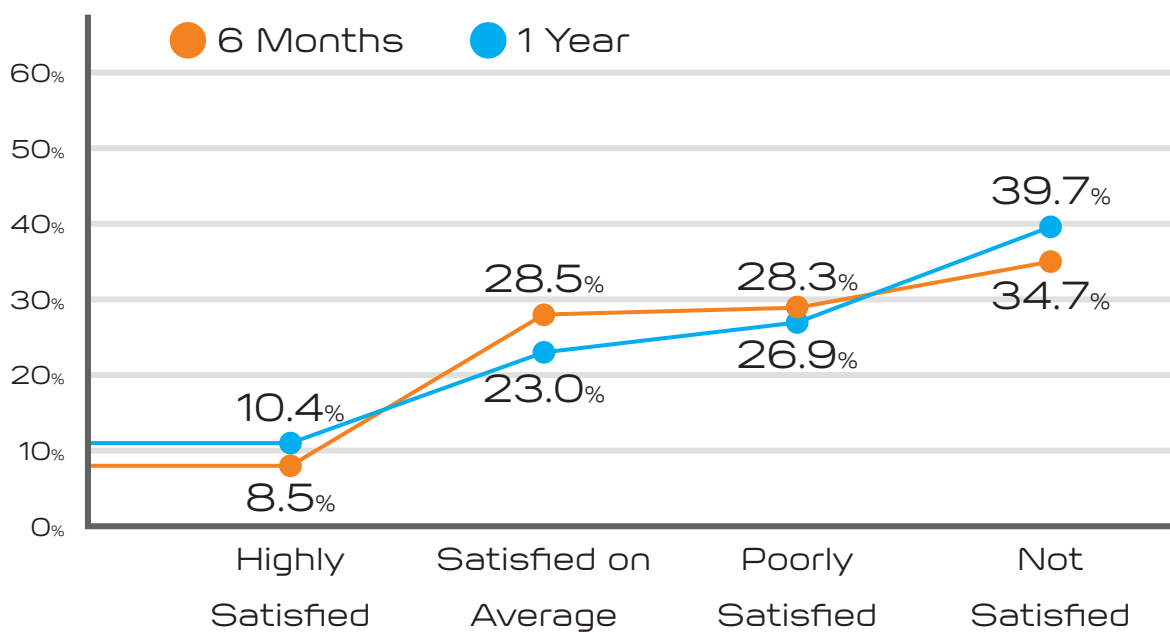
### 6. A Comparison of the Satisfaction Level of the Jordanians in the way Al-Khasawneh government handling the Corona Crisis.



## 2.5. Jordanians' Satisfaction With Government Electronic Services

The survey showed that 10.2% of Jordanians were very satisfied with the electronic services provided by the government over the past year, while 22.8% were moderately satisfied. 27.2% of Jordanians were weakly satisfied and 39.7% were dissatisfied with the electronic services provided by the government during the first year.

### 7. A Comparison of the Satisfaction Level of the Jordanians in the Electronic Services Provided by the Government





**Chapter Three:**  
**Government**  
**Decisions Issued**  
**by Al-Khasawneh**  
**Government in Year**  
**One**

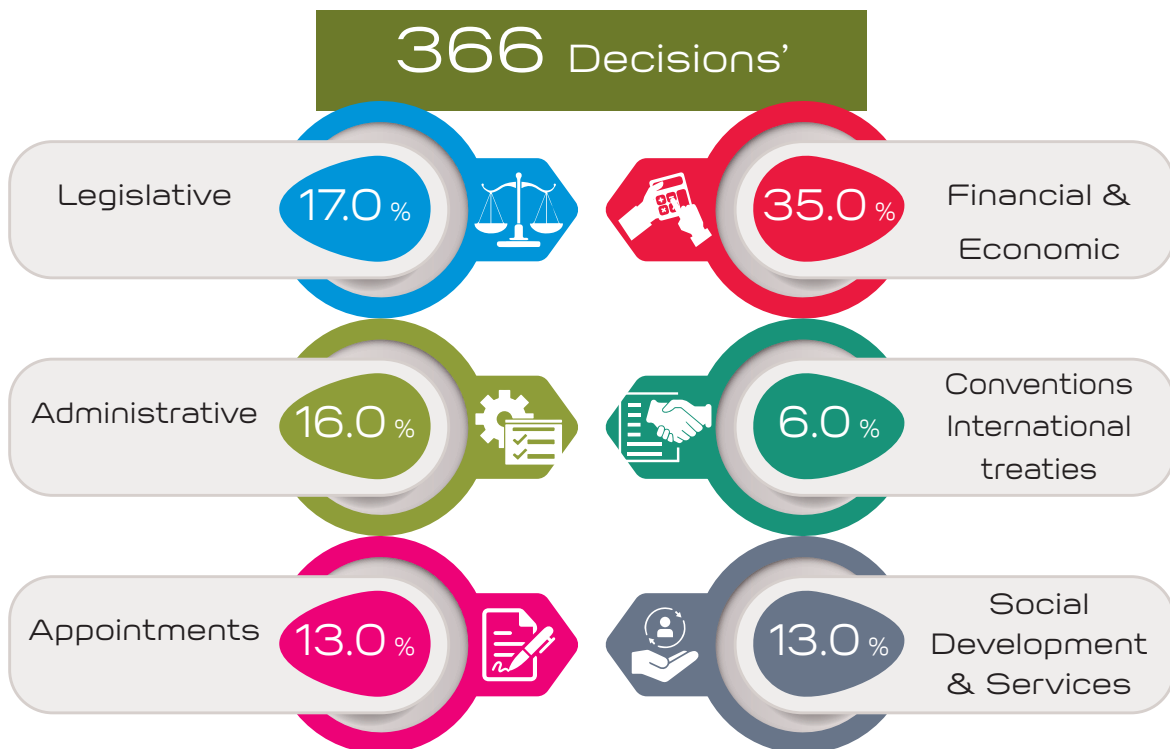
### 3.1. Introduction

In the first year, the Al-Khasawneh government made a set of decisions. The number of decisions made by the Cabinet reached a total of 366 decisions. The decisions were collected from official sources published in the Official Gazette. All the decisions were studied and analyzed based on several main axes.

### 3.2. The Axes on which the Decisions of Al-Khasawneh Government were Distributed

The decisions issued by the Al-Khasawneh government were distributed along the following axes: The financial and economic axis received the highest percentage at 35%. The legislative axis followed it at 17%; the administrative axis at 16%; the development and services axis and the appointments axis at 10% each; and the international agreements and treaties at 6%.

#### 8. The Decisions' Axes





The following is a table showing all the decisions taken by the Al-Khasawneh government in year one:

Table (2): Decision issued by the Cabinet within Six Months

| No. | Decision   | Main Axis                             |
|-----|--|---------------------------------------|
| 1   | Approval of a modified system for the environmental protection system in the Aqaba Special Economic Zone for the year 2021.  | Legislative                           |
| 2   | Approval of the reasons for the draft amendment of the civil service system for the year 2021.   | Legislative                           |
| 3   | Approval of the reasons for a draft by law amending the system specifying the provisions of the main regulations for associations for the year 2021.   | Legislative                           |
| 4   | Settlement of the tax status of (284) companies and taxpayers, according to the principles of settling the pending cases between the taxpayers and the Income and Sales Tax Department.  | Financial and economic                |
| 5   | Granting the Crystal Satellite Broadcasting Company a license to broadcast TV programs by satellite for five years.  | Administrative                        |
| 6   | Appointment of Abd al-Fattah Muhammad al-Shalabi as General Director of the Jordanian Cooperative Corporation.   | Appointments                          |
| 7   | Approval of the draft law organizing the general budget and budgets of government units for the year 2021.   | Legislative                           |
| 8   | Adoption of the income tax system in development zones for the year 2021.  | Legislative                           |
| 9   | Approval of a draft amendment to the advertisement licensing system within the boundaries of Greater Amman Municipality for the year 2021.   | Legislative                           |
| 10  | Approval of the tax settlement of 244 companies and taxpayers.   | Financial and economic                |
| 11  | Approval of the Memorandum of Understanding between the Jordanian and Kuwaiti governments in the field of meteorology, which was signed during the fourth session of the Joint Jordanian-Kuwaiti Higher Committee held in Amman. | International agreements and treaties |
| 12  | Extension of the previous decision regarding the exemption of transactions of inheritance transfer and registration fees, exemptions for apartments and land from registration fees and property sale tax until 30/6/2021        | Financial and economic                |

| No. | Decision   | Main Axis                             |
|-----|--|---------------------------------------|
| 13  | Exemption of 80% of the fines for non-renewal of work permits for non-Jordanians wishing to remain in the Kingdom, who obtain work permits that were expired for more than 90 days, until 31/1/2021.   | Financial and economic                |
| 14  | Approval of a memorandum of understanding between the Jordanian Ministry of Health and its counterpart in the Federal Republic of Russia, to strengthen cooperation in the fields of health care.  | International agreements and treaties |
| 15  | Approval of a memorandum of understanding for cooperation in the fields of family affairs and social development with the government of the State of Qa-tar, in order to strengthen cooperation between the two brotherly countries in the fields of family affairs and social development.  | International agreements and treaties |
| 16  | Extending the previous decision related to correcting the conditions of violating Syrian workers, exempting them from paying the sums involved in issuing work permits, while obliging them to conduct the necessary medical examination, until 31/12/2021.  | Financial and economic                |
| 17  | Decision related to health insurance cards, their renewal, approval of dispensing medicines and letters of expired medical exemptions.   | Development and services              |
| 18  | Memorandum of understanding between the Ministry of Digital Economy and Entrepreneurship in Jordan and the Ministry of Transport, Communications and High Technology of the Republic of Azerbaijan for cooperation in the fields of information and communication technology as well as postal services, with the aim of exchanging information and experiences in related fields. | International agreements and treaties |
| 19  | Memorandum of Understanding with the Cabinet of Bosnia and Herzegovina on cooperation in the fields related to youth.  | International agreements and treaties |
| 20  | Stop direct and indirect (transit) passenger flights from the United Kingdom, from today until the third of next month (January 2021).   | Administrative                        |
| 21  | Approval of a draft law amending the investment law for the year 2020.   | Legislative                           |
| 22  | Adoption of protocols to institutionalize procedures for the enforcement of the law ensuring the right to access information, and circulate it to ministries, institutions and government departments to adhere to accordingly.  | Legislative                           |

| No. | Decision  | Main Axis              |
|-----|---|------------------------|
| 23  | Adoption of the Jordanian policy for artificial intelligence 2020, and circulating it to ministries, institutions and government departments to adhere to it accordingly.   | Administrative         |
| 24  | Approval of an amending system for salaries and allowances for public security personnel for the year 2020.   | Legislative            |
| 25  | Adoption of a modified system for the judicial service system for military judges and their allowances for the year 2020.   | Legislative            |
| 26  | Approval of a modified system for the procurement system for the Civil Consumer Association for the year 2020.  | Legislative            |
| 27  | Extending the deadline date for non-Jordanian workers to leave the kingdom to benefit from the exemptions granted to them until 5/31/2021.  | Administrative         |
| 28  | Approval of the Companies' Liquidation System for the year 2020   | Legislative            |
| 29  | Approval of the recommendations of the Settlement and Reconciliation Committee, formed according to the principles of settling the outstanding issues between taxpayers and the Income and Sales Tax Department, to settle the tax status of 770 companies and taxpayers.     | Financial and economic |
| 30  | Agreeing to exempt those with scholarships from public universities from financial fines, regardless of their percentage, according to a set criteria.  | Administrative         |
| 31  | Approval of increasing the amount allocated to the Emergency Expenditures Fund to confront the Corona pandemic, so that the ceiling of the fund becomes (JD100 million).  | Financial and economic |
| 32  | Approval of the recommendations of the committee set up to study the tax distortions related to industrial production inputs, represented by reducing the general sales tax imposed on the production inputs of several foodstuffs in varying proportions.                    | Financial and economic |
| 33  | Approval of the recommendations of the Settlement and Reconciliation Committee, formed according to the principles of settling the outstanding issues between the taxpayers and the Income and Sales Tax Department, to settle the tax status of 284 companies and taxpayers. | Financial and economic |

| No. | Decision   | Main Axis                |
|-----|--|--------------------------|
| 34  | Approval of the declaration of a marine reserve in the Gulf of Aqaba on 8/12/2020, to be the first marine reserve in the Kingdom.  | Development and services |
| 35  | Engineer Hussain Mahidat appointed as Secretary-General of the Ministry of Local Administration.   | Appointments             |
| 36  | Approval for the government to bear the rate of 2% of the interest imposed on tourist guides' loans that were previously granted to them through the Central Bank's program to support small and medium enterprises.   | Financial and economic   |
| 37  | Amending the previous decision regarding group and individual loans and re-scheduling individual loans provided by the Development and Employment Fund.  | Financial and economic   |
| 38  | Approval of an amended system for the equivalency of certificates for the sec-ondary school certificate for the year 2020.   | legislative              |
| 39  | Approval of a modified system for the Artistic and Cultural Movement Support Fund for the year 2020.   | legislative              |
| 40  | Approval of a modified system for the administrative organization system of the Ministry of Culture for the year 2020, for the purpose of integrating the Royal Cultural Center within the structure of the Ministry, and transforming it into an organizational unit in it. | legislative              |
| 41  | Approval of the system for canceling the administrative organization system of the Royal Cultural Center for the year 2020.  | Legislative              |
| 42  | Appointment of Dr. Muhammad Al-Halaiqa as the part-time Executive Chairman of the Economic and Social Council.   | Appointments             |
| 43  | Approval of the administrative organization system of the Ministry Of Awqaf And Islamic Affairs for the year 2020.   | legislative              |
| 44  | Acceptance of the resignation of the Head of the Investment Authority, Dr. Khaled Al-Wazni.  | Appointments             |
| 45  | Assigning the Secretary-General of the Investment Authority, Faridoun Hartouga, to act as acting head of the Investment Authority.   | Appointments             |
| 46  | The retirement of the Secretary-General of the Ministry Of Water And Irrigation Eng. Ali Subuh, upon his request.  | Appointments             |

| No. | Decision   | Main Axis                             |
|-----|--|---------------------------------------|
| 47  | Approval of the draft general budget law and the draft budget of government units for the fiscal year 2021.  | Legislative                           |
| 48  | Approval of an amended bylaw for the Jordanian Tourist Restaurant System for the year 2020.  | Legislative                           |
| 49  | An agreement with the government of the Republic of Singapore to end double taxation in relation to income taxes, and to prevent and avoid tax evasion.  | International agreements and treaties |
| 50  | Restructuring of the Board of Directors of the Radio and Television Corporation by appointing Ghaith Fadel Tarawneh as full-time chairman, with the member-ship of Director-General of the Radio and Television Corporation, Director of Moral Guidance, President of Artists' Association, Syndicate of Journalists, Najeh Abu Al-Zein, Yusr Hassan, Muhammad Yunus Al-Abadi and Dr. Khalaf Al-Tahat. | Appointments                          |
| 51  | Prof. Azmi Mohafaza is appointed as a member of the Higher Education Council for the academic category.  | Appointments                          |
| 52  | Appointment of Professor Maysa Baydoun as a member of the Higher Education Council for the academic category.  | Appointments                          |
| 53  | Appointment of Dr. Shaher Shawabkeh as Director-General of the Department of Statistics.   | Appointments                          |
| 54  | The issuance of the Islamic Centers Regulation No. (107) of 2020.  | Legislative                           |
| 55  | Postponement of the implementation of the first phase of the military service program due to the repercussions of the Corona epidemic.   | Administrative                        |
| 56  | The issuance of a modified system for the environmental classification and li-censing system for the year 2020.  | Legislative                           |
| 57  | Restructuring a number of ministerial committees specialized in dealing with the Corona pandemic and mitigating its repercussions and effects.   | Administrative                        |
| 58  | Approval of the National Center for Epidemics and Communicable Diseases Regulations for the year 2020.   | Legislative                           |

| No. | Decision  | Main Axis                             |
|-----|---|---------------------------------------|
| 59  | Approval of the recommendations of the Settlement and Reconciliation Committee, formed according to the principles of settling the outstanding issues between the taxpayers and the Income and Sales Tax Department, to settle the tax status of 170 companies and taxpayers. | Financial and economic                |
| 60  | Memorandum of Understanding regarding higher education and scientific research with the Ministry of Higher Education and Scientific Research in the Re-public of Iraq for the years 2020-2025.  | International agreements and treaties |
| 61  | Approval of the reasons for the draft amendment system for the Jordanian Armed Forces officers for the year 2020.   | Legislative                           |
| 62  | Approval of the reasons for the draft amendment system for the Jordanian Armed Forces personnel for the year 2020.  | Legislative                           |
| 63  | Approval of the reasons for the draft amendment system for the system of equivalency certificates from the secondary school certificate level for the year 2020.  | Legislative                           |
| 64  | Agreeing to cancel service charges on imported oil derivatives via transit (through land ports).  | Financial and economic                |
| 65  | Amjad Al-Adayleh appointed as Jordan's ambassador in the Arab Republic of Egypt, and Jordan's permanent representative to the Arab League.  | Appointments                          |
| 66  | Approval of the administrative organization system for the Procurement Department for the year 2020, given the issuance of Procurement System No. 28 of 2019.   | Legislative                           |
| 67  | Approval of a modified system for the procurement system for the civil consumer organization for the year 2020.   | Legislative                           |
| 68  | Inclusion of the Aqaba Special Economic Zone by Resolution No. (9073), which includes reducing customs fines.   | Financial and economic                |
| 69  | Increasing the hours of the night curfew starting today, Monday, so that it starts for establishments from nine in the evening, and for individuals from ten in the evening until six in the morning.   | Administrative                        |

| No. | Decision  | Main Axis                             |
|-----|---|---------------------------------------|
| 70  | Exempting the owners and practitioners of the tourism professions licensed by the Aqaba Special Economic Zone Authority from license renewal fees, and any fees and financial allowances and land wages resulting from failure to renew the license or pay wages during the year 2020, in addition to reducing the allowance for waste collection and sanitation by 50 percent for one time only.                                 | Financial and economic                |
| 71  | Exempting the owners and practitioners of the tourism professions who renewed the license for the year 2020 with the Aqaba Special Economic Zone Authority from the license renewal fees, and any fees, financial allowances and land wages resulting from the renewal of the license or the payment of wages during the year 2021, in addition to reducing the allowance for all waste and sanitation by 50 percent during 2021. | Financial and economic                |
| 72  | Applying the decision to reduce customs fines imposed according to the provisions of the Customs Law on open customs data (under the consumption status in the Aqaba Special Economic Zone) and considering all goods within the contents of these data restricted and not prohibited.  | Financial and economic                |
| 73  | Approval of the recommendations of the Settlement and Reconciliation Committee, formed according to the principles of settling the outstanding issues between taxpayers and the Income and Sales Tax Department, to settle the tax status of 355 companies and taxpayers.   | Financial and economic                |
| 74  | Memorandum of Understanding between the Ministry of Agriculture and the Ministry of Agriculture, Fisheries, and Food in the Kingdom of Spain regarding cooperation in the agricultural field, with the aim of strengthening cooperation between the two countries in the agricultural fields, by sharing information, experiences and modern technologies.  | International agreements and treaties |
| 75  | The issuance of a silver and bronze commemorative coin to celebrate the 100th anniversary of the founding of Jordan.  | Administrative                        |
| 76  | Approval of a draft law amending the Dental Association Law of 2020.  | legislative                           |
| 77  | Approval of an amending system for the king Abdullah Design and Development Bureau for the year 2020.   | legislative                           |

| No. | Decision  | Main Axis                |
|-----|---|--------------------------|
| 78  | Approval of amendments to the basis for settling the requirements of the tax-payer and the Income and Sales Tax Department for the year 2020.   | Financial and economic   |
| 79  | Dr. Wael Al Hayajneh appointed Secretary General for Epidemics and Communicable Diseases at the Ministry of Health, and named Head of the Corona file in the Kingdom.   | Appointments             |
| 80  | Approval of the national plan for the elements of the intangible cultural heritage for the years 2020-2024.   | Administrative           |
| 81  | Approval of an amended system for appointing to leadership positions for the year 2020.   | Legislative              |
| 82  | Approval of a modified system for the administrative organization system of the Ministry of Health for the year 2020.   | Legislative              |
| 83  | Agreeing to consider the healthcare project submitted by the Saudi Jordanian Investment Fund to be covered by the provisions of Jordan Investment Fund Law No. (16) of 2016.  | Development and services |
| 84  | Approval of the affairs system for those insured in the military for the year 2020.   | Legislative              |
| 85  | Naming the Minister of State for Media Affairs, Ali Al-Ayed, as the official spokesperson for the government.   | Administrative           |
| 86  | Approval of a draft amendment system for the Jordanian Armed Forces officers for the year 2020.   | Legislative              |
| 87  | Approval of a draft amendment system for the Jordanian Armed Forces person-nel for the year 2020.   | Legislative              |
| 88  | Approval of the terms of reference document for the organizational structure to follow up the implementation of the ten-year strategy for inclusive education.  | Administrative           |
| 89  | Forming a committee headed by the Prime Minister and membership of several competent ministers to undertake the tasks of drawing and defining policies and strategies for inclusive education for people with disabilities and overseeing the strategy and its implementation plan. | Administrative           |



| No. | Decision   | Main Axis                             |
|-----|--|---------------------------------------|
| 90  | Approval of reducing work permit fees for non-Jordanian workers working in the agricultural and bakery sectors by 200 dinars out of 400 dinars for 3 months from its date.   | Administrative                        |
| 91  | Assigning the Minister of Labor and Minister of State for Investment Affairs to raise a perception within two months of the new mechanism to be followed to manage the file of non-Jordanian labor permits and the necessary solutions to ensure that the demand for a reduction in work fees or any other exemptions for this sector is not repeated. | Administrative                        |
| 92  | Agreeing to continue granting Jordanian telecom companies (Zain, Orange and Umniah) free additional radio frequencies (35 MHz for mobile communications and 10 MHz for fixed communications until 31/1/2021.   | Development and services              |
| 93  | Approval of exempting the debtors of the Jordanian Cooperative Corporation with 100 percent of the fines and legal interest owed by them, amounting to about 1.8 million dinars, provided that the loans owed by them are repaid until the end of the year 2021.   | Financial and economic                |
| 94  | Approval of the agreement on the security link between the Ministry of Interior in the Hashemite Kingdom of Jordan and the Ministry of Homeland Security in the United States of America and its annex.  | International agreements and treaties |
| 95  | Approval of the government security program agreement to be concluded between the Ministry of Digital Economy and Entrepreneurship and Microsoft.  | International agreements and treaties |
| 96  | Approving the recommendations of the Settlement and Reconciliation Committee, formed according to the principles of settling the outstanding issues between the taxpayers and the Income and Sales Tax Department, to settle the tax status of 549 taxpayers.  | Financial and economic                |
| 97  | Approval of the instructions on the management of the Risk Account for the year 2021 issued in accordance with the provisions of Article (20 / D) of the Pet-ra Development and Tourism Region Authority Law of 2009.  | Legislative                           |
| 98  | Approval of the retirement of the Director General of the Department of Antiquities, Yazid Alian, upon his request.  | Administrative                        |

| No. | Decision   | Main Axis                             |
|-----|--|---------------------------------------|
| 99  | Approval of the administrative organization system of the Civil Service Bureau for the year 2021 AD, in line with the new tasks entrusted to the Bureau in accordance with the provisions of the Civil Service Regulation No. (9) of 2020.   | Legislative                           |
| 100 | Approval of extending the financial receipts for work permits for domestic work-ers and the procedures related to these receipts for 4 months, starting from 3/1/2021.   | Administrative                        |
| 101 | Approval of a cooperation agreement between the Ministry of Planning and In-ternational Cooperation, Ministry of Industry, Trade, and Supply in the King-dom, and the International Finance Corporation on a project to reform business registration and licensing of \$ 3.5 million.  | International agreements and treaties |
| 102 | Approval of a memorandum of understanding with the government of the Re-public of South Africa on bilateral consultations between them. Under the agreement, the two parties agree to hold regular bilateral consultations at the level of senior officials to strengthen and deepen their bilateral relations and ex-change views on regional and international issues. | International agreements and treaties |
| 103 | Approval of the reasons for the draft law amending the Law of the Jordanian Armed Forces Martyrs Fund - the Arab Army and Security Services for the year 2021.   | Legislative                           |
| 104 | Approving the reasons for a draft amendment to the reserved vehicles system for the year 2021 and sending it to the Bureau of Legislation and Opinion for approval.  | Legislative                           |
| 105 | Approval of the decision of the Board of Directors of the Jordan Group for Free and Development, Zones which includes reducing the land wage fines owed by free zone investors by 50 percent.  | Financial and economic                |
| 106 | Approval of canceling the financial claims issued by the Customs Department such as import fines allowance for vehicle data cleared at Amman Customs Center, whose value exceeds 10,000 dinars before 21/9/2020.   | Financial and economic                |
| 107 | Approval of the Board of Directors' decision of the Aqaba Development Corpo-ration that includes proposals to address the effects of the Corona pandemic on investment in the Aqaba Special Economic Zone.   | Development and services              |

| No. | Decision   | Main Axis                             |
|-----|--|---------------------------------------|
| 108 | Approval of the implementation of the previous decision regarding exemption of tenants of municipal property and the Greater Amman Municipality from the period of work stoppage, so that the decision includes exempting tenants of ADC properties from the period of work stoppage and according to the period itself with a maximum of 25% of wages for the year 2020 and exempting any of the tenants of 25% in the event that he pays the amount due from previous years before the end of the business day 28/12/2021. | Financial and economic                |
| 109 | Approval of a revised system for the judicial system for military judges and their bonuses in the General Intelligence Directorate for the year 2021.  | Legislative                           |
| 110 | Approving the recommendations of the Settlement and Reconciliation Committee, formed according to the principles of settling the outstanding issues between the taxpayers and the Income and Sales Tax Department, to settle the tax status of 360 companies and taxpayers.  | Financial and economic                |
| 111 | Approval of a set of measures that included exemptions and postponement of dues for several sectors and economic activities, to sustain their work and mitigate the repercussions of the Corona pandemic.  | Financial and economic                |
| 112 | Approval of a draft law amending the Companies Law for the year 2021.  | Legislative                           |
| 113 | Approval of a cooperation agreement between the Ministry of Planning and International Cooperation, the Greater Amman Municipality, and the International Finance Corporation on a building permit reform project.   | International agreements and treaties |
| 114 | Approval of an agreement for cultural cooperation between the government of the Hashemite Kingdom of Jordan and the government of the Islamic Republic of Afghanistan.   | International agreements and treaties |
| 115 | Approval of the recommendations of the committee charged with developing a plan to address the impact of the Corona epidemic on the housing sector.  | Development and services              |
| 116 | Approving the recommendations of the Settlement and Reconciliation Committee, formed according to the principles of settling the outstanding issues between the taxpayers and the Income and Sales Tax Department, to settle the tax status of 639 companies and taxpayers.  | Financial and economic                |

| No. | Decision  | Main Axis                             |
|-----|---|---------------------------------------|
| 117 | Approving the adoption of the second of March of every year as a day for the city of Amman, as part of the celebration of the 100th anniversary of the found-ing of Jordan.   | Administrative                        |
| 118 | Approval of the granting of a discount on taxes, fees, returns, compensation, and exemption from fines for the benefit allocated to the Ministry of Local Ad-ministration and the Greater Amman Municipality.   | Financial and economic                |
| 119 | Granting a discount to taxpayers of (20%) in the case of cash payment, and (25%) in the case of electronic payment, until the end of 30/6/2021.   | Financial and economic                |
| 120 | Exemption of tenants of municipal property and the Amman Municipality at a rate of (25%) from their wages for the amounts paid until the end of 30/6/2021.  | Development and services              |
| 121 | Reducing the number of board members in several government-owned compa-nies.  | Administrative                        |
| 122 | The abolition of the Board of Directors of the Aqaba Transport and Logistics Services Company, and its management directly from the Board of Commis-sioners in the Aqaba Special Economic Zone Authority /Transportation Direc-torate, due to the presence of a department specialized in transportation.               | Administrative                        |
| 123 | Approving the recommendations of the Settlement and Reconciliation Commit-tee, formed according to the principles of settling the outstanding issues between the taxpayers and the Income and Sales Tax Department, to settle the tax status of 709 companies and taxpayers.  | Financial and economic                |
| 124 | Approval of principles and criteria for defining and preserving the urban heritage for the year 2021.   | Development and services              |
| 125 | Approval of a memorandum of understanding between the Ministry of Educa-tion and the Arab Theater Authority in the Emirates, to develop the role of thea-ter in the school framework and activate it at the national level, and to enhance cooperation and exchange of experiences between the two sides in this field. | International agreements and treaties |
| 126 | Approval of a draft law amending the Jordanian Armed Forces Martyrs Fund - the Arab Army and the security services law for the year 2021.   | Legislative                           |

| No. | Decision   | Main Axis                |
|-----|--|--------------------------|
| 127 | Approval of an amended system for the recognition and equivalency of non-Jordanian higher education institutions for the year 2021.  | legislative              |
| 128 | Approval of the issuance of commemorative postage stamps on the occasion of the 100th anniversary of the founding of Jordan.   | Administrative           |
| 129 | Assigning all ministries, public and official institutions, government departments, bodies, authorities, Greater Amman Municipality, municipalities and shared services councils to take the necessary measures to exempt closed sectors according to defense orders, instructions, decisions and reports issued pursuant to them from licensing and buildings fees and land tax incurred by them during the year 2021 in proportion to the period of closure. | Development and services |
| 130 | Approval of the national framework document to reduce the cases of child labor and beggars, and a guide to procedures for dealing with the cases of child labor and beggars for the year 2021.   | Administrative           |
| 131 | Approving the reasons for the draft administrative organization system of the National Center for Cyber security for the year 2021 and sending it to the Legislation and Opinion Bureau for approval.  | Legislative              |
| 132 | Acceptance of the resignation of the Director-General of Customs, Abdul Majeed Al-Rahmaneh.  | Administrative           |
| 133 | Approval of a draft law amending the money exchange business law for the year 2021.  | Legislative              |
| 134 | Approval of the Agricultural Workers' Law for the year 2021, given the special working conditions for agricultural workers.  | legislative              |
| 135 | Approval of the release of 30 percent of the investment taxi and Momayaz taxi offices, provided that the liberated cars, whose ownership was transferred in the names of individuals, continue to operate and manage them from the licensed offices, based on the instructions, foundations, and conditions for granting permits and licenses to taxi offices and cars operating under their management for the year 2013.                                     | Development and services |

| No. | Decision   | Main Axis                             |
|-----|--|---------------------------------------|
| 136 | Approval of submitting a tender to banks operating in the Kingdom, to provide government transfers to ministries and public institutions in foreign currencies, for a period of 3 years.   | Financial and economic                |
| 137 | Approval of a number of recommendations received from the Investment Council, in accordance with the provisions of Article (19 / B / 1) of the Investment Law No. (30) of 2014.  | Administrative                        |
| 138 | Approval of the recommendations of the Settlement and Reconciliation Committee, formed according to the principles of settling the pending cases between the taxpayers and the Income and Sales Tax Department, to settle the tax status of 483 companies and taxpayers. | Financial and economic                |
| 139 | Supporting the Central Bank of Jordan programs related to providing liquidity and financing existing projects to support small and medium enterprises in light of the Coronavirus pandemic.  | Financial and economic                |
| 140 | Approval of the tax settlement of 894 companies and taxpayers.   | Financial and economic                |
| 141 | Amending the foundations for settling outstanding issues between taxpayers and the Income and Sales Tax Department for the year 2019.  | Financial and economic                |
| 142 | Approval of a memorandum of understanding between the Ministry of Education, the Supreme Council for the Rights of Persons with Disabilities and GIZ.  | International agreements and treaties |
| 143 | Approval of the recommendations of the Settlement and Reconciliation Committee, formed according to the principles of settling the pending cases between the taxpayers and the Income and Sales Tax Department, to settle the tax status of 982 companies and taxpayers. | Financial and economic                |
| 144 | Accepting the resignation of the Secretary-General of the Ministry of Health for Epidemiology and Communicable Diseases, Dr. Wael Al Hayajneh, who is in charge of the Covid-19 file.  | Appointments                          |
| 145 | The dissolution of municipal councils, local councils, and the Greater Amman Municipality, starting today, corresponding to the 31st of March 2021.  | Administrative                        |

| No. | Decision  | Main Axis                             |
|-----|---|---------------------------------------|
| 146 | Forming committees to manage municipalities and the Amman Municipality Council during the next stage.   | Administrative                        |
| 147 | The ministries, official departments, institutions, and public bodies will suspend their work on Sunday, corresponding to the eleventh of next April, on the occasion of the hundredth anniversary of founding the Kingdom, and to declare April 16 as a national day for the Jordanian flag. | Administrative                        |
| 148 | Considering the expired health insurance cards automatically renewed for state employees and retirees, who deduct the value of the health insurance subscription from them on a monthly basis, until 31/12/2021 without the need to visit the issuing offices.                                | Development and services              |
| 149 | Approval of a memorandum of understanding with the German Federal Employment Agency / Federal Republic of Germany on cooperation in the field of work, to exchange experiences and special information in the field of labor.   | International agreements and treaties |
| 150 | Approving the recommendations of the Settlement and Reconciliation Committee, formed according to the principles of settling the pending cases between the taxpayers and the Income and Sales Tax Department, to settle the tax status of 331 companies and taxpayers.                        | Financial and economic                |
| 151 | Retirement of the Director-General of the Media Commission, Dr. Theeb Al-Qarraleh, upon his request.  | Administrative Reform                 |
| 152 | Retirement of the General Director of the Land Transport Regulatory Commission, Salah Al-Lawzi, as he has reached the legal age.  | Administrative Reform                 |
| 153 | The appointment of Sharhabeel Madi as deputy chief commissioner of the Board of Commissioners of the Aqaba Special Economic Zone Authority  | Appointments                          |
| 154 | Appointment of Dr. Nidal Majali as a member of the Board of Commissioners of the Aqaba Special Economic Zone Authority  | Appointments                          |
| 155 | Exempting Jordanians and Arabs from entrance fees for archaeological and tourist sites, during their visit to these sites, tomorrow, Sunday, the day of the Kingdom's main celebration of the centenary of the establishment of Jordan.   | Development and services              |

| No. | Decision  | Main Axis                |
|-----|---|--------------------------|
| 156 | Approving a regulation on the partnership between the public and private sectors for 2021 in implementation of the provisions of Article (20) of Law No. (17) of 2020 on Public-Private Partnership Projects for the purpose of determining the stages and procedures of partnership projects.  | Economic Reform          |
| 157 | The Cabinet's decision to approve the national registry regulation for government investment projects for 2021.   | Economic Reform          |
| 158 | The Cabinet's decision to approve a regulation to amend the regulation on licensing the profession of nursing and midwifery for 2021.   | Legislative              |
| 159 | The Cabinet's decision to approve a regulation on the administrative organization of the National Cyber Security Center for 2021.   | Legislative              |
| 160 | The Cabinet's decision to approve the amendment of the principles for delivering electricity to residential complexes outside the borders of the organization to be paid for by "the rural files." This would allow the delivery of electricity to residential areas consisting of three houses as a minimum instead of five, provided that they are served by a paved road and that the process is temporarily endorsed. | Development and services |
| 161 | The Cabinet's decision to approve the amendment of the principles for delivering electricity to residential complexes outside the borders of the organization to be paid for by "the rural files." This would allow the delivery of electricity to residential areas consisting of three houses as a minimum instead of five, provided that they are served by a paved road and that the process is temporarily endorsed. | Development and services |
| 162 | Allowing citizens to go out for Friday prayers by walk for a period of one hour. To be determined by the Minister of Awqaf, Islamic Affairs and Holy Places. Those who go out to pray should abide by the approved health protocols.  | Development and services |
| 163 | Extending the benefits period for citizens who have health insurance cards in the category of the social safety net, so they could benefit from the civil health insurance services. Their cards should count as automatically renewed until 30 April 2022 without the need to visit offices to issue them.   | Development and services |



| No. | Decision  | Main Axis                |
|-----|---|--------------------------|
| 164 | Allowing beneficiaries of the above social safety net category to add their wives and their children, who have completed the age of six, on their cards as "beneficiaries."   | Development and services |
| 165 | Allowing the renewal of health insurance cards for unemployed single girls, and for sons who go to university or college, if their cards expired during the previous years.   | Development and services |
| 166 | The Cabinet approved the recommendations of the committee on settling pending cases between taxpayers, and the Income and Sales Tax Department, to settle the tax status of 458 companies and taxpayers, based on the requests they submitted to the committee. | Economic Reform          |
| 167 | The Secretary General of the Higher Health Council Hikmat, Abu Al-Fool, is to retire since he reached the legal retirement age.   | Administrative Reform    |
| 168 | Christians who work in ministries, official departments, institutions, and public entities, can have time off for Palm Sunday and for Easter according to the Eastern Calendar.   | Administrative Reform    |
| 169 | Completing the procedures for appointing candidates for the updated vacancies lists in the ministries and government departments for 2018-2019.   | Administrative Reform    |
| 170 | Announcing that ministries, official departments, institutions, and public entities will suspend their work on Saturday, May 1st, in celebration of International Labor Day.  | Administrative Reform    |
| 171 | Approving a regulation that amends the Economic and Social Council regulation for 2021.   | Economic Reform          |
| 172 | Approving three regulations to merge the Civil Defense Directorates and the Gendarmerie Forces into the Public Security Directorate.  | Legislative              |
| 173 | Approving the regulation to cancel the civil defense personnel insurance fund for 2021.   | Development and services |
| 174 | Approving the regulation to cancel the sanctions fund regulation for civil defense personnel for 2021.  | Legislative              |
| 175 | Approving a regulation that amends the sanctions fund regulation for members of the public security forces for 2021.  | Legislative              |

| No. | Decision   | Main Axis                                 |
|-----|--|---|
| 176 | The Cabinet approved the recommendations of the committee on settling pending cases between taxpayers and the Income and Sales Tax Department to settle the tax status of 516 companies and taxpayers.   | Economic Reform                           |
| 177 | The decision to allow the members of the temporary administrative entities of clubs, whose terms have expired, to continue conducting their business until the current circumstances improve and public entities can call for elections again. | Administrative                            |
| 178 | Completing the procedures for appointing candidates for the updated vacancies lists in the ministries and government departments for 2018-2019.  | Administrative Reform and Anti-Corruption |
| 179 | Approving a draft law to amend the Aqaba Special Economic Zone Law for 2021.   | Economic Reform                           |
| 180 | Approving a regulation that amends the regulation of real estate offices for 2021, for the purposes of governing measures related to combating money laundering processes.   | Administrative Reform and Anti-Corruption |
| 181 | Approving a regulation to employ persons with disabilities for 2021.   | Economic Reform                           |
| 182 | Approving a regulation to form the Umm Al-Rasas Municipal Court for 2021.  | Administrative Reform                     |
| 183 | Approving a regulation to amend the civil aviation fees regulation for 2021.   | Economic Reform                           |
| 185 | The Cabinet decided to appoint Tariq Khalil Musa Abu Al-Raghib as director general of the Media Commission.  | Appointments                              |
| 186 | A draft law to amend the Aqaba Special Economic Zone Law for 2021.   | Legislative                               |
| 187 | Announcing that ministries, official departments, institutions, and public entities will be off starting on the morning of Tuesday, May 11th, until the evening of Saturday, May 15th on the occasion of Eid Al-Fitr.                          | Administrative Reform                     |
| 188 | Approving a regulation to license currency exchange companies for 2021.  | Legislative                               |

| No. | Decision  | Main Axis                                 |
|-----|---|---|
| 189 | Approving a regulation to amend the regulation on the military insurance fund for 2021.   | Legislative                               |
| 190 | The decision to appoint Mansour Odeh Ahmad Al-Wreikat as the general manager of the Development and Employment Fund.  | Administrative Reform and Anti-Corruption |
| 191 | An official announcement to have ministries, official departments, institutions and public entities suspend their work on Tuesday, May 25th in celebration of the Kingdom's Independence day.   | Administrative Reform                     |
| 192 | A decision to postpone the payment of due installments by students who obtained loans from the student support fund for May, June, and July of this year.   | Economic Reform                           |
| 193 | Approving a set of stimulating and mitigating measures in the Aqaba Special Economic Zone for 2021, in accordance with the decisions taken by the Cabinet on March 31, 2021, to stimulate the national economy in 2021.   | Economic Reform                           |
| 194 | Exempting citizens and economic establishments of 25% of the value of licensing fees for buildings, fees and incurred contractors' and engineers' fines until September 30, 2021 if dues are paid over one payment. The exceptions include: violations, insurances to comply with the conditions of the construction project license, and parking fees. | Economic Reform                           |
| 195 | Exempting citizens and economic establishments of 25% of the value of the reorganization proceeds resulting from reconstruction projects until September 30, 2021 if dues are paid over one payment. Exempting economic establishments of 25% of the value of banner licensing fees and annual service fees until September 30th, 2021.                 | Economic Reform                           |
| 196 | Allowing payment by installments of the fees for building licenses resulting from construction projects in the region until December 31, 2021, whether these are for violations, fines, reorganization proceeds or fees.  | Economic Reform                           |
| 197 | Extending the validity of the registered certificates needed for institutions to practice their activities and which expired after December 31, 2020 until December 31st, 2021.   | Financial and Economic                    |

| No. | Decision  | Main Axis                |
|-----|---|--------------------------|
| 198 | Extending the validity of registration certificates for institutions in the Aqaba Economic Zone that are active in the industrial, services, and agricultural sectors only and which expired after December 31, 2020 until December 31, 2021. | Financial and Economic   |
| 199 | Postponing the payment of registration fees to next year except in the case of commercial activities.   | Economic Reform          |
| 200 | Mitigating measures on collecting the money owed by citizens and those due to economic activities. These include granting closed businesses that are unauthorized to work a 100% discount, as per the defense orders.                         | Economic Reform          |
| 201 | Granting all economic establishments a 25% discount on all renewal fees.  | Economic Reform          |
| 202 | Granting a 5% discount on the prices of sold lands, and those purchased, by in-installments if the payment is made during 2021.   | Economic Reform          |
| 203 | Exempting people from taxes on buildings, lands, and property until December 31, 2021, and exempting taxpayers of 100% of the fines they owe.   | Economic Reform          |
| 204 | Beneficiaries of loans through the loan portfolio of the Aqaba Special Economic Zone Authority, and the Jordanian Hashemite Fund, that have their monthly installments due, are postponed until the end of December 31, 2021.                 | Economic Reform          |
| 205 | Creating a hundred temporary job opportunities for a period of six months for the purpose of planting palm trees at the entrances to the city of Aqaba.   | Economic Reform          |
| 206 | Approving the release of 30% of the total number of cars operating in any of the investment taxi offices, and the "Mummayaz" taxi, as specified in the contracts concluded with them, according to specific conditions.                       | Economic Reform          |
| 207 | Hiyari  | Appointments             |
| 208 | Mitigating measures in the public transport sector in the Aqaba Special Economic Zone.  | Development and services |

| No. | Decision   | Main Axis  |
|-----|--|--|
| 209 | The Higher Committee for Public-Private Partnership approved the registration of four projects, in accordance with the new partnership law, issued in 2020 at a capital cost of about 300 million Dinars to be registered in the national registry of government investment projects within the provisions of the law. | Economic Re-<br>form                             |
| 210 | The Cabinet approved the national registry system for government investment projects for 2021.   | Economic Re-<br>form                             |
| 211 | Exempting establishments that stopped working, due to the COVID-19 Pandemic, from a certain percentage of waste fees for 2020, to be determined by the suspension period.  | Economic Re-<br>form                             |
| 212 | Approving the disbursement of financial claims for university hospitals from the emergency expenditure fund to confront the COVID-19 Pandemic.   | Economic Re-<br>form                             |
| 213 | The Cabinet approved the appointment system for leadership positions for 2021.   | Administrative<br>Reform and Anti-<br>Corruption |
| 214 | The Cabinet approved the system of transferred prices, for income tax purposes, for the year 2021. This sets the necessary controls to prevent tax evasion and avoidance by international companies and to stabilize transactions in handling their taxes to align with international practices.                       | Economic Re-<br>form                             |
| 215 | Placing the Secretary General of the Ministry of Agriculture Engineer Mahmoud Khaled Al-Jama'ani on retirement.  | Administrative<br>Reform and Anti-<br>Corruption |
| 216 | The Director General of the Agricultural Credit Corporation, Engineer Moham-mad Issa Al-Hiyari, was appointed as secretary general to the Ministry.  | Administrative<br>Reform and Anti-<br>Corruption |
| 217 | The Cabinet decided to appoint Tariq Abdel Mohsin Al-Habashneh as the Gen-eral Manager of the Land Transport Regulatory Commission.  | Appointments                                     |
| 218 | The Cabinet approved the mechanism of the agricultural industrial complexes project, to tempt the private sector to invest in the agricultural sector.   | Economic Re-<br>form                             |

| No. | Decision  | Main Axis                   |
|-----|---|-----------------------------|
| 219 | The Cabinet approved the proposal, by the Minister of Agriculture, to increase the purchase price of grains by 50 Dinars per ton.   | Economic Re-<br>form        |
| 220 | The Cabinet agreed to continue granting the local telecommunications compa-nies (Zain, Orange, Umniah, and Mada) free frequencies to enhance the process of remote education until June 30, 2021.   | Economic Re-<br>form        |
| 221 | The Cabinet approved the committee's recommendations on settling pending cases between taxpayers and the Income and Sales Tax Department, to settle the tax status of 845 companies and taxpayers.  | Economic Re-<br>form        |
| 222 | The Cabinet approved the committee's recommendations that examined pend-ing claims between taxpayers and violators. On the one hand and the Jordanian Customs Department, and on the other hand to settle eight cases of taxpayers and violators provided that they commit to paying the total amounts remaining in the form of fees, taxes or expenses within two months of issuing this decision. | Economic Re-<br>form        |
| 223 | The decision to reinstate the official working hours for public employees, from 8:30 a.m. till 3:30 p.m., as of May 30.   | Administrative<br>Reform    |
| 224 | Approving a regulation that amends the one on academic work in universities and colleges for 2021.  | Development and<br>services |
| 225 | Approving the decision of the Investment Council, that endorses the exemption of income resulting from the merger of companies operating in the banking sec-tor from the income tax stipulated, by the enforced income tax law.   | Economic Re-<br>form        |
| 226 | Approving an agreement with the Government of the Republic of Kenya in the field of maritime transport.   | Foreign Affairs             |
| 227 | Appointing Jalal Salim Ahmad Al-Qudah as the General Manager of the Customs Department as of May 30, 2021.  | Appointments                |
| 228 | Approval of a draft law attached to the General Budget Law for the fiscal year 2021, without allowing any additional budget deficit to be incurred.   | Economic Re-<br>form        |

| No. | Decision   | Main Axis                                 |
|-----|--|---|
| 229 | The Cabinet approved 15 systems to organize the work of several medical and health professions to complete the process of automating their licensing services their practice locations and improving the procedures for granting licenses, de-veloping and facilitating these, and regulating and controlling the professions. | Development and services                  |
| 230 | The decision to retire the two Ambassadors at the Ministry of Foreign Affairs and Expatriates, Sima Bahouth and Juma'a Al-Abbadi, and Badriyah Belbeisi, the Secretary General of the Civil Service Bureau.  | Administrative Reform and Anti-Corruption |
| 231 | A draft law attached to the budget so as not to incur additional deficit.  | Economic Re-form                          |
| 232 | Approving a regulation that amends the tax returns regulations, records, docu-ments, and profit rates for 2021.  | Legislative                               |
| 233 | The Cabinet approved a regulation amending the regulation on the regular Judg-es Club for 2021 to regulate the process of affiliating working and retired judges with the club, so they could benefit from the services it provides.   | Legislative                               |
| 234 | The Cabinet approved the resignation of the Executive Chairman of the Eco-nomic and Social Council, Dr. Mohammad Halaiqa.  | Administrative Reform                     |
| 235 | The Prime Minister stressed the government's support for the center's working entities, including the staff of the Ministry of Interior, its agencies, and the Cus-toms Department and its preparation to make the necessary items available.  | Economic Re-form                          |
| 236 | Approving the exemption by 50% of advertisement fees on the fees incurred on billboards for the whole year of 2020 for advertising and billboards companies within the borders of the Greater Amman Municipality, in the Municipalities, and the Ministry of Public Works and Housing.   | Financial and Economic                    |
| 237 | The Cabinet approved the framework agreement and the executive program for cultural cooperation with the Government of the Republic of Tunisia.  | International Agreements and Treaties     |
| 238 | The Cabinet decided to appoint Abdel Rahim Al-Hazaymeh as the general manager of the Orphans' Fund Development Corporation.  | Appointments                              |

| No. | Decision  | Main Axis                                   |
|-----|---|---|
| 239 | The decision to approve a series of measures aimed at curbing the rise in the prices of basic materials in the local markets.   | Economic Re-<br>form                        |
| 240 | The decision to approve the adoption of caps for the costs of sea freight to calculate taxes and customs fees until the end of 2021 to ensure that this reflects on the final price for the consumer, provided that a defense order is issued for this purpose.   | Economic Re-<br>form                        |
| 241 | The approval to accelerate the implementation of projects that enhance food security in the Kingdom to support plant and animal resources sectors and delegate the Minister of Agriculture to develop an executive plan tied to a time frame for this purpose.  | Economic Re-<br>form                        |
| 242 | The decision to approve the agreement (to be signed between the Ministry of Health and Sinopharm Company) to supply an estimated quantity of 300,000 doses of Covid-19 vaccines.  | International<br>Agreements and<br>Treaties |
| 243 | The decision to approve a draft law amending the Narcotics and Psychotropic Substances Law of 2021 to overcome the practical problems that hinder the application of some provisions of this law by detailing the criminal acts in the law and tightening the penalties prescribed for these acts based on their gravity. | Legislative                                 |
| 244 | The decision to form a team (headed by the Deputy Prime Minister and Minister of Local Administration) to intensify fieldwork, get acquainted with the status in the development and free sectors, and follow up on the performance of these sectors and the level of services provided to investors.                     | Administrative                              |
| 245 | The decision to approve the amended regulation of the Tourism Promotion Board for 2021.   | Legislative                                 |
| 246 | The decision to approve the regulation of alternatives to shelters, and support services for people with intellectual disabilities for 2021.  | Legislative                                 |
| 247 | Approval of the National Information Center system for Science and Technology of 2021.  | Legislative                                 |
| 248 | Approval of an amended regulation of the administrative organization regulation of the Department of Lands and Surveys of 2021.   | Legislative                                 |



| No. | Decision  | Main Axis                 |
|-----|---|---------------------------|
| 249 | The decision to appoint Mohammad Oqlah Hussein Khashashnah as Secretary General of the Ministry of Environment, based on the results of the election held for appointing leadership positions since he scored the highest points among all applicants.  | Appointments              |
| 250 | Cancelling the right to mine glass sand ores granted to the Middle East Company for the Mining of Glass Sand in Al-Quwaira area, in the Aqaba Governorate.  | Economic Re-<br>form      |
| 251 | Exempting the income resulting from the merger of companies operating in the banking sector from the income tax.  | Economic Re-<br>form      |
| 252 | Issuing a decision to exempt Jordanians from entry fees to archaeological and touristic sites.  | Financial and<br>Economic |
| 253 | Exempting economic activities covered by the total closure of 100% of the li-censing fees and fines for 2021.   | Economic Re-<br>form      |
| 254 | Granting a 25% discount to economic establishments in terms of fees, fines, and allowances due on the granted licenses to professions until 1st of July, 2021.  | Economic Re-<br>form      |
| 255 | Extending the renewal period for licenses, fees and billboards.   | Administrative            |
| 256 | Exempting citizens and economic activities of 25% of construction fees, compensating buildings and parking fees until September 30th, 2021, provided they have not obtained a discount from the specialized committee.  | Financial and<br>Economic |
| 257 | Exempting people from taxes on buildings, lands and property until December 31, 2021.   | Financial and<br>Economic |
| 258 | Approving the recommendations of the committee on settling pending cases between taxpayers and the Income and Sales Tax Department to settle the tax status of 1,237 companies and taxpayers with tax dues according to the provisions of the Income Tax Law and the General Sales Tax Law and based on the requests they filed to the Committee. | Financial and<br>Economic |

| No. | Decision  | Main Axis              |
|-----|---|------------------------|
| 259 | Approving the committee's recommendations that examined pending claims between taxpayers and violators on the one hand and the Jordanian Customs Department on the other hand to settle six cases of taxpayers and violators. This is provided if they commit to paying the full amounts remaining in the form of fees, taxes or expenses within two months of issuing this decision. | Financial and Economic |
| 260 | The Cabinet approved the national strategy of the Jordanian cooperative movement for 2021-2025.   | Economic Re-form       |
| 261 | The Cabinet decided to appoint Abdel Fattah Al-Kayed as Executive Director of the Jordan Corporation for the Development of Economic Projects/ Jordan En-terprise Development Corporation.  | Appointments           |
| 262 | The Cabinet decided to appoint Dr. Zaid Ahmad Salim Al-Anbar as Vice-Chairman of the board of the Higher Education Accreditation and Quality As-surance Commission, and as a full-time member of the commission's board.  | Appointments           |
| 263 | The decision to appoint Dr. Sa'ad Oqlah Mahmoud Bani Mohammad as a full-time member.  | Appointments           |
| 264 | The decision to appoint Dr. Lamis Darwish Rajab as a part-time member of the board of directors.  | Appointments           |
| 265 | Confirming the government's support for the pharmaceutical industries and in-vesting in them due to the added value they provide to the national economy and job opportunities.   | Economic Re-form       |
| 266 | Confirming the government's readiness to facilitate procedures for local and for-eign investors and solve any problems or obstacles they face in the private sec-tor.   | Economic Re-form       |
| 267 | The Cabinet approved procedures for legalizing and reconciling the conditions of non-Jordanian workers violating the laws in accordance with the Labor Law and its attendant regulations and instructions.  | Economic Re-form       |
| 268 | A draft law to abolish the law on the National Bank for financing small businesses for 2021.  | Legislative            |

| No. | Decision   | Main Axis                |
|-----|--|--------------------------|
| 269 | A regulation that amends the regulation of the social solidarity fund for Sharia judges and legal aides for 2021. Additionally, a regulation amending the regulation of judicial services for Sharia judges for 2021.  | Development and services |
| 270 | Appointing Engineer Bashar Mohammad Kheir Batayneh as Secretary General of the Water Authority.  | Appointments             |
| 271 | Approving procedures for legalizing and reconciling the conditions of non-Jordanian workers violating the laws, and addressing the imbalances in the Jordanian labor market in accordance with the Labor Law and its attendant regulations and instructions. | Economic Reform          |
| 272 | The Cabinet approves the draft law for the development of the lands adjacent to the Baptism site for 2021.   | Development and services |
| 273 | The Cabinet approved the reasons for a draft law that amends the Fatwa Law for 2021.   | Development and services |
| 274 | Exempting non-Jordanian workers of restricted nationalities from the fine for delaying the renewal of the annual residence permit stipulated in the "Residency and Foreigners Affairs Law No. (24) of 1973" and its amendments.                              | Development and services |
| 275 | Adopting a regulation to amend the regulation of fees, returns and wages for the Jordanian Maritime Authority for 2021.  | Economic Reform          |
| 276 | Extending the previous decision regarding the exemption of transferring inheritance and exit transactions from registration fees and the exemptions of apartments and lands from registration fees and property sales tax until 31 December 2021.            | Economic Reform          |
| 277 | Extending the previous decision to grant discounts on taxes, fees, returns, compensation and exemptions from fines that are due to the Ministry of Local Administration and the Greater Amman Municipality.  | Economic Reform          |
| 278 | Exempting sectors closed by defense orders and the attendant notifications from all buildings, lands and property taxes for the closure period during 2021.  | Economic Reform          |

| No. | Decision  | Main Axis                |
|-----|---|--------------------------|
| 279 | The return of employees to work by 100% as of today, and the Audit Bureau and Internal Controls will be assigned with the task of implementing this decision.   | Administrative Reform    |
| 280 | Extending exemptions for apartments and lands from registration fees and property sales tax until the end of the year.  | Economic Reform          |
| 281 | Issuing the regulation on shelter alternatives and support services for people with intellectual disabilities for 2021.   | Development and services |
| 282 | Forming a ministerial committee consisting of a number of ministers and officials to visit economic establishments and meet investors to identify issues and obstacles they face to deal with these and solve them at the highest levels.   | Economic Reform          |
| 283 | The Cabinet approved the committee's recommendations on settling pending cases between taxpayers and the Income and Sales Tax Department to settle the tax status of 766 companies and taxpayers with tax dues according to the provisions of the Income Tax Law and the General Sales Tax Law.               | Economic Reform          |
| 284 | The Cabinet approved the Sports Federations regulation for 2021, which aims to support sports affairs and enhance its role in adopting the principles of ethics, sportsmanship, preventing discrimination, reducing hostility and stadium riots, and encouraging honest competition in all sports activities. | Economic Reform          |
| 285 | The Cabinet approved the Administrative Organization regulation of the Ministry of Youth for 2021, by which the organizational structure that regulates the tasks of the Ministry of Youth is established.  | Economic Reform          |
| 286 | In its session held today, Wednesday, the Cabinet approved the national strategy for digital transformation and the executive plan for 2021-2025, which were prepared in line with national policies and strategies and global trends in digital transformation.  | Development and services |
| 287 | The general manager of the Vocational Training Corporation, Ziad Obeidat, is to retire due to reaching the legal retirement age.  | Appointments             |

| No. | Decision  | Main Axis                             |
|-----|---|---------------------------------------|
| 288 | Ministries, official departments, institutions, and public entities will be off on the occasion of Eid Al-Adha, starting on the morning of Monday, July 19, 2021 un-til, Friday evening, July 23.   | Administrative Reform                 |
| 289 | The Cabinet approved the committee's recommendations that examined pend-ing claims between taxpayers and violators on the one hand and the Jordanian Customs Department on the other hand. In the end, 15 settled cases of taxpay-ers and violators, provided that they commit to paying the full amounts remain-ing in the form of fees, taxes, or expenses within two months of issuing this deci-sion. | Economic Re-form                      |
| 290 | Appointing Dr. Elham Khraisat secretary general of the Ministry of Health for technical and administrative affairs.   | Appointments                          |
| 291 | Appointing Engineer Siham Al-Khawaldeh director general of the Public Admin-istration Institute.  | Appointments                          |
| 292 | Draft law to endorse criminals exchange treaty between the Hashemite Kingdom of Jordan and the Republic of Romania for 2021.  | International Agreements and Treaties |
| 293 | Regulation for the selling, leasing, and investment of the National Resources Investment lands in 2021.   | Economic reform                       |
| 294 | Settle the tax status of 909 companies and taxpayers who owe funds in line with the provisions of the Income Tax Law and the General Sales Tax Law.   | Economic reform                       |
| 295 | Regulation for the formation of ministries and government departments and unites for fiscal year 2021 to determine their formation, the jobs, their number, categories, ranks, and allocations in the general budget law and the government units budget law.   | Economic reform                       |
| 296 | Regulation to amend the Regulation on the profession's titles and specializations for doctors for 2021 to give the working doctor in the Health Ministry and the Royal Medical Services who successfully completed the residency program, the title of qualified for the specialization.  | Development and services              |

| No. | Decision   | Main Axis                |
|-----|--|--------------------------|
| 297 | The principles for allocating residential units and their prices for citizens in the Jordan Valley areas and the principles amending the principles of settling claims pending between taxpayers and the Income and Sales Tax Department for 2021. | Development and services |
| 298 | The Jordanian policy for electronic participation for 2021.  | Development and services |
| 299 | Naming Ambassador Shaker Al-'Umoush Ambassador to the Republic of Algeria.   | Appointments             |
| 300 | Placing Dr. Omar Mashaqbeh, the director of the National Aid Fund, on retirement.  | Administrative reform    |
| 301 | Appointing Marwan Muhammad Sharif Al-Rifa'i secretary general of the Ministry of Planning and International Cooperation.   | Appointments             |
| 302 | Appointing Engineer Zahi Ahmad Khalil director general of the Jordan Hejaz Railway Corporation.  | Appointments             |
| 303 | Declaring an official holiday for ministries, official departments, and public corporations and institutions on Tuesday, August 10, 2021 to mark the Hijri new year.   | Administrative Reform    |
| 304 | The Cabinet approved the tax settlement of 1243 companies and taxpayers. The Cabinet decided to approve instructions amending the instructions on dispensing seconded teachers' allowances for 2021.   | Financial and economic   |
| 305 | The Cabinet, chaired by Prime Minister Dr. Bisher Al-Khasawneh, decided to approve the recommendation of the Investment Board to extend the exemption period given to economic activities in the health sector.                                    | Financial and economic   |
| 306 | The Cabinet endorsed a regulation amending the regulation of the Jordanian tourism and travel offices and companies for 2021.  | Financial and economic   |
| 307 | The Cabinet endorsed the regulation cancelling the regulation of the training center for meteorology and weather forecast for 2021.  | Development and services |
| 308 | The Cabinet endorsed a regulation amending the administrative regulation for the Ministry of Tourism and Antiquities for 2021.   | Development and services |

| No. | Decision  | Main Axis                |
|-----|---|--------------------------|
| 309 | Naming Ambassador Nassar Al-Habashneh Ambassador to the Kingdom of the United Arab Emirates.  | Appointments             |
| 310 | Naming Ambassador Ma'en Masa'deh Ambassador to the Republic of Brazil.  | Appointments             |
| 311 | Naming Ambassador Samer Al-Naber Ambassador to the Republic of Singapore.   | Appointments             |
| 312 | Naming Ambassador Firas Khoury Ambassador to the Republic of Kenya.   | Appointments             |
| 313 | Exempting the public transportation companies of licensing fees and fines for the closure duration for 2021.  | Economic reform          |
| 314 | Placing Governors Sa'ad Shihab and Bilal Ensour on retirement.  | Administrative Reform    |
| 315 | Exempting maritime sector companies of fees for the closure duration for 2021.  | Economic reform          |
| 316 | The Cabinet endorsed the tourism development plan in Jarash.  | Development and services |
| 317 | Naming Ambassador Manar Al-Dabbas Ambassador at the Foreign Ministry and naming him as Ambassador to the United Kingdom.  | Appointments             |
| 318 | Naming Ambassador Mahib Al-Nimrat Ambassador to the Kingdom of Norway.  | Appointments             |
| 319 | The Cabinet, chaired by Prime Minister Dr. Bisher Al-Khasawneh, endorsed the tourism development plan in Jarash governorate for 2021-2025.  | Development and services |
| 320 | The Cabinet endorsed a regulation amending the judicial service regulation.   | Legislative              |
| 321 | Regulations amending the salaries and allowances regulations and the regulations of the teaching and administrative faculties at government universities, through which the university allowance will be increased by JD30. | Economic reform          |
| 322 | Placing Governors Hasan Abdel Aziz Al-Shawish, Ghaleb Abdel Aziz Al-Sleimat, Mukhallad Mijhem Al-Fawwaz, Mukhallad Jazi Al-Ghathyan, Talal Rakan Al-Khreisha, and Samer Sa'd Al-Qatawneh on retirement.                     | Administrative Reform    |

| No. | Decision  | Main Axis                |
|-----|---|--------------------------|
| 323 | Settle the tax status of 1200 companies and taxpayers who owe funds in line with the provisions of the Income Tax Law and the General Sales Tax Law.  | Financial and economic   |
| 324 | Settling 11 cases for taxpayers and violators provided they commit to paying the remaining amounts in full in addition to any fees, taxes, or expenses within two months from the date of this decision.  | Financial and economic   |
| 325 | Regulation on returning fees and taxes on re-exported goods due to their differ-ing specifications or due to their destruction before their exit from warehouses for 2021.  | Financial and economic   |
| 326 | Regulation on the care of the elderly for 2021.   | Development and services |
| 327 | Administrative regulation for the Securities Commission for 2021.   | Administrative Reform    |
| 328 | The Cabinet decided to accept the resignation of Jordan Investment Board Sec-retary General Faridoun Hartouga upon his request. The Cabinet decided to as-sign JEDCO Manager Abdel Fattah Al-Kayed as acting Investment Board Secre-tary General.   | Administrative Reform    |
| 329 | The Royal Directive was issued approving the Cabinet's decision to appoint Ju-mana Suleiman Ghnaimat Ambassador at the Foreign Ministry and naming her Ambassador to the Kingdom of Morocco.  | Appointments             |
| 330 | Proceeding with measures to finalize work on the Ma'an military hospital project.   | Development and services |
| 331 | Promoting a number of ministers at the Foreign Ministry to the rank of ambas-sador: "Muhammad Mustafa" Al-Tal; Dr. Isma'il Al-Ma'aytah; Salah Sheimat; Raghad Al-Saqqa; Ja'far Muhammad Ja'far; Mu'taz Al-Khasawneh; Sidqi Al-Umoush; Khaled Al-Qadi; Adli Al-Khalidi; Muhammad Al-Shabbar. | Appointments             |
| 332 | Appointing Hanadi Tal'at Al-Nabulsi director general of the Government Pro-curement Department after receiving the highest scores among the applicants in the contest conducted in accordance with the hiring system for leadership jobs.   | Appointments             |



| No. | Decision   | Main Axis                |
|-----|--|--------------------------|
| 333 | The Cabinet decided to name Ambassador Zuhair Al-Nsour Ambassador to the Republic of Ethiopia.   | Appointments             |
| 334 | The Cabinet approved the restructuring of the Jordan Post Board of Directors chaired by Maha Al-Bahou and the memberships of Usama Fattaleh, Samira Al-Zu'bi, Omar Al-Taweel, and Da'oud Hamza Da'oud.   | Appointments             |
| 335 | The Cabinet agreed to backtrack from its previous decision to grant the Jordani-an national industry an advantage in pricing by 15% in government tenders in-stead of 10% as long as they match the Jordanian technical and engineering specifications and conditions.   | Financial and economic   |
| 336 | Amending the principles of giving investors the Jordanian citizenship and resi-dency through investment for the purpose of attracting foreign investments.   | Financial and economic   |
| 337 | Distributing 370 tons of wood collected from Jarash and Ajloun governorates to the local community that supported the efforts of the forestry staff in protecting the forests from violations and fires in line with a clear and transparent mecha-nism in each governorate.   | Development and services |
| 338 | Applying the provision stated in the Civil Retirement Law and the Civil Service Regulation in relation to extending employees service beyond the retirement age within specific controls and conditions and after referring to the Civil Service Council.  | Development and services |
| 339 | A memo of understanding between the Tourism Ministry and the Aqaba Special Economic Zone Authority giving ASEZA authority for licensing and monitoring tourism camps located outside the parameters of Wadi Rum reserve (Disa area).   | Development and services |
| 340 | Recommendations by the Settlement and Reconciliation Committee, formed in line with the principles of settling pending cases between taxpayers and the In-come and Sales Tax Department, approving tax settlements for 1017 companies and taxpayers who owe funds in line with the provisions of the Income Tax Law and the General Sales Tax Law. | Financial and economic   |

| No. | Decision  | Main Axis              |
|-----|---|------------------------|
| 341 | Recommendations by the committee to examine pending claims between tax-payers and/or violators and the Customs Department approving the settlement of 14 cases for taxpayers and violators provided they commit to paying the re-maining amounts in full in addition to any fees, taxes, or expenses within two months from the date of this decision.  | Financial and economic |
| 342 | Approval of the reasons for the draft regulation of the savings fund for municipal employees and joint services councils for 2021.  | Financial and economic |
| 343 | The Jordanian Cooperative Corporation to continue auditing the accounts and financial data and records of cooperative societies and consider their auditing to be acceptable for the purpose of presenting it to the Income and Sales Tax De-partment for 2021 for one time only.   | Financial and economic |
| 344 | Appointing the committee to rebuilding the Al-Aqsa Mosque and the Dome of the Rock, chaired by the Minister of Awqaf and Religious Affairs and the membership of Dr. Muhammad Azzam Al-Khatib Al-Tamimi, Director of the Islamic Awqaf Department in Jerusalem, as vice chairman; Dr. Abdullah Al-Da'jah, the Secretary General of the Ministry of Awqaf; Shaykh Abdel Azim Salhab; Dr. Wasfi Al-Kilani, the Executive Director of the Hashemite Fund for Rebuilding Al-Aqsa Mosque; the director of the Palestinian Affairs Department; the Secretary General of the Royal Committee for Jerusalem Affairs; and Dr. Abdel Sattar Al-Qudah, the director of the Al-Aqsa Mosque and Jerusalem Affairs Directorate. | Appointments           |
| 345 | Renewing the appointment of the following in the Securities Commission Com-missioners Council: Dr. Laith Al-Ajlouni as chairman, and the membership of Ra'eda Al-Naber, Firas Al-Udwan, and Dr. Abdel Ra'ouf Al-Rabab'ah, as well as appointing Adel Sharaf Al-Din Beno as a new member on the Council.   | Appointments           |
| 346 | Appointing Mitri Fayeze Mdanat secretary general of the Economic and Social Council.  | Appointments           |
| 347 | Fadi Abdullah Bal'awi as director general of the General Department of Antiqui-ties.  | Appointments           |

| No. | Decision   | Main Axis                             |
|-----|--|---------------------------------------|
| 348 | Using the official seal (QR) for all officials' transactions.  | Development and services              |
| 349 | Regulation for temporary entry of vehicles, machines, and equipment for 2021.  | Financial and economic                |
| 350 | Regulation for the border measures related to intellectual property rights protection for 2021 to regulate clearing measures and prevent the release of imported goods that violate intellectual property rights.  | Financial and economic                |
| 351 | Regulation on facilitations in customs procedures for compliant parties for 2021, which aimed at giving parties compliant with the provisions of the Customs Law customs privileges and facilities and to regulate the provisions and measures for joining or leaving any of the facilities lists. | Financial and economic                |
| 352 | Amending the previous decision related to starting summer time in the Kingdom, to take effect on the midnight of the last Thursday of February of every year instead of the last Thursday of March, while the winter time remained the same on the last Friday of October of every year.           | Development and services              |
| 353 | The plan to issue postal stamps for 2022 to include 9 postal issuances and finalizing the necessary procedures for their issuance.   | Development and services              |
| 354 | Approving the executive program for cooperation in the field of higher education between Jordan and Egypt for 2021-2024.   | International Agreements and Treaties |
| 355 | Restructuring the Commissioners Council of the Civil Aviation Regulatory Commission chaired by Captain Haytham Misto and the membership of Engineer Saleh Al-Umouh as vice chairman and Dr. Hisham Al-Momani as a member.  | Appointments                          |
| 356 | The executive program between the government and the Armenian government regarding cooperation in the fields of education and science for 2021-2026.   | International Agreements and Treaties |
| 357 | Recommendations related to the encouraging measures for the mining sector presented by the Energy and Minerals Sector Regulatory Commission.   | Financial and economic                |

| No. | Decision  | Main Axis                |
|-----|---|--------------------------|
| 358 | The Energy and Minerals Sector Regulatory Commission to communicate with the parties operating in the sector to rectify situations within one month.  | Financial and economic   |
| 359 | The Cabinet decided to postpone the elections of the Greater Amman Municipality for six months as of September 30, 2021.  | Administrative Reform    |
| 360 | The Cabinet decision to approve the formation of the Greater Amman Municipality committee to undertake the work of the Municipality Council until a new council is elected.   | Appointments             |
| 361 | The Cabinet approved the national strategy for the population.  | Development and services |
| 362 | The Cabinet decided to approve the recommendations of the Settlement and Reconciliation Committee, formed in line with the principles of settling pending cases between taxpayers and the Income and Sales Tax Department.                                      | Financial and economic   |
| 363 | The Cabinet endorsed a document of nationally specific contributions to reduce greenhouse gas emissions, which is considered a basic requirement to join the Paris Agreement, which Jordan joined in 2015.  | Development and services |
| 364 | The Cabinet approved the decision of the Jordan Valley Authority Council to provide a grace period for those in charge of vacant residential units and buildings established before 16/9/2021 to rectify their situation.                                       | Development and services |
| 365 | The Cabinet approved authorizing the ministers of agriculture and finance to sign the memo of understanding related to buying a new building for the Ministry of Agriculture and to the financial leasing system from the Cities and Villages Development Bank. | Financial and economic   |
| 366 | The Cabinet endorsed the draft amending the General Sales Tax Law.  | Legislative              |

### 3.3 Appointments Approved by the Al-Khasawneh Government

The report team followed all the appointments made by the Al-Khasawneh government in its first year. There were 43 appointment decisions, appointing 65 people.

Table (3): All Appointments Approved by the Al-Khasawneh Government

| No. | Decision  | Date       |
|-----|---|------------|
| 1   | Dr. Wael Al Hayajneh appointed Secretary General for Epidemics and Communicable Diseases at the Ministry of Health, and named Head of the Coronavirus issue in the Kingdom.   | 21/10/2020 |
| 2   | Amjad Al-Adayleh appointed as Jordan's ambassador in the Arab Republic of Egypt, and Jordan's permanent representative to the Arab League.  | 15/11/2020 |
| 3   | Restructuring of the Board of Directors of the Radio and Television Corporation by appointing Ghaith Fadel Tarawneh as full-time chairman, with the membership of Director-General of the Radio and Television Corporation, Director of Moral Guidance, President of Artists' Association, Syndicate of Journalists, Najeh Abu Al-Zein, Yusr Hassan, Muhammad Yunus Al-Abadi and Dr. Khalaf Al-Tahat. | 25/11/2020 |
| 4   | Prof. Azmi Mohafaza is appointed as a member of the Higher Education Council for the academic category.   | 25/11/2020 |
| 5   | Appointing Professor Maysa Baydoun as a member of the Higher Education Council for the academic category.   | 25/11/2020 |
| 6   | Appointing Dr. Shaher Shawabkeh as Director-General of the Department of Statistics.  | 25/11/2020 |
| 7   | Assigning the Secretary-General of the Investment Authority, Faridoun Hartouga, to act as acting head of the Investment Authority.  | 3/12/2020  |
| 8   | Appointing Dr. Muhammad Al-Halaiqa as the part-time Executive Chairman of the Economic and Social Council.  | 6/12/2020  |
| 9   | Engineer Hussain Mahidat appointed as Secretary-General of the Ministry of Local Administration.  | 10/12/2020 |
| 10  | Appointing Abd al-Fattah Muhammad al-Shalabi as General Director of the Jordanian Cooperative Corporation.  | 9/1/2021   |

| No. | Decision  | Date      |
|-----|---|-----------|
| 11  | Appointing Sharhabeel Madi as deputy chief commissioner of the Board of Commissioners of the Aqaba Special Economic Zone Authority  | 30/4/2021 |
| 12  | Appointing Dr. Nidal Majali as a member of the Board of Commissioners of the Aqaba Special Economic Zone Authority.   | 30/4/2021 |
| 13  | The Cabinet decided to appoint Tariq Khalil Musa Abu Al-Raghib as director general of the Media Commission.   | 2/5/2021  |
| 14  | Appointing retired Major General Ismail Al-Ghanamain as executive chairman and director general of the Economic and Social Institution for military retirees and veterans.  | 16/5/2021 |
| 15  | The Cabinet decided to appoint Tariq Abdel Mohsin Al-Habashneh as the General Manager of the Land Transport Regulatory Commission.  | 19/5/2021 |
| 16  | The Director General of the Agricultural Credit Corporation, Engineer Mohammad Issa Al-Hiyari, was appointed as secretary general to the Ministry.  | 19/5/2021 |
| 17  | Appointing Jalal Salim Ahmad Al-Qudah as the General Manager of the Customs Department.   | 30/5/2021 |
| 18  | The Cabinet decided to appoint Abdel Rahim Al-Hazaymeh as the general manager of the Orphans' Fund Development Corporation.   | 13/6/2021 |
| 19  | The decision to appoint Mohammad Oqlah Hussein Khashashnah as Secretary General of the Ministry of Environment.   | 16/6/2021 |
| 20  | The Cabinet decided to appoint Abdel Fattah Al-Kayed as Executive Director of the Jordan Corporation for the Development of Economic Projects.  | 20/6/2021 |
| 21  | The Cabinet decided to appoint Dr. Zaid Ahmad Salim Al-Anbar as Vice-Chairman of the board of the Higher Education Accreditation and Quality Assurance Commission, and as a full-time member of the commission's board; Appoint Dr. Sa'ad Oqlah Mahmoud Bani Mohammad as a full-time member; Appoint Dr. Lamis Darwish Rajab as a part-time member of the board of directors. | 20/6/2021 |
| 22  | Appointing Engineer Bashar Mohammad Kheir Ba-tayneh as Secretary General of the Water Authority.  | 23/6/2021 |

| No. | Decision  | Date      |
|-----|---|-----------|
| 23  | The Cabinet decided to appoint Dr. Salah Al-Mawajdeh, Dr. Shteivi Al-Abdullah, and Dima Bibi members in the Higher Education Council.   | 30/6/2021 |
| 24  | Appointing Dr. Elham Khraisat secretary general of the Ministry of Health for technical and administrative af-fairs.  | 14/7/2021 |
| 25  | Appointing Engineer Siham Al-Khawaldeh director gen-eral of the Public Administration Institute.  | 14/7/2021 |
| 26  | Naming Ambassador Shaker Al-'Umoush Ambassador to the Republic of Algeria.  | 1/8/2021  |
| 27  | Appointing Dayfallah Al-Fayez Ambassador to the Kingdom of the Netherlands.   | 1/8/2021  |
| 28  | Appointing Marwan Muhammad Sharif Al-Rifa'i secre-tary general of the Ministry of Planning and International Cooperation.   | 1/8/2021  |
| 29  | Appointing Engineer Zahi Ahmad Khalil director general of the Jordan Hejaz Railway Corporation.   | 1/8/2021  |
| 30  | Naming Ambassador Nassar Al-Habashneh Ambassador to the Kingdom of the United Arab Emirates.  | 11/8/2021 |
| 31  | Naming Ambassador Ma'en Masa'deh Ambassador to the Republic of Brazil.  | 11/8/2021 |
| 32  | Naming Ambassador Samer Al-Naber Ambassador to the Republic of Singapore.   | 11/8/2021 |
| 33  | Naming Ambassador Firas Khoury Ambassador to the Republic of Kenya.   | 11/8/2021 |
| 34  | Naming Ambassador Manar Al-Dabbas Ambassador at the Foreign Ministry and naming her as Ambassador to the United Kingdom.  | 18/8/2021 |
| 35  | Naming Ambassador Mahib Al-Nimrat Ambassador to the Kingdom of Norway.  | 18/8/2021 |
| 36  | The Royal Directive was issued approving the Cabinet's decision to appoint Jumana Suleiman Ghnaimat Amba-sador at the Foreign Ministry and naming her Ambassa-dor to the Kingdom of Morocco.  | 1/9/2021  |
| 37  | Appointing Hanadi Tal'at Al-Nabulsi director general of the Government Procurement Department after receiving the highest scores among the applicants in the contest conducted in accordance with the hiring system for lead-ership jobs. | 8/9/2021  |
| 38  | The Cabinet decided to name Ambassador Zuhair Al-Nsour Ambassador to the Republic of Ethiopia.  | 12/9/2021 |

| No. | Decision   | Date      |
|-----|--|-----------|
| 39  | The Cabinet approved the restructuring of the Jordan Post Board of Directors chaired by Maha Al-Bahou and the memberships of Usama Fattaleh, Samira Al-Zu'bi, Omar Al-Taweel, and Da'oud Hamza Da'oud.   | 12/9/2021 |
| 40  | Renewing the appointment of the following in the Securities Commission Commissioners Council: Dr. Laith Al-Ajlouni as chairman, and the membership of Ra'eda Al-Naber, Firas Al-Udwan, and Dr. Abdel Ra'ouf Al-Rabab'ah, as well as appointing Adel Sharaf Al-Din Beno as a new member on the Council. | 19/9/2021 |
| 41  | Appointing Mitri Fayez Mdanat secretary general of the Economic and Social Council.  | 19/9/2021 |
| 42  | Fadi Abdullah Bal'awi as director general of the General Department of Antiquities.  | 19/9/2021 |
| 43  | Restructuring the Commissioners Council of the Civil Aviation Regulatory Commission chaired by Captain Haytham Misto and the membership of Engineer Saleh Al-Umoush as vice chairman and Dr. Hisham Al-Momani as member.   | 26/9/2021 |



### 3.4 Ministerial Committees Formed by the Al-Khasawneh Government

The report team followed all the committees that the Al-Khasawneh government formed in its first year. There were a total of five committees.

Table (4): All Government Committees Formed by the Al-Khasawneh Government

| No. | Committee  | Date of Formation |
|-----|--|-------------------|
| 1   | Committee to review the Judicial Implementation law chaired by the Justice Minister and the membership of 16 experts and relevant persons.   | 31/1/2021         |
| 2   | Committee chaired by the Prime Minister and the membership of relevant ministers to handle the task of drawing and specifying policies and strategies related to the education of persons with disability and to supervise the strategy and its executive plan.  | 24/1/2021         |
| 3   | Ministerial committee chaired by the Prime Minister to develop the public sector to hand the task of adopting policies, programs, and projects to develop the public sector and to study relevant legislation.   | 20/4/2021         |
| 4   | Ministerial committee chaired by the Deputy Prime Minister and the Minister of Local Administration and composed of a number of ministers and officials to visit economic establishments and to meet investors to determine issues and obstacles that face them and to handle and resolve them at the highest level. | 11/7/2021         |
| 5   | Joint ministerial committee with the Libyan side to reach understanding and agreement to solve the issue of debts owed by the Libyan government to private Jordanian hospitals and to put in place a payment timetable.  | 29/8/2021         |



**Chapter Four:**  
**Defense Orders and**  
**Statements Issued**  
**by Al-Khasawneh**  
**Government in Year**  
**One**

## 4.1 .Introduction

The report team followed all the defense orders that were issued pursuant to the Defense Law and published in the Official Gazette and the amendments and announcements issued regarding previous defense orders. These orders, as well the announcements and instructions, were analyzed and distributed to the main axes.

## 4.2 . The Number of Defense Orders and Announcements Issued by Al-Khasawneh Government and the Axes to which they were Distributed

The Al-Khasawneh government issued 16 defense orders and 34 announcements related to previous defense orders. These were distributed as follows: 38% was related to the development and services axis; 30% was related to each of the economic reform axis and to the rule of law and human rights axis; and 2% was related to the administrative reform axis.

### 9. Defense Law in Dr.Alkhasawneh's Government within the First Year

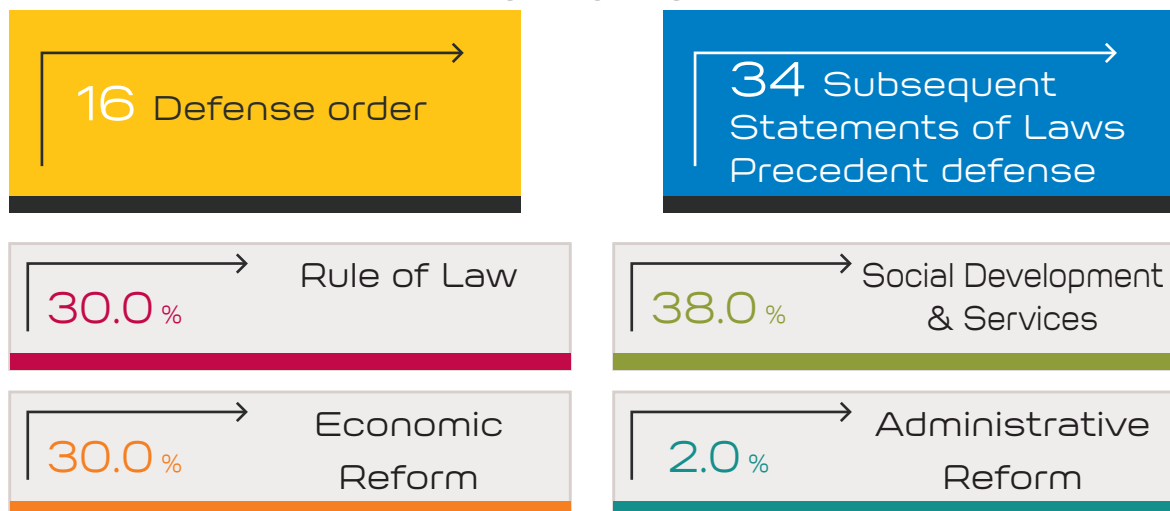


Table (5) Defense Laws

| No. | Text of Law/Announcement  | Type          | Axis                                  | Issue Date |
|-----|---|---------------|---------------------------------------|------------|
| 1   | Announcement No. 11 based on the provisions of Defense Order 19 of 2020 regarding the government's plans to prevent the spread of the epidemic            | Announcement  | Rule of Law and Human Rights          | 1/11/2020  |
| 2   | Announcement No. 12, based on the provisions of Defense Order 19 of 2020, related to preserving the health system and limiting the spread of the epidemic | Announcement  | Development and Services              | 7/11/2020  |
| 3   | Announcement No. 13, based on the provisions of Defense Order 6 of 2020, regarding payable workers' wages   | Announcement  | Economic Reform                       | 8/11/2020  |
| 4   | Announcement No. 14 based on the provisions of Defense Order 19 of 2020 regarding the extension of the voting period in the Kingdom                       | Announcement  | Rule of Law and Human Rights          | 10/11/2020 |
| 5   | Defense Order number 19 of 2020 issued pursuant to Defense Law number 13 for 1992   | Defense Order | Development and Services              | 22/10/2020 |
| 6   | Defense Order number 20 of 2020 issued pursuant to Defense Law number 13 for 1992   | Defense Order | Development and Services              | 22/10/2020 |
| 7   | Defense Order 21 of 2020 to ensure the continuation of the right of litigation and the regular functioning of the courts                                  | Defense Order | Rule of Law and Human Rights          | 14/11/2020 |
| 8   | Defense Order 22 to increase penalties for holding, organizing, and participating in gatherings   | Defense Order | Administrative Reform/Anti-Corruption | 15/11/2020 |
| 9   | Announcement No. 15 based on the provisions of Defense Order 19 of 2020 regarding the closure of facilities and penalties for violations                  | Announcement  | Rule of Law and Human Rights          | 15/11/2020 |
| 10  | Defense Order No. 23 of 2020 authorizes the Minister of Health to hand over any hospital to receive Corona patients                                       | Defense Order | Development and Services              | 17/11/2020 |

| No. | Text of Law/Announcement   | Type          | Axis                         | Issue Date |
|-----|--|---------------|------------------------------|------------|
| 11  | Announcement No. 16 based on the provisions of Defense Order 24 of 2020, related to the Istidama / Social Security Program   | Announcement  | Economic Reform              | 26/12/2020 |
| 12  | Announcement No. 17 based on the provisions of Defense Order 24 of 2020 regarding the continuation and expansion of the programs of the Social Security Corporation  | Announcement  | Economic Reform              | 26/12/2020 |
| 13  | Announcement No. 18 based on the provisions of Defense Order No. 6 of 2020 regarding compensation for the most af-fected workers   | announcement  | Economic Reform              | 30/12/2020 |
| 14  | Announcement No. 19 based on the provisions of Defense Order 6 of 2020 concerning the establishment of work system and the curfew for individuals  | Announcement  | Development and Services     | 30/12/2020 |
| 15  | Announcement No. 20 based on the provisions of Defense Order No. 19 of 2020 concerning the establishment work sys-tem and canceling some clauses   | Announcement  | Development and Services     | 14/1/2021  |
| 16  | Defense Order number 24 of 2020 issued pursuant to the pro-visions of Defense Law number 13 for 1992   | Defense Order | Economic Reform              | 13/12/2020 |
| 17  | Defense Order No. 25 of 2021 issued based on the provisions of Defense Law No. (13) of 1992 to review the procedures and measures taken by it during the implementation of the De-fense Law in a manner that achieves the public interest of penalties for violations of preventive measures | Defense Order | Rule of Law and Human Rights | 27/1/2021  |

| No. | Text of Law/Announcement  | Type          | Axis                         | Issue Date |
|-----|---|---------------|------------------------------|------------|
| 18  | Announcement No. 21 based on the provisions of Defense Order No. 19 of 2020 concerning the Facilities Work System   | Announcement  | Development and Services     | 14/1/2021  |
| 19  | Notice No. 22 based on the provisions of Defense Order 24, in response to requests submitted by individuals and enterprises in debt to the Social Security Corporation to pay their debts | Announcement  | Economic Reform              | 27/1/2021  |
| 20  | Announcement No. 23 based on the provisions of Defense Order 19 of 2020 regarding the opening of universities   | Announcement  | Development and Services     | 31/1/2021  |
| 21  | Notice No. 24 of 2021 based on Defense Order 19 of 2020 regarding travel times for individuals  | Announcement  | Rule of Law and Human Rights | 7/2/2021   |
| 22  | Defense Order No. 26 regarding the emphasis on prevention measures, social distancing, wearing masks, and toughening penalties for violators, as follows.                                 | Defense Order | Rule of Law and Human Rights | 20/2/2021  |
| 23  | Announcement No. 25 of 2021 based on the provisions of Defense Order 6 of 2020 regarding the wages of workers not benefiting from Istidama program  | Announcement  | Economic Reform              | 24/2/2021  |
| 24  | Notice No. 26 of 2021 based on the provisions of Defense Order 19 of 2020 regarding penalties for violators of the curfew and closure of facilities                                       | Announcement  | Rule of Law and Human Rights | 25/2/2021  |
| 25  | Announcement No. 27 of 2021 based on the provisions of the Defense Order for the year 2020 regarding the closure of facilities  | Announcement  | Rule of Law and Human Rights | 28/2/2021  |

| No. | Text of Law/Announcement  | Type          | Axis                         | Issue Date |
|-----|---|---------------|------------------------------|------------|
| 26  | Defense Notice number 27 of 2021 issued pursuant to the provisions of Defense Law number 13 for 1992 to adopt the necessary measures to protect public health   | Defense Order | Development and services     | 10/3/2021  |
| 27  | Announcement No. 28 of 2021 based on the provisions of Defense Order 19 of 2020 regarding the extension of some provisions and clauses  | Announcement  | Rule of Law and Human Rights | 10/3/2021  |
| 28  | Defense Order number 28 of 2021 issued pursuant to the provisions of Defense Law number 13 for 1992 to limit crowds at rehabilitation centers to prevent the spread of the pandemic and to take into consideration the financial and economic conditions resulting from the pandemic  | Defense Order | Economic Reform              | 11/3/2021  |
| 29  | Defense Order number 29 of 2021 issued pursuant to the provisions of Defense Law number 13 for 1992 to affirm the government's role in supporting the sectors affected by the pandemic, especially the tourism sector, and to help this sector secure monetary liquidity and to alleviate damages incurred so that it is able to recuperate | Defense Order | Development and services     | 28/3/2021  |
| 30  | Announcement No. 29 of 2021, based on the provisions of Defense Order 19 of 2020 regarding individuals' movement.   | Announcement  | Rule of Law and Human Rights | 29/3/2021  |
| 31  | Announcement No. 30 of 2021, based on the provisions of Defense Order 19 of 2020 regarding amending items three and five.   | Announcement  | Economic Reform              | 7/4/2021   |



| No. | Text of Law/Announcement   | Type          | Axis                         | Issue Date |
|-----|--|---------------|------------------------------|------------|
| 32  | Announcement No. 31 of 2021, based on the provisions of Defense Order 19 of 2020 regarding citizens' movement.   | Announcement  | Development and services     | 11/4/2021  |
| 33  | Announcement No. 32 of 2021, regarding extending the Is-tidama program's viability for salaries of beneficiary workers.  | Announcement  | Economic Reform              | 11/4/2021  |
| 34  | Announcement No. 33 of 2021, based on the provisions of Item 8 of Defense Order 19 of 2020, regarding alleviation measures on persons' movement and transport.   | Announcement  | Rule of Law and Human Rights | 20/4/2021  |
| 35  | Announcement No. 34 of 2021, based on the provisions of Defense Order 19 of 2020, regarding persons' movement and closure of installations.  | Announcement  | Development and services     | 24/4/2021  |
| 36  | Announcement No. 35 of 2021, based on the provisions of Defense Order 19 of 2020, regarding persons' movement and closure of installations.  | Announcement  | Development and services     | 29/4/2021  |
| 37  | Announcement No. 36 of 2021, based on the provisions of Defense Order 19 of 2020.  | Announcement  | Development and services     | 9/5/2021   |
| 38  | Defense Order 30 of 2021, committing all installations that opened not to allow any person to enter unless they present a personal identification card, health verification code, or vac-cination certificate through the Sanad application. | Defense Order | Rule of Law and Human Rights | 16/5/2021  |
| 39  | Announcement No. 37 of 2021, which regulates the benefit of workers in the tourism installations from the Istidama pro-gram, which is provided by the Social Security Corporation.   | Announcement  | Economic Reform              | 16/5/2022  |

| No. | Text of Law/Announcement  | Type          | Axis                         | Issue Date |
|-----|---|---------------|------------------------------|------------|
| 40  | Announcement No. 38 of 2021, allows some close sectors and activities to reopen provided they commit to public safety measures and allows those who received the first dose of the vaccination 21 days before moving during curfew hours. | Announcement  | Rule of Law and Human Rights | 1/6/2021   |
| 41  | Defense Order number 31 of 2021 was issued under the provisions of Defense Law number 13 for 1992 to specify the maximum costs of transporting imported goods into the Kingdom.   | Defense Order | Economic Reform              | 30/6/2021  |
| 42  | Announcement No. 39 of 2021 based on the provisions of Defense Order 19 of 2020 that specifies measures to be applied as of Thursday, July 1st, 2021, because of the effects of the COVID-19 pandemic crisis.                             | Announcement  | Development and services     | 30/6/2021  |
| 43  | Defense Order number 32 of 2021 issued based on the provisions of Defense Law number 13 for 1992, allowing establishments to operate by committing them to either take the vaccine or provide a weekly negative PCR test.                 | Defense Order | Rule of Law and Human Rights | 17/7/2021  |
| 44  | Announcement No. 41 of 2021, which regulates some categories' benefit of the Istidama program that is implemented by the Social Security Corporation.   | Announcement  | Development and services     | 18/7/2021  |
| 45  | The Prime Minister issues Defense Order No. 33, which includes the work mechanisms for managing the Himmat Wa-tan Fund, stated in Defense Order No. 4 of 2020, by cancelling the formation of the Fund's management committee.            | Defense Order | Economic Reform              | 23/8/2021  |

| No. | Text of Law/Announcement  | Type          | Axis                     | Issue Date |
|-----|---|---------------|--------------------------|------------|
| 46  | Announcement No. 43 of 2021 issued based on the provisions of Defense Order No. 16 of 2020 for the purpose of regulating the holding of the elections of the unions, societies, sport unions and clubs, and youth organizations.  | Announcement  | Development and services | 23/8/2021  |
| 47  | Announcement No. 42 of 2021 issued based on the provisions of Defense Order No. 24 of 2020 pursuant to the provisions of item (eighth) of Defense Order No. 24 of 2020: I hereby decide to issue the following: First: A sub-program known as the Ta'afi program shall be created within the Istidama program to help specific establishments and sectors to pay the full wages of their workers during the recovery stage. | Announcement  | Economic Reform          | 23/8/2021  |
| 48  | Announcement No. 44 of 2021 that allows the movement of people in all areas of the Kingdom and for establishments to operate at all times and on all the days of the week.  | Announcement  | Development and services | 2/9/2021   |
| 49  | Defense Order No. 34 of 2021 that regulates the way individuals deal with official establishments and the participation of school students over 12 years old in extracurricular activities.   | Defense Order | Development and services | 2/9/2021   |
| 50  | Announcement No. 45 of 2021 issued based on the provisions of Defense Order No. 24 of 2020 pursuant to the provisions of item (eighth) of Defense Order No. 24 of 2020 related to the Istidama program and the social security.   | Announcement  | Economic Reform          | 21/9/2021  |



**Chapter Five:**  
**Activities of**  
**Members of Al-**  
**Khasawneh's**  
**Government in Year**  
**One**

## 5.1. Activities

The reporting team tracked all the activities of the members of the Al-Khasawneh government since its formation 12 months before. The collected activities were derived from trusted sources. As a result, the total activities of all government members reached 2,456 activities. This included 58 field visits for the Prime Minister. The Minister of Agriculture was the most active in field activities with 104 activities, followed by the Minister of Social Development with 84 activities and the Minister of Water and Irrigation and the Minister of Tourism with 77 activities each.

### 10. The Activities of the Ministerial Team during the First Year

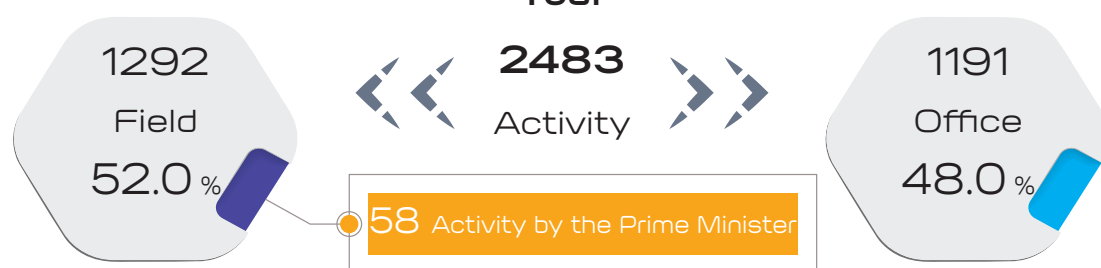


Table (6): Activities of Members of Al-Khasawneh Government in Year One

| Ministry                       | Office Vis-its | Field Visits | Total |
|--------------------------------|----------------|--------------|-------|
| Prime Minister                 | 46             | 58           | 104   |
| Health                         | 39             | 57           | 96    |
| Interior Affairs               | 30             | 30           | 60    |
| Education and Higher Education | 73             | 48           | 121   |
| Political Affairs              | 29             | 55           | 84    |
| Media                          | 7              | 60           | 67    |
| Justice                        | 30             | 14           | 44    |
| Awqaf and Religious Affairs    | 17             | 52           | 69    |
| Energy                         | 22             | 23           | 45    |
| Finance                        | 13             | 18           | 31    |
| Environment                    | 61             | 47           | 108   |

| Ministry             | Office Vis-its | Field Visits | Total |
|----------------------|----------------|--------------|-------|
| Culture              | 38             | 52           | 90    |
| Water                | 65             | 77           | 142   |
| Labor                | 50             | 65           | 115   |
| Industry and Trade   | 73             | 60           | 133   |
| Agriculture          | 154            | 104          | 258   |
| Works and Housing    | 41             | 75           | 116   |
| Local Administration | 14             | 35           | 49    |
| Tourism              | 53             | 77           | 130   |
| Planning             | 59             | 9            | 68    |
| Foreign              | 121            | 55           | 176   |
| Social Development   | 31             | 84           | 115   |
| Youth                | 32             | 67           | 99    |
| Digital Economy      | 35             | 36           | 71    |
| Transport            | 43             | 22           | 65    |
| Total                | 1176           | 1280         | 2456  |
| Transport            | 26             | 10           | 36    |





**Chapter Six:  
Comparison  
Between  
Al-Khasawneh's  
Government and  
Previous  
Governments**

## 6.1 Number of Ministers during the Year One Period

Comparing the Al-Khasawneh government with the last three governments regarding the number of ministers forming the government, we find that the Al-Khasawneh government was formed from 47 ministers in its first version, with four reshuffles. Comparing the number of ministers that formed the government in the first year with the last three government, we find that the number of ministers in the Al-Razzaz government in the first 12 months was 43 ministers, the Al-Mulqi government was 40 ministers, and the Al-Nsour government was 31 ministers. As for the number of female ministers, the Al-Khasawneh government included five women, the Al-Razzaz government included nine, the Al-Mulqi government included two, and the Al-Nsour government included three ministers in the first year period.

## 6.2 Prime Minister's Field Visits in Year One

The work team monitored the Prime Minister's field activities over the 12-month period. The number of activities and field visits carried out by the Prime Minister reached 58 visits compared with 157 field activities carried out by former Prime Minister Omar Al-Razzaz in the same period.

## 12. A Comparison between both Governments; Dr.Khasawneh & Dr. Alrazzaz, in terms of commitments' sources during their first year

Dr.Khasawneh  
Governments

Dr. Alrazzaz  
Governments



|  | Dr.Khasawneh<br>Governments | Dr. Alrazzaz<br>Governments |
|--|-----------------------------|-----------------------------|
| Ministerial Statement                      | 30.0%                       | 15.0%                       |
| Official Meetings                          | 16.0%                       | 3.6%                        |
| Government response on parliament Deputies | 6.0%                        | 4.6%                        |
| Work Plans                                 | 48.0%                       | 76.0%                       |

### 13. A Comparison between both Governments; Dr.Khasawneh & Dr. Alrazzaz, in terms of the Level of Achievement during their first year

Dr.Khasawneh  
Governments

Dr. Alrazzaz  
Governments



|                 |       |       |
|-----------------|-------|-------|
| Completed       | 14.0% | 14.0% |
| In-progress     | 52.0% | 62.0% |
| Not yet started | 34.0% | 24.0% |

#### 14. A Comparison between both Governments; Dr.Khasawneh & Dr. Alrazzaz, in terms of the Commitments' Axes during their first year

Dr.Khasawneh  
Governments

Dr. Alrazzaz  
Governments

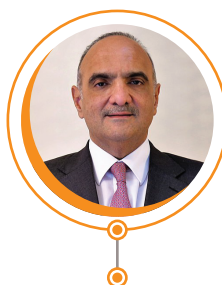


|   |       |       |
|---|-------|-------|
| Social Development & Services             | 35.0% | 37.4% |
| Economic reform                           | 51.0% | 17.5% |
| Administrative reform and anti-corruption | 6.0%  | 15.8% |
| Rule of law & human rights                | 4.0%  | 2.0%  |
| Foreign Affairs                           | 2.0%  | 2.0%  |
| Political reform                          | 1.5%  | 16.2% |
| Transparency and media                    | 0.5%  | 9.1%  |

### 15. A Comparison between both Governments; Dr.Khasawneh & Dr. Alrazzaz, in terms of the Decisions' Axes during their first year

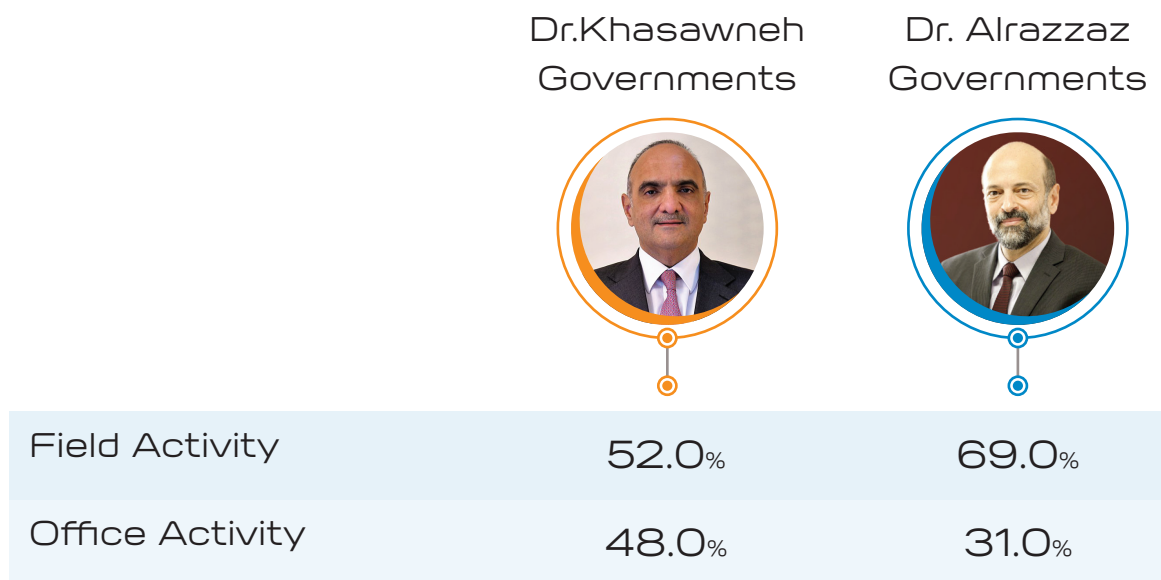
Dr.Khasawneh  
Governments

Dr. Alrazzaz  
Governments



|                                    |       |       |
|------------------------------------|-------|-------|
| Legislative                        | 17.0% | 39.8% |
| Financial & Economic               | 35.0% | 16.4% |
| Administrative                     | 16.0% | 25.6% |
| Conventions International treaties | 6.0%  | 7.3%  |
| Appointments                       | 13.0% | 3.6%  |
| Social Development & Services      | 13.0% | 7.3%  |

## 16. A Comparison between both Governments; Dr.Khasawneh & Dr. Alrazzaz, in terms of the Activities during their first year



## 17. A Comparison between both Governments; Dr.Khasawneh & Dr. Alrazzaz, in terms of the Appointments during their first year



**18. A Comparison between both Governments; Dr.Khasawneh & Dr. Alrazzaz, in terms of the Ministerial Committees during their first year**

Dr.Khasawneh  
Governments



5

Committees

Dr. Alrazzaz  
Governments



16

Committees





## Chapter Seven: Comments and Reactions on the Report

## 7.1 Public Commenting

Within the framework of the continuous work of the reporting team in increasing community participation in monitoring the government's performance, the Center extended the opportunity to the public to comment and provide input on the report. This chance was made available immediately after the completion of the press conference held to announce the results of the initial report on 25/10/2021 and for a period of two weeks. In addition, the full report was published on the Center's website and social media platforms. The Center also called on the government to comment on the report.

The following are the most important citizens' comments on the report and the government's reactions to the report:

## 7.2 The public's comments on the evaluation report of the Al-Khasawneh government's performance in Year One

The majority of the comments were in line with the results of the report regarding the negative perspective and the citizens' low level of confidence in the performance of the Al-Khasawneh government in its year one of its work. In which some stated that "the government doesn't have a clear program or a serious plan to combat corruption. The government should consider fixing the challenges facing the citizens in various fields". "The governmental performance is not serious towards all sectors, especially, the health and education sectors, and they should initiate an open source of communication with the citizens to gain the trust back" said another. "The governmental performance is weak and doesn't meet the social and economic conditions in Jordan".

Additionally, many citizens' opinions highlighted the absence of joint action among the members of the Khasawneh's government. One states "The governmental performance lacks methodology, plans, goals, and doesn't give attention to the citizen's cases, except for mottos", which the findings of the report confirm. In terms of the level of satisfaction on the governmental performance, one says "Sadly, the performance has not been good since the beginning of its formation due to the weak management work"

As for the government's ability to shoulder its responsibilities and fulfill its commitments, the majority of comments expressed their opinions on its inability to fulfill its commitments well. One commenter said "It didn't achieve its commitments and promises it made". Another adds "The government just makes it worse, and there is not any improvement on both the economic and political level, as well as the education

falling apart and corruption". "There is a contradiction and confusion in the decisions made, along with a burden on the financial budget government due to the many re-shuffles and formations of the ministries" said another participant.

### 7.3 Government Comments and Reactions about the report

During the initial stages of preparing the report, the team contacted all the ministries regarding the commitments issued by each of them during the first year. The government has shown great cooperation with the project team, there was new communication lines by the Media Advisor of the Prime Minister, the Minister of Political and Parliamentary Affairs, the Minister of State for Legal Affairs. In which, the cooperation was strengthened between the two sides. This feedback represents a big step in enhancing the governmental public accountability and oversight, which is the core of this report.








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